

Gold Coast Primary Health Network

phn
GOLD COAST

An Australian Government Initiative

Ella Coates – Project Officer - Primary Health Engagement & Digital Health

Yvonne Hermes – Senior Project Officer - Primary Health Care Engagement & Digital Health

Special Guest Presenter

Ben Cohn – A/g Manager, Provider Adoption – Partnerships and Clinical Use
Australian Digital Health Agency



phn

Housekeeping

- The exits are located as indicated
- Toilets are located as indicated



Acknowledgement to country

Gold Coast Primary Health Network would like to acknowledge and pay respect to the land and traditional practices of the families of the Yugambeh language region of south east Queensland, and their elders, past, present and emerging.



Artist: NARELLE URQUHART, WIRADJURI WOMAN

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GCPHN - Our Vision

‘Building one world class health service for the Gold Coast.’





Some services we fund or support

- COVID-19 response
- Supporting health professionals to use My Health Record
- Supporting general practices in quality improvement
- Improving Aboriginal and Torres Strait Islander Health
- Providing greater choices for palliative care services at home
- Improving primary healthcare in aged care facilities
- Clinical placements for medical and nursing students
- Supporting immunisation
- Youth, adult and senior mental health services for people
- Alcohol and other drug treatment services
- Suicide prevention
- Persistent Pain Program
- Supporting cancer screening





Australian Government

Australian Digital Health Agency

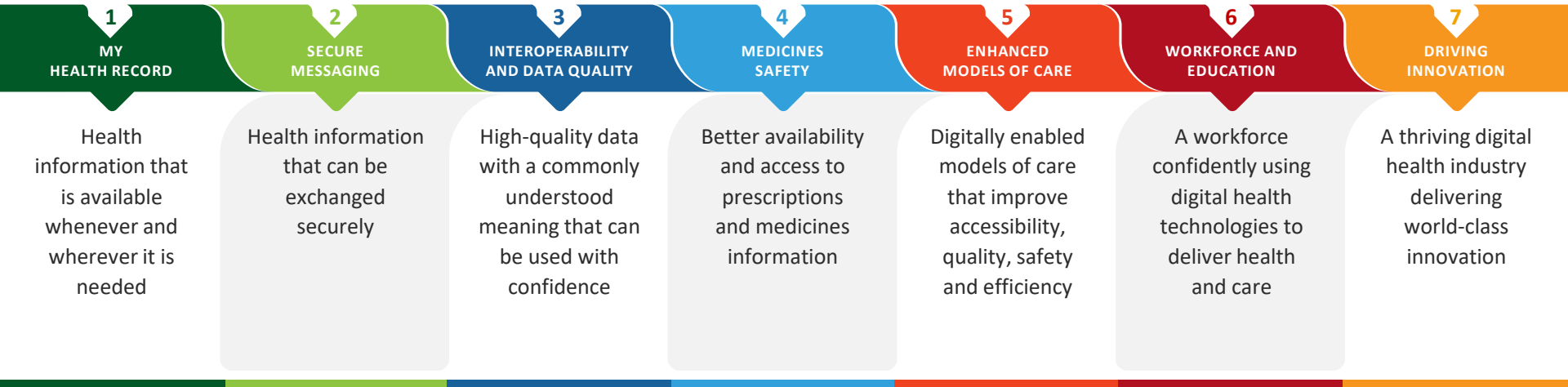
My Health Record and the Future of Digital Health in Australia

Ben Cohn

18 November 2020

National Digital Health Strategy – roadmap for delivery

Co-designed with all states and territories and agreed by COAG Health Council



What is My Health Record?



An online
summary of
an individual's
key health
information



Personally
controlled



Part of a
national
system

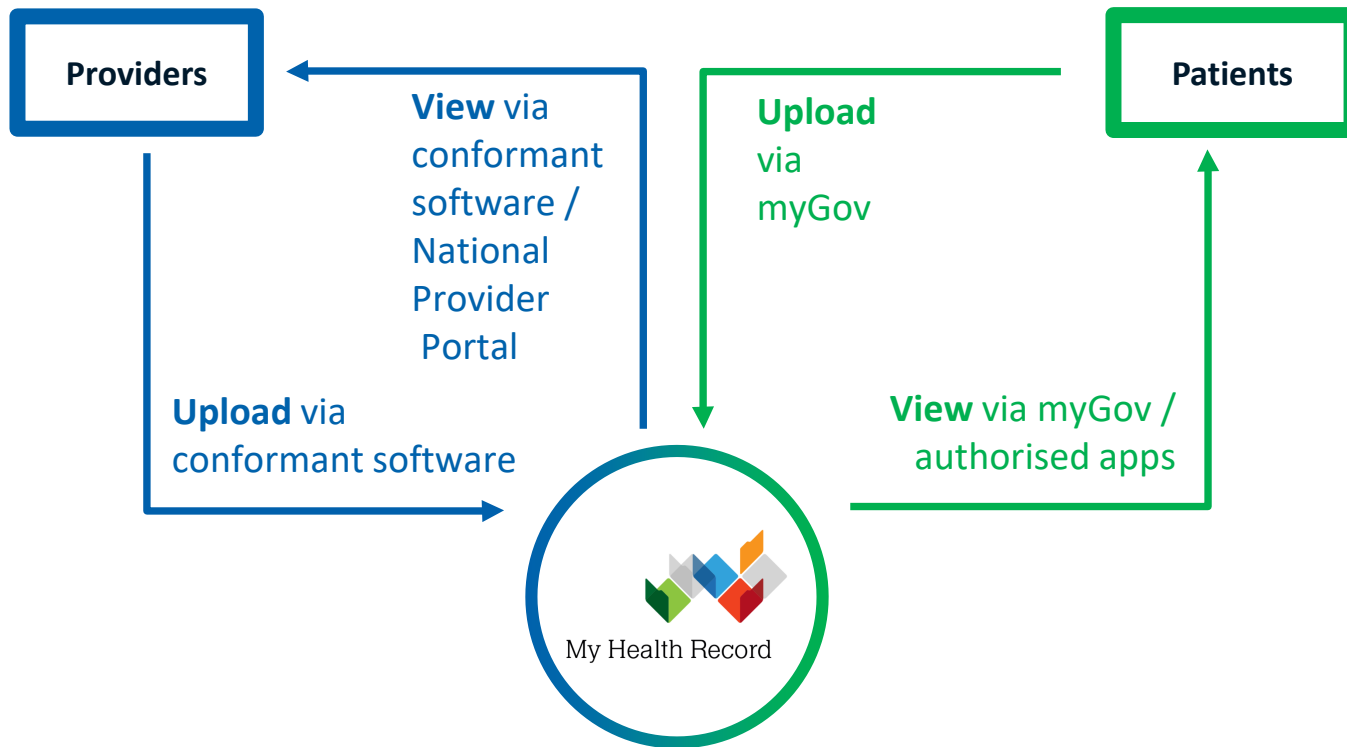


Accessible at
all times



Protected

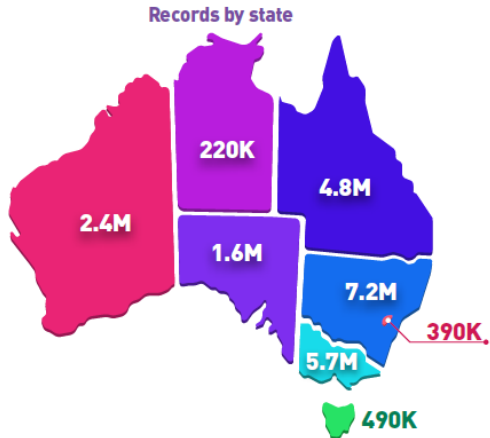
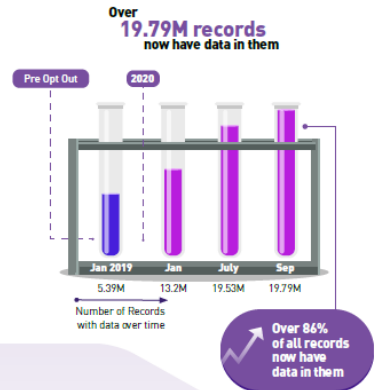
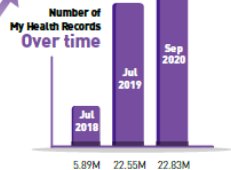
How does My Health Record work?



22.83M Total My Health Records

When you have a My Health Record your health information can be viewed securely online from anywhere, at any time - even if you move or travel interstate. You and your healthcare providers can also access your health information from any computer or device that's connected to the internet.

An increase of 280,000 records since July 2019.



What's inside?

2.31B Documents uploaded to My Health Record

From medical histories to the latest blood tests, from pathology reports to advanced care plans, more vital health information is now securely stored and available when needed.

There are more than 258M documents in the system that have been uploaded by consumers or healthcare providers.

+ 90M Clinical Documents

Documents uploaded by a healthcare provider like hospitals, pathologists and radiologists.

An increase of more than 4.5 million documents in September.

+ 167M Medicine Documents

Documents uploaded by healthcare providers like pharmacies and GPs.

An increase of more than 9 million documents in September.

+ 2B Medicare Documents

Documents uploaded by government agencies like Services Australia and Veterans' Affairs.

+ 330K Consumer Documents

Documents uploaded by people



99% of pharmacies are now registered
87% are using My Health Record

That's another **2% increase** in September



94% of GPs are now registered
84% are using My Health Record



96% of public hospitals are now registered
94% are using My Health Record

That's an **increase of 3%** in September

How many documents are in the system now?



There are nearly

65 million

Pathology Reports

That's more than a **3.6 million** increase in September



There are nearly

10 million

Diagnostic Imaging Reports

That's more than a **500K increase** in September

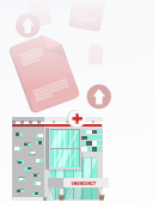


There are more than

96 million

Dispense Records

That's an increase of **5 million** in September



There are more than

8 million

Discharge Summaries

How do healthcare providers view each others documents?

Public Hospitals



uploaded 406,000 documents viewed by others since September 2019

viewed 386,000 documents uploaded by others since September 2019

General Practitioners

uploaded 253,000 documents viewed by others since September 2019

viewed 504,000 documents uploaded by others since September 2019



How can specialists engage
with My Health Record?

How do specialists engage with the My Health Record system?

Clinical Information System (CIS)
conformant with My Health Record

My Health Record for IHI: 8003 6080 0004 5922

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

The patient has an active My Health Record to which you have access.

My Health Record View | Prescription and Dispense View | Pathology Report View | Diagnostic Imaging Report View

Show Recent Shared Health Summary | Show Medicine Records | Show Medicine Records | Reset All Filters | List is Filtered By: Document | Show Filters

Document Date	Service Date	Document	Organisation	Organisation Type	Author	Size	Saved in MD
28-Jul-2017	28-Jul-2017	Event Summary	NEHTA	General Practice	Lang, Phillip	9.2 KB	Saved
28-Jul-2017	28-Jul-2017	Shared Health Summary	NEHTA	General Practice	Lang, Phillip	11.6 KB	Saved
03-Apr-2017	03-Apr-2017	Shared Health Summary	Medical Center	General Practice	Walker, Terence	0.6 KB	Not Saved
03-Apr-2017	03-Apr-2017	Referral	Medical Center	General Practice	Walker, Terence	7.7 KB	Not Saved
03-Apr-2017	03-Apr-2017	Specialist Letter	Medical Center	General Practice	Walker, Terence	8.2 KB	Not Saved

Show More

Shared Health Summary | 28 Jul 2017 | Mr Caleb DERRINGTON | DOB: 15 Jun 1913 (84y) | SEX: Male | IHI: 8003 6080 0004 5922

START OF DOCUMENT

NEHTA
Author: Dr Phillip Lang (General Medical Practitioner)
Phone: 0739230000

Generated From: MedicalDirector®

Adverse Reactions

Substance/Agent	Manifestations
PENICILLINS	• Urticaria - moderate

National Provider Portal (NPP)

PEARSALL, MATHILDA
DOB: 01-Jun-1910 (86 Years) | Sex: Female

Enter Access Code | Close Record

Health Record Overview | Clinical Documents | Medicine Records | Consumer Documents | Child Development | Medicine Records | Advance Care Planning

Health Record Overview

Advance care information is available on this My Health Record.

This is not a complete view of the individual's health information. For more information about the individual's health record or data please consult the individual or other healthcare professionals as needed. Note that all date and time information shown on this page is converted to the Australian Eastern Standard Time Zone or Australian Eastern Daylight Time Zone when applicable.

Documents available on the My Health Record since the last Shared Health Summary

This section lists key documents uploaded to this record since the last Shared Health Summary, such as discharge summaries. Other documents, such as prescriptions, can be accessed through the other tabs provided.

5 Documents available on the My Health Record since the Shared Health Summary | Show Event Summaries Only (with Clinical Synopsis, if available)

16-Jun-2016	Personal Health Summary	MATHILDA PEARSALL
16-Jun-2016	Discharge Summary	RN Catherine Huggenridge, Bully Hospital
		ment, Bully Hospital
		ment, Bully Hospital

Register of Conformity

www.digitalhealth.gov.au > Get started with digital health > What is digital Health > Who is using digital health > Software products using digital health



Improved integration of clinical information systems for specialists

The Agency has partnered with the following software vendors to complete designs that seamlessly and securely integrate the My Health Record system into their current CIS.

Vendor	Software
Best Practice Software	Bp VIP.net
Clinic to Cloud	Clinic to Cloud
Clinical Computers	CCOS Specialists
Genie Solutions	Genie Desktop
Genie Solutions	Gentu Cloud
Intrahealth	Profile
Medical-Objects	Medical-Objects Specialist Explorer
Medical Wizard (Mouse Soft)	Medical Wizard Clinical module
S4S (Software for Specialists)	S4S Audit4 CIS module
Zedmed	Zedmed



My Health Record functionalities

Adding value to clinical practice

Which My Health Record functions are of high-value for specialists?

Clinical task

My Health Record function



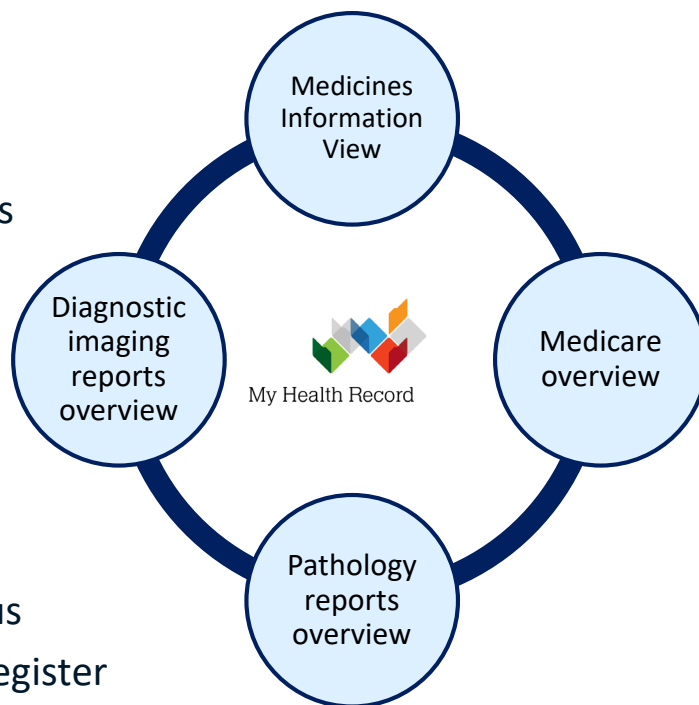
My Health Record - documents

Patient documents

- Personal health summary
- Personal health notes
- Advance care planning docs and custodian details
- Emergency contacts
- Childhood development

Medicare documents

- MBS and PBS claims
- Organ Donor Register status
- Australian Immunisation Register (AIR) records



Provider documents

- Shared health summaries
- Discharge summaries
- Pathology reports
- Diagnostic imaging
- Event summaries
- Prescription records
- Dispense records
- Pharmacist Shared Medicines List (PSML)
- Specialist letters
- eReferrals
- Goals of care

GPs uploading shared health summaries

Shared Health Summary
21 Aug 2019
Mr Xavier WESEMAN DoB 3 May 1949 (70y) SEX Male IHI 8003 6086 6671 1130

START OF DOCUMENT

Eagle Street Medical Practice
Author: Dr Terrance Walker (General Medical Practitioner)
Phone: 0455555555

Adverse Reactions

Substance/Agent	Manifestations
Metformin	• Nausea
ACE Inhibitors	• Cough
Cephalexin	• Rash

Medications

Medication	Directions	Clinical Indication
Gliclazide 60mg Tablet, modified release	1 Tablet in the morning with meals	Diabetes Mellitus, Type 2
Karvezide 300/25 300mg;25mg Tablet	1 Tablet in the morning	Moderate, Chronic Hypertension
Lantus Solostar 100U/ml Pre-filled pen	1 Dose In the evening 12 units	Diabetes Mellitus, Type 2
Latoprost /Timolol 0.005%;0.5% Eye Drops	1 drop Before bed both sides	Glaucoma
Omeprazole 20mg Tablet	1 Tablet in the morning	Moderate, Chronic Gastro-oesophageal Reflux
Simvastatin 40mg Tablet	1 Tablet In the evening	Chronic Hyperlipidaemia
Xarelto 20mg Tablet	1 Tablet in the morning with meals	Left Deep venous thrombosis

Medical History

- No Procedures are supplied

Item	Date
Left Tinea pedis	30 Jun 2019 ->
Left Deep venous thrombosis	25 May 2019 ->
Bilateral Glaucoma	5 Jul 2015 ->
Prostate cancer	10 Oct 2012 ->
Diabetes Mellitus, Type 2	3 May 2012 ->
Hyperlipidaemia	25 Feb 2010 ->
Hypertension	12 Mar 2009 ->
Gastro-oesophageal Reflux	10 Jan 2008 ->

Immunisations

Immunisations - Administered Immunisations

Vaccine	Sequence Number	Date
Boostrix	1	10 Apr 2019
Fluvax	2	2 Apr 2019
Pneumovax 23	1	15 Nov 2018
Fluvax	1	18 Apr 2018

ADMINISTRATIVE DETAILS

Patient		Author	
Name	Mr Xavier WESEMAN	Name	Dr Terrance Walker (General Medical Practitioner)
Sex	Male	Organisation	Eagle Street Medical Practice
Indigenous Status	Neither Aboriginal nor Torres Strait Islander origin	Work Place	400 George Street, Brisbane, QLD, 4000, Australia
Date of Birth	3 May 1949 (70y)	Phone	0455555555 (Workplace)
IHI	8003 6086 6671 1130	Clinical Document Details	
Entitlements	6950432501 (Medicare Benefits)	Document Type	Shared Health Summary
		Creation Date/Time	21 Aug 2019 11:27+1000
		Date/Time Attested	21 Aug 2019 11:27+1000
		Document ID	2.25.49943506523674552448552955744258316751
		Document Set ID	32f1-4bc5-88a4-4d4d-95a2-3ce8d1ef2375
		Document Version	1
		Completion Code	Final



Medicines information in My Health Record

Medicines information can be found in:

- Dispense records (pharmacies)
- Prescribing records (general practices, specialists)
- Medicare/PBS information (Services Australia)
- Shared health summaries (general practices)
- Discharge summaries (hospitals)
- Event summaries (all healthcare providers)
- Personal health summary (entered by the patient)
- Pharmacist Shared Medicines List (pharmacies)

Medicines Information View – Medicines tab

Available medicines in this My Health Record - sorted by Date
26 Sep 2018

Dorothy SMITH DoB 25 Apr 1942 (76y*) SEX Female IHI8003 6083 3345 3652

[Allergies and Adverse Reactions](#)
Penicillin, Morphine

[Medicines Preview](#)
02-Apr-2017 to 21-Nov-2017
(10 months ago)

[Click here for Shared Health Summary](#)
23-Jul-2018 (3 months ago)
Author: Dr Peter Walker
[West End Medical Practice](#)
Ph: XX XXXX XXXX

No Discharge Summary found

[\[Back to top\]](#) [\[<\] First](#) [\[<<\] Previous](#) [\[Help\]](#)

Medicines Preview - Latest Documents, Prescriptions with no later dispenses - sorted by descending event date
02-Apr-2017 to 21-Nov-2017 (10 months ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary By West End Medical Practice	02-Aug-2018 (2 months ago)	Tiotropium bromide	Spiriva Respimat 2.5mcg/dose	2 Doses Daily
Shared Health Summary By West End Medical Practice	23-Jul-2018 (3 months ago)	Salbutamol	Salbutamol 100mcg Inhaler	1-2 Doses Four Times Daily When Required
		Simvastatin	Simvastatin 40mg Tablet	1 Tablet at Night
		Budesonide; Formoterol fumarate dehydrate	Symbicort Turbuhaler 200/6 Inhaler	2 Doses Two times a day
		Irbesartan	Karvea 300mg Tablet	1 Tablet Daily
		Paracetamol	Panadol Osteo SR 665mg Tablet	2 tablets Three times a day
		Aspirin	Astrix 100mg	1 Tablet Daily
Prescription Record By West End Medical Practice	23-Sep-2017 (12 months ago)	Erythromycin	E-Mycin 400 mg tablet: film-coated, 25	Every 6 hours

Medicines found before the Shared Health Summary



Allergies information in My Health Record

Available medicines in this My Health Record - sorted by Date
14 May 2020
Caleb DERRINGTON DoB 15 Jun 1933 (86y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Available medicines in this My Health Record - sorted by Date

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines related information in documents (where available) with links to the source documents where more detailed information can be obtained.
Important: Some documents do not allow for a preview of medicines or allergies and adverse reactions information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines or allergies and adverse reactions information.
For more information [\[Help\]](#)

View generated on 14-May-2020 15:53 for medicines, allergy and adverse reactions found in this record. for medicines, allergy and adverse reactions found in this record.

<p>Allergies and Adverse Reactions</p> <p>Cashew nut, Sunny Protector Pat's Homebrand Sunscreen, Lillies - the flowers, Penicillin, PENICILLINS, Phoxymethylpenicillin</p>	<p>Click here for Medicines Preview</p> <p>02-Apr-2017 to 14-May-2020 (5 minutes ago)</p>	<p>Click here for Shared Health Summary</p> <p>25-Feb-2019 (a year ago) Author: Own Own Organisation tel:0730230000</p> <p>* More recent than the Discharge Summary</p>	<p>Click here for Discharge Summary</p> <p>02-Apr-2017 (3 years ago) Author: Own Own Organisation tel:5555-6666</p>
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[\[Back to top\]](#) [\[>>\] Next](#) [\[>\] Last](#) [\[Help\]](#)

All available Allergies and Adverse Reactions
02-Apr-2017 to 14-May-2020 (5 minutes ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
Event Summary by Own Organisation	14-May-2020 (5 minutes ago)	Cashew nut	Anaphylaxis
Patient-entered information	14-Jan-2020 (3 months ago)	Sunny Protector Pat's Homebrand Sunscreen	I get a rash in the area it is applied



Hospitals uploading discharge summaries

This is an example clinical document, data is for demonstration purposes only

Discharge Summary
4 Jun 2013

Frank HARDING DOB 4 Oct 1949 (64y) SEX Male IHI 8003 6086 6670 1594

Discharge To: Conditions
Ward 4F

Health Profile

This section may contain the following subsections Adverse Reactions and Alerts.

Adverse Reactions

None known

Event

This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

Clinical Synopsis

Clinical Synopsis
Patient fell in his bathroom and could not weight bear on his feet when the ambulance arrived. He was found to have a fractured neck of femur. He was taken to theatre for a pin and plate of the fracture. His post op recovery was complicated by acute atrium and supraventricular. His Avapro/HCT was changed to Avapro with marked improvement. Sodium normal on discharge. Please follow up his BP control. He will have private follow up via Rehabilitation Specialist

Problems/Diagnoses This Visit

- There was a non-displaced fracture of the left neck of femur (Principal diagnosis)

Clinical Interventions Performed This Visit

Clinical Intervention Description
Pin and plate surgery of left neck of femur

Diagnostic Investigations

This section may contain the following subsections Pathology Test Result and Imaging Examination Result.

Pathology Test Result

Result Date/Time	Result Name	Overall Result Status	Diagnosis
13 Jan 2011 10:39+0300	FBE (Full Blood Examination)	Amended	• Test normal

Pathology Test Specimen Detail

Collection Date
11 Jan 2011 14:49+0300

Test Result Group

Group Name	Result Name	Result Value	Result Status
Cell Count	Haemoglobin	• 132 g/L (115 - 165)	Final
Cell Count	Haematocrit	• 0.41 (0.39 - 0.47)	Final
Cell Count	RCC	• 0.45 10 ¹² /L (3.9 - 9.6)	Final
Cell Count	MCV	• 91.5 (80 - 100)	Final
Cell Count	WCC	• 9.3 10 ⁹ /L (3.5 - 10)	Final
Cell Count	Platelets	• 246 10 ⁹ /L (150 - 400)	Final

Test Result Group

Group Name	Result Name	Result Value	Result Status
White cell count differential	Neutrophils	• 3.08 10 ⁹ /L (1.5 - 6.5)	Final
White cell count differential	Lymphocytes	• 1.79 10 ⁹ /L (0.8 - 4.0)	Final
White cell count differential	Monocytes	• 0.45 10 ⁹ /L (0 - 0.9)	Final
White cell count differential	Eosinophils	• 0.20 10 ⁹ /L (0 - 0.6)	Final
White cell count differential	Basophils	• 0.03 10 ⁹ /L (0 - 0.15)	Final

Imaging Examination Result

Imaging Examination Result Details

Field	Value
Imaging Examination Result Date/Time	10 Nov 2010 16:33+1000
Result name	CT Head
Modality	CT
Result Status	Final
Findings	No fracture or internal bleeding, cerebral atrophy consistent with age.

Medications

This section may contain the following subsections Current Medications On Discharge and Ceased Medications.

Current Medications On Discharge

Medication	Directions	Dispensed	Clinical Indication	Duration	Change Status	Change Description	Change Reason
Avapro 300 mg	One tablet				Current	Change	Changed from Avapro/HCT 300mg/12.5mg
Actonel 35 mg	One tablet weekly every Sunday morning				Current	No change	No change

Ceased Medications

Medication	Change Made	Change Status	Change Reason
Avapro/HCT	Replace with Avapro 300mg only	Ceased	Optimise drug therapy.

Plan

This section may contain the following subsections Arranged Services and Record Of Recommendations And Information Provided.

Record of Recommendations and Information Provided

Recommendation	Name	Phone
Please ensure aspirin is recommended 3 days post discharge.	Dr BY BLACK	0358866822 (WorkPlace)

ADMINISTRATIVE DETAILS

Encounter Details	Facility
Admission Date 4 Jun 2013 12:08+1000	Name Carrietta Hospital
Discharge To Cohw/Home	Work Place 12 Yarmouk Ave, Garra, ACT, 2605, Australia
Discharge From Ward 4F	Phone 0262442222 (Workplace)
Specialties Orthopaedics Emergency medicine	Department Accident and Emergency

Responsible Health Professional at Time Of Discharge

Name	Work Place
Doctor John Smith	236 Sandpiper Rd, Alton, QLD, 4010, Australia

Patient

Name	Author
Frank HARDING	Dr Matthew Kessler (HPI-I: 800361203304440)
Sex Male	Organisation Carrietta Hospital (HPI-O: 8003628607708880)
Intelligence Status Aboriginal but not Torres Strait Islander origin	Department Surgical Ward
Date of Birth 4 Oct 1949 (64y)	Work Place 12 Yarmouk Ave, Garra, ACT, 2605, Australia
IHI 8003 6086 6670 1594	Phone 0245794966 (Workplace)
Home Address 1 Australia Lane, North Adelaide, SA, 5006, Australia	
Phone 0758886889 (Workplace)	
Email Ab0@gmail.com (Home)	

Clinical Document Details

Document Type	e-Discharge Summary
Creation Date/Time 4 Jun 2013 14:25+1000	Creation Date/Time 24 Jun 2013 14:25+1000
Date/Time Attached 24 Jun 2013 14:25+1000	Document ID 2.25.264832083699404339613938402633373200
Document Set ID 6039228-9a8e-4e29-8c2b-a63c0b92093	Document Version 1
Document Status Final	Completion Code Final

Participants

Name	Contact	Address	Organisation	Department
Dr Philip Lang (Nominated Primary Healthcare Provider)	0745794966 (Workplace)	301 Vulture Street, North Adelaide, SA, 5006, Australia	Medical Practice	

Pathology reports overview in My Health Record

Pathology Reports Overview

20 Nov 2019

LANE X BUCKLEY DoB 10 Jan 1957 (62y) SEX Female IHI 8003 6086 6684 2463

START OF DOCUMENT

My Health Record

Pathology Reports Overview (Filter range from 20-Nov-2017 to 20-Nov-2019)

Important
This view only displays Pathology Reports available in this patient's My Health Record and is not a complete history of all Pathology Reports. This view also does not show Pathology results from other clinical documents, e.g. a discharge summary or event summary.
Please note:

- Pathology Reports shown are those collected within the date range of your software's document list filter;
- if Pathology Reports are not displayed, narrow the date range of the document list filter to the specimen collection date of the report.

For more information [\[Help\]](#)

View generated on 20-Nov-2019 13:13

Reports - grouped by Test Name and ordered by Specimen collection date

07-Feb-2018 to 18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	18-Oct-2019 (5 weeks ago)	13:43	Haemoglobin electrophoresis	Final	1st Report	(View 1 more on the same day)
		11:54	Point of care testing	Final	1st Report	(View 1 more on the same day)
Westmead	31-May-2019 (6 months ago)	14:20	Complete blood count	Final	Report	
Bay Hill Pathology	07-Feb-2018 (21 months ago)	10:00	FBC	Final	Report	
		10:00	HBA1C	Final	Report	

End of Section - Reports - grouped by Test Name and ordered by Specimen collection date



Reports - grouped and ordered by Test Name

07-Feb-2018 to 18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	31-May-2019 (6 months ago)	14:20	Complete blood count	Final	Report	
Bay Hill Pathology	07-Feb-2018 (21 months ago)	10:00	FBC	Final	Report	
Westmead	18-Oct-2019 (5 weeks ago)	13:43	Haemoglobin electrophoresis	Final	1st Report	(View 1 more on the same day)
Bay Hill Pathology	07-Feb-2018 (21 months ago)	10:00	HBA1C	Final	Report	
Westmead	18-Oct-2019 (5 weeks ago)	11:54	Point of care testing	Final	1st Report	(View 1 more on the same day)

End of Section - Reports - grouped and ordered by Test Name

[\[Ordered by Specimen collected date\]](#)[\[Ordered by Test name\]](#)[\[<<\] Previous Group](#)[\[>>\] Next Group](#)**Latest Pathology Reports for Haemoglobin electrophoresis**

18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	18-Oct-2019 (5 weeks ago)	13:43	Haemoglobin electrophoresis	Final	Report	
		13:43	Haemoglobin electrophoresis	Final	Report	

End of Section - Latest Pathology Reports for Haemoglobin electrophoresis

[\[Ordered by Specimen collected date\]](#)[\[Ordered by Test name\]](#)[\[<<\] Previous Group](#)[\[>>\] Next Group](#)**Latest Pathology Reports for Point of care testing**

18-Oct-2019 (5 weeks ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Westmead	18-Oct-2019 (5 weeks ago)	11:54	Point of care testing	Final	Report	
		11:54	Point of care testing	Final	Report	



Medicare Overview - From: 01-Dec-1953 To: 13-Jun-2019							
12 Jun 2019							
Mr Caleb DERRINGTON DoB 15 Jun 1933 (85y*) SEX: Male IHI 8003 6080 0004 5922							
START OF DOCUMENT							
My Health Record							
Prescription Information - PBS and RPBS							
Prescription Information - PBS and RPBS							
Generic Name	Brand	Prescribed	Supplied	Form and Strength	Quantity	Repeats	Code
Coverlyl Plus 5mg/1.25mg	Coverlyl Plus 5mg/1.25mg	8 Oct 2016 10:35:02+1000	8 Oct 2016 10:29:02+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	0284SR
NOT IN LISTS Coverlyl Plus 5mg/1.25mg	Coverlyl Plus 5mg/1.25mg	7 Oct 2016 10:27:23+1000	7 Oct 2016 10:27:23+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	0284SR
Coverlyl Plus 5mg/1.25mg	Coverlyl Plus 5mg/1.25mg	6 Oct 2016 10:24:41+1000	6 Oct 2016 10:24:41+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	0284SR
NOT IN LISTS Coverlyl Plus 5mg/1.25mg	Coverlyl Plus 5mg/1.25mg	11 Oct 2016 10:31:37+1000	11 Oct 2016 10:31:37+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	0284SR
Coverlyl Plus 5mg/1.25mg	Coverlyl Plus 5mg/1.25mg	10 Oct 2016 10:30:30+1000	10 Oct 2016 10:30:30+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	0284SR
NOT IN LISTS Coverlyl Plus 5mg/1.25mg	Coverlyl Plus 5mg/1.25mg	9 Oct 2016 10:29:52+1000	9 Oct 2016 10:29:52+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	0284SR
Australian Immunisation Register - AIR							
Australian Immunisation Register - AIR							
Type	Date	Dose					
Boostrix	9 Mar 2017 17:13:00+1100	1					
Flud	4 Apr 2017 15:13:00+1000	1					
Pneumovax 23	5 Jul 2017 15:13:00+1000	1					
Flud	14 Mar 2018 16:13:00+1100	1					
Zostavax	14 Mar 2018 16:13:00+1100	1					
Flud	2 Mar 2019 16:13:00+1100	1					
Australian Organ Donor Register - AODR							
Australian Organ Donor Register - AODR							
Field	Value						
Donor decision	Yes						
Date of Initial Registration	20 May 2010 08:00:00+1000						
Bone Tissue Indicator	Yes						
Eye Tissue Indicator	Yes						
Heart Indicator	Yes						
Medicare Services - MBS and DVA Items							
Medicare Services - MBS and DVA Items							
Date	Number	Description	Service Provider	In Hospital?			
5 Apr 2020 18:19:00+1000	91835	Physician subsequent COVID19 phone attendance	TERRANCE WALKER	No			
1 Apr 2020 19:19:00+1100	55036	Abdomen ultrasound scan, including scan of urinary tract	TERRANCE WALKER	No			
26 Feb 2020 19:19:00+1100	00023	CONSULTATION AT CONSULTING ROOMS LEVEL	TERRANCE WALKER	No			

Medicare documents

Medicare Services - MBS & DVA items

Date	Number	Description	Service Provider	In Hospital
22-Jun-2019	10918	Subsequent optometrical consultation	MR PAUL JONES	No
06-Mar-2019	55836	Ankle or hind foot, 1 or both sides, ultrasound scan of	DR CAROL TAN	No
06-Mar-2019	57527	Foot and Ankle, OR Ankle and Leg, OR Leg and Knee, OR Knee and Femur.	DR CAROL TAN	No
01-Mar-2019	00036	CONSULTATION AT CONSULTING ROOMS - LEVEL 'C'.	DR KAVITA SINGH	No
16-Oct-2018	10910	COMPREHENSIVE INITIAL CONSULTATION - PATIENT IS LESS THAN 65 YEARS OF AGE	DR KAVITA SINGH	No



Example of Specialist Letter

Specialist Letter
27 Jul 2018

LANE X BUCKLEY DoB 10 Jan 1957 (61y) SEX Female IHI 8003 6086 6684 2463

START OF DOCUMENT

Bay Hill Hospital
 Author Dr Graham Markson (Cardiologist)
 Phone 07 8888 9999

Response Details

Response Narrative

I had pleasure again in reviewing 50 year old Vijay Engineer in Cardiology Outpatients again. He is currently awaiting Coronary Artery Bypass surgery at the Bay Hill Hospital.

Since I last saw Vijay, 6 weeks ago, he has continued to have angina at approximately 2 to 3 times per week despite the increase in beta blocker. He has started to use sublingual nitrates with his angina although still has not quite mastered the full nitrate protocol, and so I have again gone over aspects of that today. At present he has been using 1 sublingual tablet and then going to bed rather than following through with up to 3 nitrates over 15 minutes and calling an Ambulance if required.

Unfortunately Vijay continues to battle unsuccessfully with his smoking despite currently trying Champix, nicotine gum and continuing his 25 cigarettes per day habit. He has indicated today he will explore private hypnotherapy as he has had some success with this in the past.

On examination today the regular is 75 and a blood pressure of 165/90. His chest was quiet but with no evidence of heart failure. ECG confirms sinus rhythm with Q waves visible in V1 and V2 leads.

I have asked him today to increase his Norvasc from 5mg to 10mg per day. Additionally I have prescribed him a Nitrate patch of 25mg per day to be worn during the daytime.

I will make contact with the surgeon at the Bay Hill hospital, to make him aware that Vijay has ongoing symptoms despite increasing medical therapy and at this stage I plan to review him in 5 weeks time.

I have asked him to review with you in approximately 3 weeks time and if despite the increase of Norvasc and the Nitrates he is still having ongoing predictable angina the next recourse would be to increase his beta blocker further to 75mg twice daily.

Beyond that I think my next additional therapy would be Nicorandil but clearly this gentleman needs an intervention on his coronary arteries and the sooner that can happen and importantly the sooner he can stop smoking to make that a more successful procedure the better.

With kind regards,
Graham Markson

Response Details

Date Time Interval	Item Description	Item Comment
	No problems recorded	

Recommendations

No recommendations recorded.

Medications

Medication	Directions	Clinical Indication	Change Status	Change Reason	Comment
Champix Tablet 1mg	One tablet twice daily		Unchanged		
Norvasc (Amlodipine) 10mg	One tablet daily		Unchanged		
Betaloc 50mg	One tablet twice daily		Unchanged		
Metformin 1g tablet	One tablet twice daily		Unchanged		
Atorvastatin 40mg	One tablet daily	Hypercholesterolaemia	Unchanged		



Must you view My Health Record for every patient?

When should I view the individual's My Health Record?

Healthcare providers are under no legal obligation to use the My Health Record system. It is up to the healthcare provider and his or her clinical judgement as to when and how they use the system. However, examples of when it might be relevant to see if a patient has a My Health Record are outlined below.

Do you need to obtain consent?

Patient Consent

- A provider is authorised to view a record when providing healthcare to the patient
- A provider is authorised to upload clinical documents without gaining consent of a patient each and every time
- Best practice is to discuss with patient if the document contains sensitive information

<https://www.myhealthrecord.gov.au/for-healthcare-professionals/howtos/view-my-health-record>

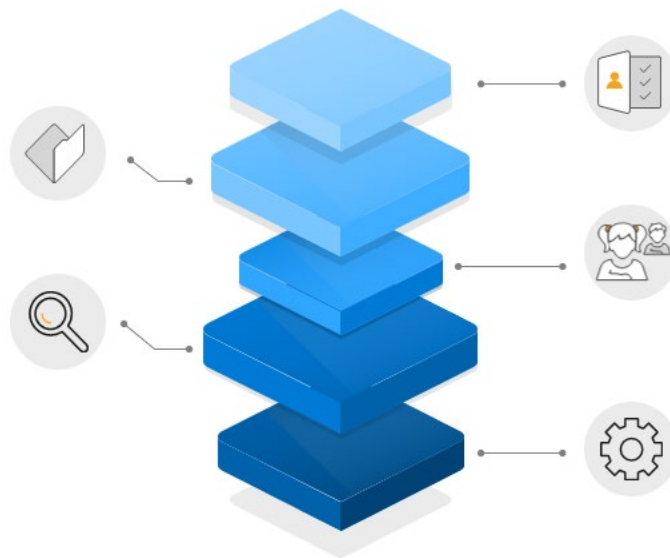


How can I make My Health Record work
in my practice?

My Health Record – what do I need to do?

Register and get
connected to
My Health Record

Confirm the process to
access My Health Record
for authorised staff



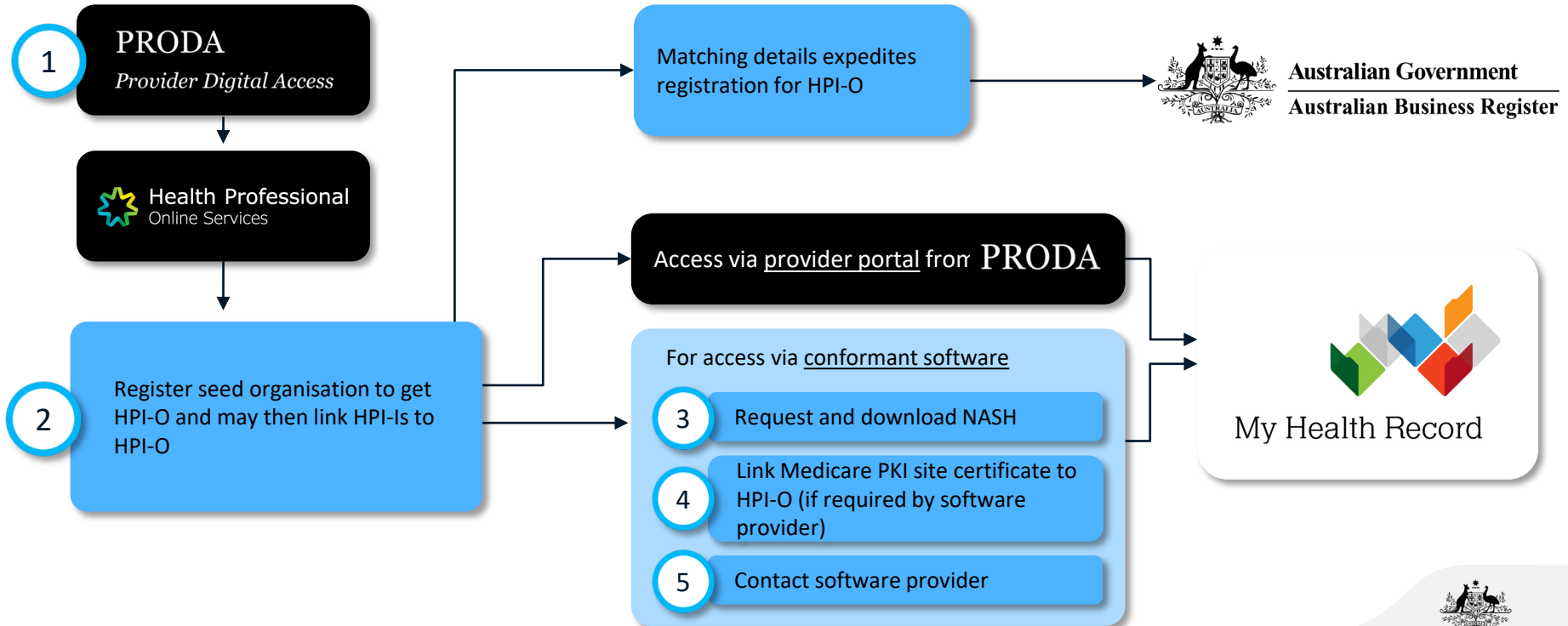
Ensure there is My Health Record
security and access policy

Training for staff and ensure they
are familiar with policies in place

Ongoing participation and
obligations



My Health Record – organisation registration steps



Upcoming virtual classroom sessions

Learn how to access and view key health information in My Health Record through your clinical information system or the national provider portal. Register for a session here:

- [Best Practice](#)
- [Medical Director](#)
- [Genie](#)
- [Communicare](#)
- [Zedmed](#)
- [National Provider Portal](#) (Via PRODA)

Understanding compliance requirements for accessing My Health Record – practical tips for Practice Managers. Register for a session here:

- [Practice Managers - early sessions](#) (7:00am AEDT)
- [Practice Managers - morning and afternoon sessions](#) (11:00am / 1:00pm AEDT)

“That was the most useful information session I have attended for My Health Record.”

Electronic Prescriptions

Evolution of Prescriptions

Handwritten prescription for Doxycycline Succinate [20] 25mg-50mg 30 min before bed/bike nocte. Includes fields for prescriber and patient information, and a date of 9/7/2020.

Digitized version of the handwritten prescription. It features a structured layout with fields for Prescriber no., Patient's Medicare no., and Patient's name. The medication details are: PANADEINE FORTE TABLET 500mg/30mg, 2 t.i.d. p.r.n., Qty: 20, 1 item. Includes a QR code and a barcode at the bottom.

Digitized version of the prescription with a QR code in the top right corner. The layout and content are identical to the previous stage, showing the transition to a more modern digital format.



Electronic Prescription Token - legal prescription stored in PDS



What are electronic prescriptions?



- Electronic prescriptions are an alternative option to paper prescriptions.
- Previously, only a paper prescription signed by a prescriber has been the legal form by which medicines can be supplied.
- Paper and electronic prescriptions meet both the relevant Commonwealth, state and territory legislation.
- Electronic prescriptions are not mandatory.
- Patients and prescribers are able to choose between a paper and electronic prescription.

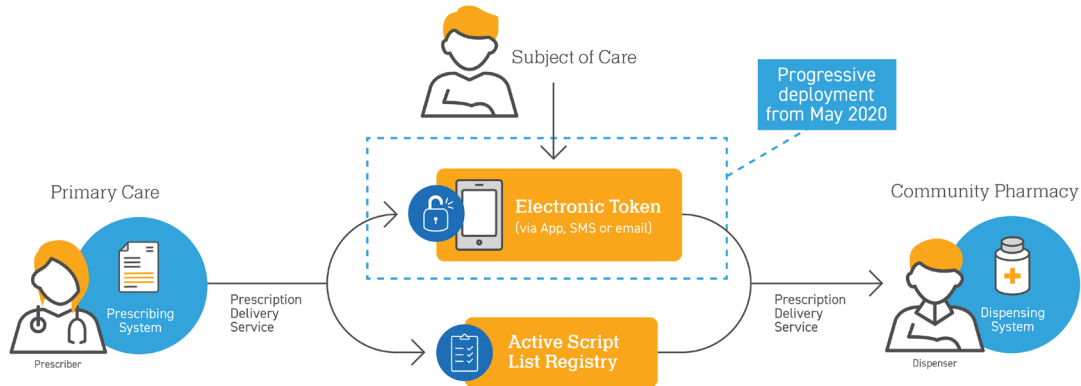
Electronic Prescriptions – token and active script list

Token

- Subjects of care may elect to manage their tokens on their mobile devices.
- The mobile device will display the token in a manner suitable for scanning using existing pharmacy equipment.
- Progressively available since May 2020.

Active Script List (ASL)

- A token management solution.
- Dispensers can access an electronic prescription for a patient from an ASL following proof of identity.
- ASL overcomes the issue of lost tokens and assists medicine management and adherence.
- Available from late 2020.



1

MY
HEALTH RECORD

2

SECURE
MESSAGING

3

INTEROPERABILITY
AND DATA QUALITY

4

MEDICINES
SAFETY

5

ENHANCED
MODELS OF CARE

6

WORKFORCE AND
EDUCATION

7

DRIVING
INNOVATION

Staged Implementation of Electronic Prescriptions

- The Agency and industry have developed a staged approach to national implementation.
- Software vendors have prioritised implementation according to the staged roll-out plan.
- Broadly, these stages are:
 - Communities of Interest (COI) - **Complete**
 - All of Victoria – **from 24/09/2020**
 - Metropolitan Sydney – **from 21/10/2020**



Secure Messaging

1

MY
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Secure Messaging Industry Offer

- \$30,000 was made available to Australian CIS and Secure Messaging Suppliers to accelerate the adoption of:
 - FHIR API federated look up of healthcare providers
 - Implement HL7 standard message payload envelopes
 - Implement acknowledgment (ACK)
 - Implement SHA2 certificates as SHA1 is unsupported in 2022
 - Manage the expiry dates of the certificates (notifications)

Visit the media release

[Helping healthcare-providers-share-information](#)



Service Registration Assistant (SRA)

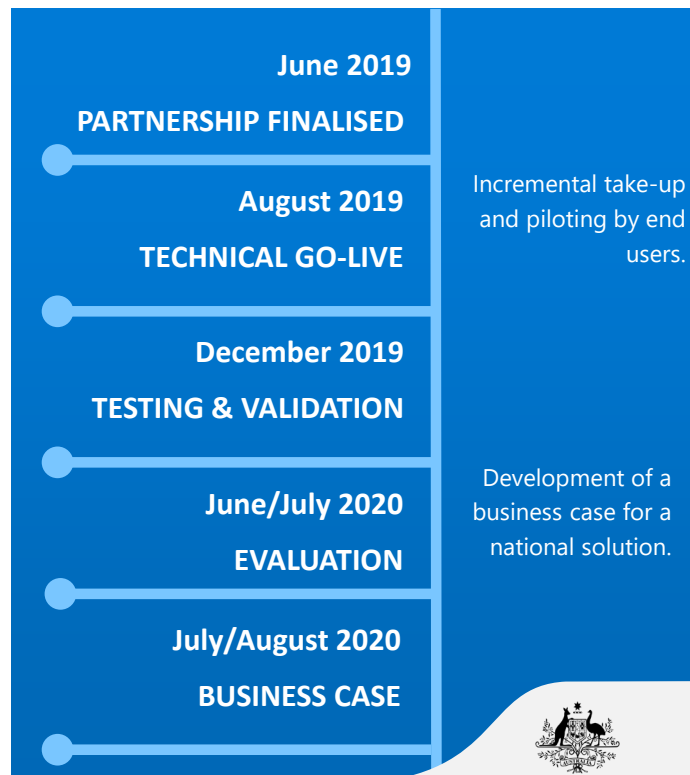
- Enable healthcare and related organisations to maintain an **authoritative version** of their health service offering(s), location and practitioner details.
- Provide subscribers such as secure messaging directories, clinical pathway directories, referral directories, and health services directories with **consistent and accurate information**.
- Provide **common identifiers for matching and linking** when using the federated directory search capabilities.

SRA PURPOSE

- The purpose of the SRA is to **streamline** the **process of registering** practices and other healthcare services with **external services**.
- The SRA puts healthcare provider organisations **in control of the information** that is **made available to third parties** about their healthcare services.

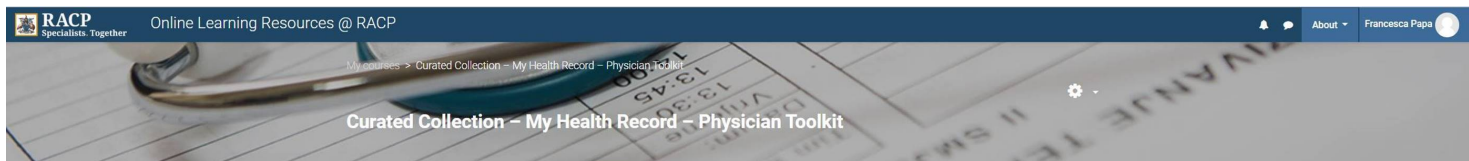
Visit the media release

[Better connected healthcare system already showing improved secure transfer of patient information](#)



Useful resources

Royal Australasian College of Physicians (RACP) – curated collection









"My Health Record provides a central online place capturing key health information for your patients and their family. My Health Record can be updated by your patients, yourself, other healthcare providers and Medicare."

This collection has been peer-reviewed by Fellows of the RACP to help you find high quality CPD resources on My Health Record. You can track your CPD credits using the Reading, Listening and Watching Log.

Don't forget to claim CPD credits for any learning from resources. Download the current MyCPD Framework.

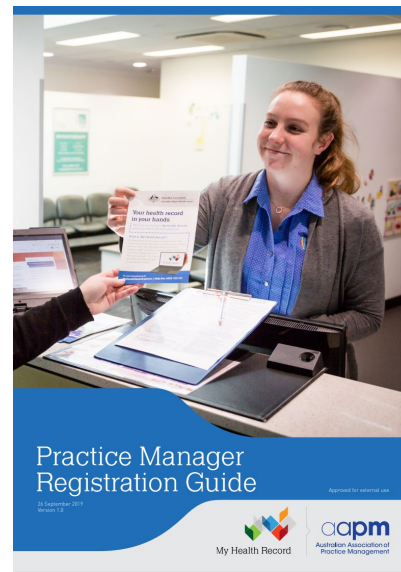
View all resources in this collection or select a category below:

 Introduction to My Health Record	 Communicating with Patients	 Registering and connecting to My Health Record
 Viewing and Uploading to My Health Record	 Privacy and Security	 Information Webinar Sessions



My Health Record Practice Manager Handbook and Registration Guide

- Developed in partnership with the Australian Association of Practice Management (AAPM)
- Information specifically developed for Practice Managers on:
 - Registering your practice
 - Accessing My Health Record
 - Compliance, consent and privacy advice



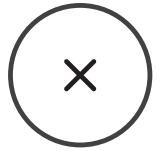
For assistance, contact the our Connections team:
email: help@digitalhealth.gov.au
phone: 1300 901 001

<https://www.myhealthrecord.gov.au/for-healthcare-professionals/practice-management>

Creating strong passwords



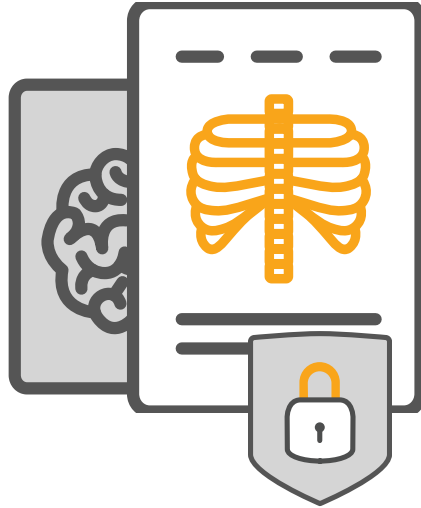
Remember passwords are the first line of defence



Never share passwords



A strong password has a minimum of 14 characters



Consider using a passphrase



The longer and more complex the passphrase the longer it takes to compromise



Use multi-factor authentication, whenever it's available



Cyber security



The Agency provides a variety of cyber security resources and guidance materials that have been developed specifically for the health sector, to promote awareness of information security and provide practical advice regarding a range of cyber security topics.

Questions and answers

Further information and support



My Health Record

My Health Record

Web: www.myhealthrecord.gov.au

My Health Record Help line: 1800 723 471 (select 2 for providers)

Australian Digital Health Agency

Web: www.digitalhealth.gov.au

Email: help@digitalhealth.gov.au

Agency help line: 1300 901 001

LinkedIn: [linkedin.com/company/australian-digital-health-agency](https://www.linkedin.com/company/australian-digital-health-agency)

Facebook: <https://www.facebook.com/AuDigitalHealth>

Twitter: twitter.com/AuDigitalHealth



Australian Government

Australian Digital Health Agency





Gold Coast Primary Health Network Digital Health Support



Email: digitalhealth@gcphn.com.au

Phone: 56125408 Mob: 0437 205 582

Website: gcphn.org.au

Australian Digital Health Agency

My Health Record

<https://www.myhealthrecord.gov.au/for-healthcare-professionals>

*Thank you for your attendance –
please take a moment to complete the
Evaluation*

Our thanks and appreciation to:

Guest Presenter - Ben Cohn

Naomi Copas and John Flynn Private Hospital