

Gold Coast - Greater Choice for At Home Palliative Care 2019/20 – 2020/21 Activity Summary View



PC - 1 - Greater Choice for At Home Palliative Care



Activity Metadata

Applicable Schedule *

Greater Choice for At Home Palliative Care

Activity Prefix *

PC

Activity Number *

1

Activity Title *

Greater Choice for At Home Palliative Care

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description

Aim of Activity *

To build the capacity and skills of general practitioners in providing palliative care to people with a life-limiting illness. This will be achieved through the provision of coordinated care, and improved information transfer between service providers, with patients and families. This will be available to all GPs across the Gold Coast region.

The Key Aims of the Activity

- To provide a high quality, effective and supportive framework for Shared Care and Health Pathways for General Practitioners and the local community in order to support local general practitioners to deliver optimal palliative care for their patients. The model ensures GPs are supported by a clinical specialist, referral to local specialists (as necessitated) according to current management

guidelines.

- Promote and support the role of general practitioners in providing continuity of care and end of life support in the community for people experiencing a progressive, life limiting illness.

The Key Objectives of the Activity are:

- Increased confidence reported by GPs in the region to deliver palliative care
- Increased uptake of advance care planning
- Increased palliative care-related attendances by GPs into patient's homes and RACFs
- Increased number of linkages and partnerships with non-health related community organisations relating to raising awareness about palliative care and death and dying
- Increased effectiveness of clinical handovers of palliative patients reported by hospital clinicians, GPs, community clinicians and RACF staff
- Improve health, death and compassion literacy within the Gold Coast community
- Increased number of people accessing palliative care services and their carers and families reporting that they feel better connected to information and supports
- Increased number of linkages and partnerships with non-health related community organisations relating to raising awareness about palliative care and death and dying.

Description of Activity *

The key activities are:

1. Palliative Care Health Pathways

Transition Health Pathways from GCPHN website platform to Streamlines platform, adjusting pathways if required from feedback.

2. Review, update and monitor use of the Quality Improvement Toolkit for General Practice in Advance Care Planning as required

3. GCPHN to collaborate with GCHHS and Queensland Health to implement, monitor and evaluate the SPACE program (AH Enhanced Primary Care) from November 2020 to June 2024

4. Advance Care Planning: Indigenous & C.A.L.D.

Improve the effectiveness of Aboriginal and Torres Strait Islander people's journey through the system for those that are affected by palliative illnesses – 'Sorry Business' across Gold Coast communities by liaise and collaborate with GCH re appropriate resources and strategies to promote

6. GCPHN Aged and Palliative Care Leadership Group

Provide leadership and co-ordination of the GCPHN Aged and Palliative Care leadership group who oversee the deliverables of the GCPHN/HHS Palliative Care Regional Plan.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment 2020/21-2021/22_update November 2020

Priorities

Priority	Page reference
Aged Care	408
Palliative Care	409



Activity Demographics

Target Population Cohort

People with Palliative Care Needs Hospital and Health service

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

A local palliative care needs assessment Regional plan was endorsed by Gold Coast Health and GCPHN in 2019.

The Palliative Care Regional Plan was developed through consultation with key sector stakeholders, including our Gold Coast Health partners, primary care providers, and the carers and representatives of people who have undertaken the palliative care journey in the Gold Coast region.

A joint GCPHN and GCH work plan developed as an outcome of the regional plan is overseen by a Palliative Care Leadership group who meet bimonthly to provide advice on the projects and their deliverables.

In addition to the joint governance arrangements, a number of specific working groups have been established to progress key pieces of work in the plan. GCPHN will be regularly conducting stakeholder and service user interviews and feedback sessions throughout the year. Consultations will take many different forms, such as:

- o Consultative Palliative Care Workshops
- o Public workshops
- o Champion Palliative Clinical Advisory Workshops
- PHN advisory councils and other committees

Collaboration

GCPHN has longstanding relationships with palliative care providers including GCH, non-government and private agencies who provide community nursing, allied health, residential care, and general practice which have and will continue to support this project.

In addition GCPHN's standard governance committees will be supporting and advising on this work (including our Community Advisory Group, Clinical Council and Primary Care Partnership Council) a Palliative Care leadership was established with representation from the Gold Coast Health Specialist Palliative Care Team, General Practitioners, community palliative care services and consumers.

The implementation work will be completed in partnership through the establishment of the;

1. Shared Care – Health Pathway Steering Committee which has been established in partnership between GCH, primary care, broader service providers and the GCPHN.
2. Clinical Champion Palliative Care Working Group established to provide clinical and consumer input into appropriate frameworks, systems and processes for the development and validation of future models of care. The group meets on a regular basis.
3. The Gold Coast Health and GCPHN Integrated Care Alliance leadership group signed off the Regional Palliative Care Plan and Needs Assessment in January 2019 and agreed to provide ongoing support and endorsement for the activities detailed in this plan.



Activity Milestone Details/Duration

Activity Start Date

29/06/2020

Activity End Date

29/10/2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Activity was undertaken as a Joint development project between Gold Coast Health (HHS) and GCPHN

