

Information Security Policy – Public Policy Statement

(Aligned with ISO/IEC 27001:2022)

Introduction

Gold Coast Primary Health Network (GCPHN) is committed to safeguarding information and protecting privacy. This policy outlines our approach to information security in accordance with international best practice and ISO/IEC 27001:2022 standards.

Our goal is to maintain confidentiality, integrity, and availability of information assets, ensuring trust and confidence among our partners, stakeholders, and community.

Scope

This policy applies to:

- All GCPHN employees, contractors, and temporary staff
- Third-party service providers and partners handling GCPHN information

It covers all information in any form digital, printed, or verbal throughout its lifecycle: creation, storage, processing, sharing, and transmission.

Our Commitments

1. **Confidentiality** - Information is accessible only to authorised individuals.
2. **Integrity** - Information remains accurate, complete, and protected from unauthorised changes.
3. **Availability** - Information and systems are accessible when required by authorised users.

We integrate information security into our governance framework and risk management processes, ensuring compliance with relevant legislation, including the Privacy Act 1988.

Governance & Oversight

Information security is overseen by GCPHN's leadership team, supported by dedicated privacy and security officers. We maintain an Information Security Management System (ISMS) that is regularly reviewed and improved to meet evolving risks and regulatory requirements.

Privacy & Data Protection

GCPHN respects the privacy of individuals and protects personal information in line with legal obligations. Personal data is collected and used only for legitimate purposes and safeguarded through appropriate security measures.

Continuous Improvement

We review our information security objectives and practices at least annually to ensure alignment with ISO/IEC 27001:2022 and industry best practice.

Reporting Security Concerns

If you identify or suspect a security issue, please report it promptly through our official contact channels.

Equal Opportunity Statement

GCPHN is committed to fairness and equal opportunity in implementing this policy, regardless of gender, race, religion, disability, age, or other personal attributes.

References

- ISO/IEC 27001:2022 – Information Security Management Systems
- Privacy Act 1988

DOCUMENT CONTROL

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