# **CHQ Outpatient Referral Criteria are changing**

The way that Children's Health Queensland (CHQ) will accept referrals to the Queensland Children's Hospital will change as of **Wednesday**, **1 May 2019**. From this date, referrals that do not comply with minimal referral criteria may be returned for additional information before proceeding to categorisation.

## **Frequently asked questions**

#### What are Paediatric Statewide Referral Criteria?

Paediatric Statewide Referral Criteria (SRC) are used to standardise referrals, triage and categorisation. From Wednesday, 1 May 2019, CHQ will introduce SRC across specialist outpatient services at the Queensland Children's Hospital, which aligns with most other hospitals and health services.

#### What Paediatric Statewide Referral Criteria are available?

A number of Paediatric SRC have been developed, so you may need to consider the "minimum referral criteria and other useful information for referring practitioners" when requesting an appointment with a paediatric specialty. The following areas have developed SRC with more under development:

Neurosurgery

Ophthalmology

Persistent Pain

Plastic and Reconstructive Surgery

- Cardiology
- Diabetes and Endocrinology
- ENT
- General Paediatrics
- Paediatric Surgery
- Nephrology

## Where do I find the Paediatric Statewide Referral Criteria?

For a comprehensive list of all SRC refer to <u>https://cpc.health.qld.gov.au/</u> To view only the Paediatric Statewide Referral Criteria select; • **Paediatric only** 

#### Can a referring practitioner override an SRC?

Yes, clinician expertise will always be prioritised. Relevant supporting clinical information must be provided with the referral.

#### What if it's not possible for all SRC recommendations to be achieved?

There will be no disadvantage to the patient accessing specialist appointments where:

- pre-requisite diagnostic intervention is unavailable in local regions
- familial socioeconomic circumstances prevent uptake of mandatory recommendations
- other relevant barriers are identified by referring practitioner.

Please note this information in the referral.

## Who do I contact if I have questions?

All questions should be directed to the CPC Project team by calling 3069 7239 or emailing CHQ\_ReferralCriteriaCPC@health.qld.gov.au



