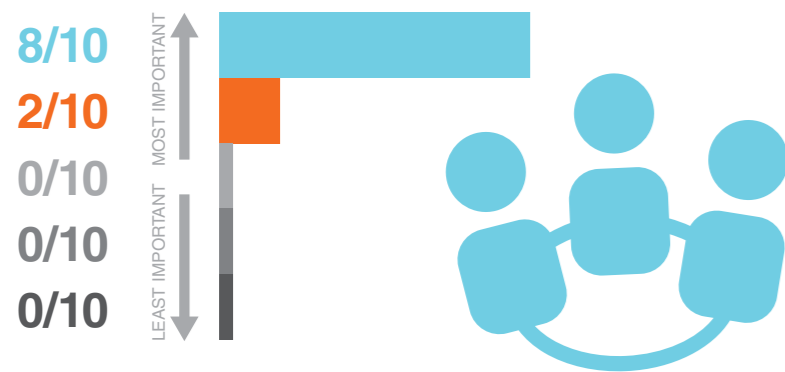


COMMUNITY ADVISORY COMMITTEE (CAC) PHN DECISION MAKING PRINCIPLES

In terms of Primary Health Care the CAC rated the following importance against each principle.

Rated 1 - 5 with 1 being the most important.

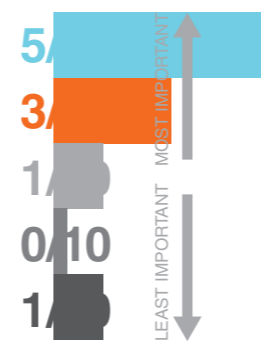
EQUITY



What does EQUITY mean to you?

When asked about **EQUITY** most responded that it meant equal opportunity to access healthcare services and treatment regardless of age, culture, education and socio-economic factors. 2 people responded that they believed equity to mean they have equal say in their treatment/ healthcare. Importantly it was noted those who suffer the greatest disadvantage should receive the most support.

EFFECTIVENESS



What does EFFECTIVENESS mean to you?

When asked about what **EFFECTIVENESS** the CAC was divided. Half believed it to mean receiving results and desired outcomes. A quarter mentioned client satisfaction as being how they would measure effectiveness and the remaining quarter mentioned reach of services, availability of treatment options and offering relevant services.

VALUE FOR MONEY



What does VALUE FOR MONEY mean to you?

When asked about what **VALUE FOR MONEY** meant to the CAC most mentioned affordability for patients or services or 'getting what they pay for' and getting value from services provided. 3 people mentioned it meant limiting wastage and careful planning. Also noted was the need to investigate future money saving options through early detection and appropriate utilisation of services.

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ACCEPTABILITY



What does ACCEPTABILITY mean to you?

ACCEPTABILITY to most of the CAC meant professional practices being accepted, not imposed on the general public.

Importantly the intended target group must accept the service or program being offered.

ABILITY TO IMPLEMENT AND SUSTAIN



What does ABILITY TO IMPLEMENT & SUSTAIN mean to you?

The CAC mostly agreed that the meaning of **ABILITY TO IMPLEMENT AND SUSTAIN** meant successfully affecting long term change. This is achieved through measuring outcomes, stakeholder buy-in & ensuring goals are met within a relevant time-frame.

OTHER CONSIDERATIONS REGARDING DECISION MAKING PRINCIPLES

Implementing e-health

Innovation - new ways to improve and become more effective

Difference between socio-economic groups and bulk billing

Sharing of patient/ professional information to create a streamlined approach to patient care

Partnerships between private and public systems