

# What is the Complex Needs Assessment Panel?

The Complex Needs Assessment Panel (CNAP) is a group of people from government and non-government agencies. They meet monthly to support children and young people up to 18 years who might be experiencing some issues or difficulties.

Children and young people are generally referred to the panel by a service that has been working with or supporting them. Schools can also make referrals.

- | Aged Care
- | Disability and Mental Health
- | Hardship Relief
- | **Child Care, Youth and Families**



For further information about our services please contact us:

**1800 448 448**

[contactus@wmq.org.au](mailto:contactus@wmq.org.au)

[www.wmq.org.au](http://www.wmq.org.au)

#### **Corporate Office**

930 Gympie Road  
Chermside QLD 4032  
Locked Bag 7005  
Chermside Centre QLD 4032  
ABN 28 746 881 862



Child Care, Youth  
and Families

## Complex Needs Assessment Panels (CNAP)



*“Assistance and advice  
for the family.”*

# How we can help you

The panel is able to draw on the experience, in-depth knowledge and skills of its members to:

- develop a comprehensive support plan for your child and family
- offer ideas about which services and supports would be best suited to the needs of your child or family
- advocate for you or your child to be supported by their organisation or other services in the community
- Help you with access to youth and family workers who can support your child in attending school, work or other activities or programs.

## You can participate

You are encouraged to attend the panel if you want to take part.

We value your opinion and input and would like you to be involved right from the beginning so we can make sure the support plan is best suited to your needs.

## What we expect from you

We expect that you will work alongside us in developing your support plan. We hope that you can tell us what your needs are and how we can best support you. We also expect that you will commit to the support plan once it is agreed upon.

## What will happen after the meeting?

After the CNAP meeting, the person who referred your child to the panel will get back to you. They will share what the panel has recommended if you were unable to attend.

In some instances, the panel facilitator, youth or family worker might get back to you and let you know what the recommendations were.

Please be assured the panel only makes recommendations. You can provide as much input into the support plan as you wish.

## Privacy and consent

CNAP respects your right to privacy and confidentiality.

Information can only be shared with panel members if you have agreed to the exchange of information in writing before the panel meeting.



For further information contact:

### CNAP Gold Coast

Jessica Krainik

**P** 0419 752 275

**E** [jkrainik@wmq.org.au](mailto:jkrainik@wmq.org.au)

### CNAP Northern Gold Coast

Michelle Hillary

**P** 0419 022 886

**E** [mhillary@wmq.org.au](mailto:mhillary@wmq.org.au)

### CNAP Beenleigh

Bonita Tyler

**P** 0427 894 462

**E** [btyler@wmq.org.au](mailto:btyler@wmq.org.au)