

Better connecting Queensland's HPs and public hospitals

The Health Provider Portal provides Queensland's *eligible health practitioners (HPs) with secure online access to their patients' Queensland Health (QH) records.

This read-only online access will allow HPs to view public hospital information including appointment records, radiology and laboratory results, treatment and discharge summaries, and demographic and medication details.

This access will bridge the information gap between Queensland's HPs and public hospitals and help ensure patients receive consistent, timely and better coordinated care.

What are the benefits for HPs?

Having secure online access to patients' hospital records will allow HPs:

- to make decisions based on the latest available clinical information
- to spend more time with patients and less time on administration.

Will all patient records be available?

Some patients however may not want HPs to have access to their public hospital records. If a patient is concerned about HPs having access to their information, please advise them to visit www.health.qld.gov.au/hp-portal.

*Eligible health practitioners can include;

- General Practitioners
- Specialists
- Midwives
- Nurses
- Paramedics



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Contact

For more information about *Better connecting Queensland's HPs and public hospitals*:

connectingqld@health.qld.gov.au

visit www.health.qld.gov.au/hp-portal

Please refer to the website for any additional eligible health practitioner updates.

How do I gain online access to my patients' hospital records?

You will need to register for the Health Provider Portal (HPP) to gain read-only online access to your patients' Queensland Health (QH) records.

By registering for the HPP, you will be able to view a wide range of patient hospital information in one place. It's convenient, secure and accessible at any time.

What do I need to do before I register?

For GPs and specialists you, or your practice manager, will need to ensure that details of your Medicare Provider Number and Healthcare Provider Identifier – Individual (HPI-I) are up-to-date and registered with QH's Secure Transfer Service (STS). This allows QH to communicate with you electronically. All other eligible HPs will need to ensure your AHPRA registration is up to date and you have your HPI-I number ready.

How do I register?

Visit www.health.qld.gov.au/hp-portal

How do I gain access to my patients' hospital records?

To register, Queensland HPs will require: 100 points of personal identification

- Australian driver's license*
- Australian passport*/visa/citizenship certificate
- Birth*/marriage/change of name certificate
- Medicare Card

* You must include at least one of these primary documents as part of your 100 points.

Professional identification

- current Australian Health Practitioner Regulation Agency (AHPRA) registration number indicating you are a eligible Health Practitioner
- Medicare Provider Number (GPs and Specialists)
- HPI-I identified as 'Health Practitioner'.

Technical support and more information

If you experience difficulties in accessing the Health Provider Portal (HPP), please call 1300 478 439 for technical assistance.

Fact sheets and frequently asked questions at www.health.qld.gov.au/hp-portal might also assist you to access the HPP.

Terms and conditions

You must accept the Terms and Conditions when registering for the HPP. Queensland Health will conduct audits to ensure appropriate use of the information is being adhered to.

Penalties apply for inappropriate access and use of the HPP including possible deregistration.

