CHQ Outpatient Referral Criteria are changing

The way that Children's Health Queensland (CHQ) will accept referrals to the Queensland Children's Hospital will change as of **Wednesday**, **1 May 2019**. From this date, referrals that do not comply with minimal referral criteria may be returned for additional information before proceeding to categorisation.

Frequently asked questions

What are Paediatric Statewide Referral Criteria?

Paediatric Statewide Referral Criteria (SRC) are used to standardise referrals, triage and categorisation. From Wednesday, 1 May 2019, CHQ will introduce SRC across specialist outpatient services at the Queensland Children's Hospital, which aligns with most other hospitals and health services.

What Paediatric Statewide Referral Criteria are available?

A number of Paediatric SRC have been developed, so you may need to consider the "minimum referral criteria and other useful information for referring practitioners" when requesting an appointment with a paediatric specialty. The following areas have developed SRC with more under development:

Neurosurgery

Ophthalmology

Persistent Pain

Plastic and Reconstructive Surgery

- Cardiology
- Diabetes and Endocrinology
- ENT
- General Paediatrics
- Paediatric Surgery
- Nephrology

Where do I find the Paediatric Statewide Referral Criteria?

For a comprehensive list of all SRC refer to <u>https://cpc.health.qld.gov.au/</u> To view only the Paediatric Statewide Referral Criteria select; • **Paediatric only**

Can a referring practitioner override an SRC?

Yes, clinician expertise will always be prioritised. Relevant supporting clinical information must be provided with the referral.

What if it's not possible for all SRC recommendations to be achieved?

There will be no disadvantage to the patient accessing specialist appointments where:

- pre-requisite diagnostic intervention is unavailable in local regions
- familial socioeconomic circumstances prevent uptake of mandatory recommendations
- other relevant barriers are identified by referring practitioner.

Please note this information in the referral.

Who do I contact if I have questions?

All questions should be directed to the CPC Project team by calling 3069 7239 or emailing CHQ_ReferralCriteriaCPC@health.qld.gov.au



