

Gold Coast - Drug and Alcohol Treatment Services 2019/20 - 2023/24 Activity Summary View



AOD - 1 - Core and Operational AOD Treatment Service Delivery



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

1

Activity Title *

Core and Operational AOD Treatment Service Delivery

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

Activity aims:

- Increase availability of AOD treatment services in the community, particularly for young people
- Increase timely access to AOD treatment services for individuals and their families
- Improve drug and alcohol treatment outcomes for clients, particularly for individuals who have high levels of complexity or co-morbidities including mental health conditions
- Reduce harm associated with drugs and alcohol, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities align with recommendations in the National Drug Strategy 2017-2026.

Description of Activity *

Five (5) programs are delivered within this funding.

- Family Therapy and Support Program
- Youth Dual Diagnosis Support Services
- Youth Community Outreach Program
- Transition House Program
- Treatment Effectiveness Program (Clinical Care Coordination based within residential rehabilitation service)

These programs will continue to provide evidence-based treatment and community outreach support for:

- People who are accessing Lives Lived Well residential service who have highly complex or comorbid conditions
- Young people, providing treatment and education options in the community and working collaboratively with other service providers who are working with young people
- Family members and carers of people with substance use issues
- Clients who transition from residential rehabilitation into transitional housing arrangements

In 2021/22 GCPHN will focus on:

- Continuing to commission Lives Lived Well for the provision of the above programs, using a contract management and performance monitoring approach that includes risk management, relationship management, data analysis, and continuous reviews of the Quality Improvement Plan
- Enhancing referral pathways between General Practice, Gold Coast Hospital and Health Service, mental health services including GCPHN funded services across the Stepped Care Continuum to ensure individuals who require a comprehensive dual-diagnosis response can access services

- With the Core AOD funding flexible as of 1 July 2020, there is the need to ensure that commissioned activity aligns to local needs. To inform the evidence required to identify opportunities for optimal service models and commissioning approaches to meet local needs, all 7 Queensland PHN's have endorsed a collaborative project lead by an external consultant to unpack current commissioned activities and explore broader commissioning opportunities from 2022 to ensure Core Operational funding is effectively utilised in each region and meets identified local need.

- GCPHN will actively participate from late 2020/21 through 2021/22 in the Qld PHN State wide AOD project which aims to:
 - o investigate AOD investment by key funding bodies across the state
 - o investigate areas of funding duplication, continued unmet need using qualitative information and the Drug and Alcohol Service Planning Model (DASPM), and funding outcomes
 - o make recommendations for distribution of Core Operational funding beyond 2022 to ensure commissioned activity and treatment options are aligned with the local needs as per the Needs Assessment, the Joint Regional Plan outcomes and are more coordinated across PHN regions where relevant

- It is intended that the outcome of the review will provide the detail required to inform the service model and commissioning approach for 1 July 2022

- o GCPHN will undertake a co-design and service model development phase between July – December 2021

- o It is anticipated that the contract development and execution phase will occur between January – June 2022.

- Program logics will be developed to support the commissioning approach and move towards a clearer focus on outcomes sought for the investment in AOD treatment.

In 2022/23 GCPHN will focus on:

- Contract management and performance monitoring of commissioned services.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment 2020/21-2021/22_update November 2020

Priorities

Priority	Page reference
Alcohol and Other Drugs	417



Activity Demographics

Target Population Cohort

- Young people aged 12-35 residing in the Gold Coast area requiring treatment and support for alcohol and/or other drug use
- Individuals experiencing co-occurring mental health and substance related disorders in residential rehabilitation
- Family members and carers of those accessing treatment
- People exiting from residential rehabilitation and into transitional housing.

In Scope AOD Treatment Type *

Screening, Brief Intervention, Counselling, Case Management, Aftercare

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Beaudesert	31101
Gold Coast Hinterland	30904
Surfers Paradise	30910
Southport	30909
Robina	30908
Ormeau - Oxenford	30907
Nerang	30906
Mudgeeraba - Tallebudgera	30905
Gold Coast - North	30903
Coolangatta	30902
Broadbeach - Burleigh	30901



Activity Consultation and Collaboration

Consultation

As part of the Joint Regional Plan, consultation to identify AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers and family

members. The outcomes sought by the Joint Regional Planning will inform future commissioning activity.

The Qld PHN Statewide AOD project has a particular focus on the Core funding approach to enhance PHN capacity to commission Core Operational funded AOD Treatment services that respond to community need and identify and develop solutions to gaps across the state. In working collaboratively with other funding partners the project aims to ensure that the commissioning of AOD treatment in the Gold Coast region is effective and aligned to local need. It is anticipated that ad-hoc and formal consultation will occur throughout the life of the project with commissioned services, consumers and carers, Qld Mental Health Commission, QNADA, General Practice and other commissioners including Queensland Health. If funding is committed beyond 2022/23 under Core AOD, the findings from the review project will support GCPHN to confidently commission a provider into the future.

The Lives Lived Well programs funded in this activity have been part of the Gold Coast service system for many years and are embedded across the sector, so any changes made will need to be managed to ensure that continuity of care for clients and providers is achieved. It is anticipated that a codesign phase will occur following the outcomes of the review project and will include consultation with Lives Lived Well, AOD sector and key stakeholders.

Additionally, as part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group will be used to provide advice and support where required to ensure future treatment options are well integrated across the service system, referral pathways are effective, and the target groups and service gaps are addressed as much as possible within the existing resources. The Partnership Group's membership is made up of all AOD service providers in the region, Queensland Health, Queensland Mental Health Commission, Gold Coast Health, lived experience representatives, and a General Practitioner.

Collaboration

Stakeholder - Role

1. Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, mental health services - Regional Planning, Referral pathways and continuity and integration of care.
2. GCPHN Primary Health Care Improvement Committee, Clinical Council, Consumer Advisory Council, Joint Regional Plan Governance - Advice, consultation, codesign and linkages to primary care and clinical services.
3. AOD peak bodies - Regional Planning advice, promotion of services, engagement in outcomes framework activity.
4. Queensland Mental Health Commission - Regional Planning input and advice, consultation of Drug and Alcohol strategy.
5. Insight / Dovetail-Advice and possible partnering in relation to evidence based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.
6. Queensland Primary Health Networks (PHNs) - Partnerships with Queensland PHNs to maximise investment opportunities and economies of scale for workforce development opportunities, quality improvement opportunities with providers, primary care improvement strategies.



Activity Milestone Details/Duration

Activity Start Date

31/05/2020

Activity End Date

29/06/2022

Service Delivery Start Date

July 2020

Service Delivery End Date

June 2022

Other Relevant Milestones

Prior to July 2021

- Ongoing service delivery and performance management of commissioned programs
- Participation in the Qld PHN AOD project

July – December 2021

- Ongoing service delivery and performance management of commissioned programs
- Development of service model and commissioning approach for 2022/23 period
- Consultation with Lives Lived Well and other key stakeholders
- Codesign forums as required to inform new or modified programs
- Development of program logics
- Develop commissioning / decommissioning plans

January – June 2022

- Contract negotiation and contract offers
- Commissioning of service for 2022/23 period

July – June 2022/23

- Ongoing service delivery and performance management of commissioned programs



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Dependent on outcomes of review

Co-design or co-commissioning comments

Dependent on outcomes of review

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 2 - NIAS Mainstream AOD Treatment Service Delivery



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

2

Activity Title *

NIAS Mainstream AOD Treatment Service Delivery

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to:

- Increase availability of AOD treatment services in the community, particularly through outreach options
- Increase timely access to specialist AOD treatment services for individuals and their families
- Improve AOD treatment outcomes for clients
- Reduce harm associated with drugs and alcohol use, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities align with recommendations in the National Drug Strategy 2017-2026.

The expected outcome of these activities is:

- People in the PHN region are able to access appropriate drug and alcohol treatment services
- Decrease in harm to population in PHN region from problematic drug and alcohol use

Description of Activity *

GCPHN will continue to commission QuIHN and Lives Lived Well during 2021/22 for the provision of community based alcohol and other drugs treatment services for individuals in the Gold Coast community experiencing substance-related disorders and those who may have co-occurring mental health issues.

These activities build on and enhance the existing service system by increasing overall service delivery capacity through flexible

and outreach based service provision. Services will also be provided via a service hub and in-reach to other AOD services, primary health, mental health and community services.

Services will provide timely access for clients wanting to address their alcohol and/or drug use, responding to the motivation for change exhibited by the individual, and will operate within harm reduction frameworks.

In 2021/22 GCPHN will focus on:

- Continuing to commission QuIHN and Lives Lived Well for the provision of community-based treatment, using a contract management and performance monitoring approach that includes risk management, relationship management, data analysis, and continuous reviews of the Quality Improvement Plan
- Work
- Enhancing referral pathways between General Practice, Gold Coast Hospital and Health Service, mental health services including GCPHN funded services across the Stepped Care Continuum to ensure individuals who require a comprehensive dual-diagnosis response can access services in a coordinated way
- Work with the Gold Coast PHN funded central triage and referral service through Primary and Community Care Services (Activity MH7.2 – Intake, Referral and Information Service) to ensure the AOD needs of the client are also met
- Progressing actions, where relevant and appropriate, identified in the Gold Coast Health and Gold Coast PHN Joint Regional Plan for Mental Health, Suicide Prevention and AOD.
- In addition to the above, GCPHN will be participating in the Qld PHN State wide AOD project which aims to:
 - o investigate AOD investment by key funding bodies across the state
 - o investigate areas of funding duplication, continued unmet need, and funding outcomes
 - o make recommendations for distribution of Core Operational funding beyond 2022 to ensure commissioned activity and treatment options are aligned with the local needs as per the Needs Assessment and the Joint Regional Plan outcomes
- The outcomes of the review project will help to inform future commissioning under the NIAS funding, if further funding beyond 2022 is committed.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment 2020/21-2021/22_update November 2020

Priorities

Priority	Page reference
Alcohol and Other Drugs	417



Activity Demographics

Target Population Cohort

Individuals 18+ requiring treatment support for alcohol and/or other drug use including individuals experiencing co-occurring mental health and substance related disorders.

In Scope AOD Treatment Type *

Screening, Brief Intervention, Counselling, Case Management, Aftercare

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Beaudesert	31101
Gold Coast Hinterland	30904
Surfers Paradise	30910
Southport	30909
Robina	30908
Ormeau - Oxenford	30907
Nerang	30906
Mudgeeraba - Tallebudgera	30905
Gold Coast - North	30903
Coolangatta	30902
Broadbeach - Burleigh	30901



Activity Consultation and Collaboration

Consultation

As part of the Joint Regional Plan, consultation to identify AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers and family members.

The Qld PHN Statewide AOD project will enhance PHN capacity to commission services that respond to community need and identify and develop solutions to gaps across the state. Future commissioning under NIAS is dependent on future funding beyond 1 July 2022. If future funding is committed, GCPHN will be in a place to confidently commission based on the outcomes of the project and the consultation from providers. Collaborative working arrangements with other funding partners will be established and ad-hoc and formal consultation throughout the life of the project with commissioned services, QNADA, General Practice and other commissioners including Queensland Health.

Additionally, as part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group will be used to provide advice and support where required to ensure future treatment options are well integrated across the service system, referral pathways are effective, and the target groups and service gaps are addressed as much as possible within the existing resources. The Partnership Group's membership is made up of all AOD service providers in the region, QNADA, Queensland Health, Queensland Mental Health Commission, Gold Coast Health, lived experience representatives, and a General Practitioner.

Collaboration

Stakeholder - Role

1. Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, mental health services - Regional Planning, Referral pathways and continuity and integration of care.
2. Primary Health Care Improvement Committee, Clinical Council, Consumer Advisory Council, Joint Regional Plan governance - Advice, consultation, codesign and linkages to primary care and clinical services.
3. AOD peak bodies, Research bodies - Regional Planning advice, promotion of services, engagement in outcomes framework activity.

4. Queensland Mental Health Commission - Regional Planning input and advice, consultation of Drug and Alcohol strategy.
5. Insight/Dovetail - Advice and possible partnering in relation to evidence-based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.
6. Queensland Primary Health Networks - Partnerships with Queensland PHNs to maximise investment opportunities and economies of scale for workforce development opportunities, quality improvement opportunities with providers, primary care improvement strategies.



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

July 2020

Service Delivery End Date

June 2022

Other Relevant Milestones

Prior to July 2021

- Ongoing service delivery and performance management of commissioned programs
- Ongoing review and implementation of quality improvement activities including improved methods to collect client satisfaction data
- Participation in the Qld PHN AOD Investment review project

July – June 2021/22

- Ongoing service delivery and performance management of commissioned programs
- Continuation of the AOD Strategic Partnership Group
- Activities under the Joint Regional Plan
- Participation in the Qld PHN AOD Investment review project



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

No co-design required as re-commissioning existing provider

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



AOD - 3 - NIAS Aboriginal and Torres Strait Islander People AOD Treatment Service Delivery



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

3

Activity Title *

NIAS Aboriginal and Torres Strait Islander People AOD Treatment Service Delivery

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description

Aim of Activity *

Activity aims:

- Increase access to, and responsiveness of, specialist, culturally appropriate drug and alcohol treatment services for individuals and their families
- Improve drug and alcohol treatment service outcomes for clients
- Provide holistic and coordinated care for co-occurring issues including mental health and drug and alcohol
- Reduce harm associated with drugs and alcohol, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities aim to align with recommendations in the National Drug Strategy 2017-2026.

The expected outcome of these activities is:

- Aboriginal and Torres Strait Islander people in the PHN region are able to access culturally appropriate drug and alcohol treatment services.
- Decrease in harm to population in PHN region from drug and alcohol misuse.

Description of Activity *

Continue to commission the NIAS Aboriginal and Torres Strait Islander People AOD Treatment funding through Kalwun as part of an integrated service for mental health and alcohol and other drug treatment to the local Aboriginal and Torres Strait Islander community. The Service is delivered through the Social Health Team and encompasses a multidisciplinary team that work collaboratively with the clinical teams throughout the three Aboriginal and Torres Strait Islander health clinics on the Gold Coast, as well as mainstream primary care, mental health and drug and alcohol services.

The 2021/22 activity of GCPHN will focus on:

- Commission Kalwun for the provision of community-based treatment and support as part of the integrated Social Health Team service model, using a contract management and performance monitoring approach that includes risk management, relationship management, data analysis
- Increasing service reach and engagement of Aboriginal and Torres Strait Island people in the region, via community engagement activities and improved referral pathways with mainstream services and general practices
- Working with the providers to identify effective evaluation activities

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment 2020/21-2021/22_update November 2020

Priorities

Priority	Page reference
Aboriginal and Torres Strait Islander - Alcohol and Other Drugs	423
Alcohol and Other Drugs	417



Activity Demographics

Target Population Cohort

Aboriginal and Torres Strait Islander people residing in the Gold Coast area requiring treatment support for alcohol and/or other drug use including individuals experiencing co-occurring mental health and substance related disorders.

In Scope AOD Treatment Type *

Screening, Brief Intervention, Counselling, Case Management, Aftercare

Indigenous Specific *

Yes

Indigenous Specific Comments

This activity will be delivered through an integrated clinical service for mental health and alcohol and other drug treatment to the local Aboriginal and Torres Strait Islander community. The Service, through its multidisciplinary team, will work collaboratively with the clinical teams throughout the three Aboriginal/Torres Strait Islander health clinics on the Gold Coast as well as mainstream mental health and drug and alcohol services to ensure access to treatment is facilitated for Aboriginal and Torres Strait Islander people.

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Beaudesert	31101
Gold Coast Hinterland	30904
Surfers Paradise	30910
Southport	30909
Robina	30908
Ormeau - Oxenford	30907
Nerang	30906
Mudgeeraba - Tallebudgera	30905
Gold Coast - North	30903
Coolangatta	30902
Broadbeach - Burleigh	30901



Activity Consultation and Collaboration

Consultation

Consultation occurred with Kalwun during the 2019/20 period to inform a new model of service. This was commissioned in October 2019 and builds on the established approach of an integrated mental health, AOD and suicide prevention service. Consultation will include all stakeholders listed below as well as GCPHN clinical and community advisory groups.

As part of the Joint Regional Plan, consultation to prioritise AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers and family members. The outcomes sought in the Joint Regional Planning will be considered to inform future commissioning activity.

Additionally, as part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group will be used to provide advice and support where required to ensure future treatment options are well integrated across the service system, referral pathways are effective, and the target groups and service gaps are addressed as much as possible within the existing resources. The Partnership Group's membership is made up of AOD service providers in the region, Kalwun, Queensland Health, Queensland Mental Health Commission, Gold Coast Health, lived experience representatives, and primary care.

Ad-hoc and informal consultation will continue to occur with stakeholders to inform the GCPHN needs assessment, regional plan and co-design activities.

Collaboration

Stakeholder - Role

1. Karulbo - Indigenous Community advice, codesign and leadership.
2. Mental Health and AOD Multidisciplinary Advisory Group - Advice, referrals and linkages to primary care and clinical services.
3. Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, mental health services - Referral pathways and continuity of care.
4. Krurungal Aboriginal & Torres Strait Islander Corporation - Referral pathways, partner in client care.
5. AOD peak bodies - Advice, planning, promotion of services, engagement in outcomes framework activity.
6. Insight - Advice in relation to evidence-based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.
7. Mainstream AOD Providers - Referrals, shared care and continuity of care



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

July 2020

Service Delivery End Date

June 2022

Other Relevant Milestones

Prior to July 2021

- Ongoing service delivery and performance management of commissioned programs
- Ongoing implementation of quality improvement activities including new methods to collect client satisfaction data and identified workforce development activities drawing on resources from Insight and Dovetail

July – June 2021/22

- Ongoing service delivery and performance management of commissioned programs
- Development of program logic to be codesigned with provider



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

No co-design required as re-commissioning existing provider

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes





AOD - 4 - Service Integration, Capacity Building, System Efficiency



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD

Activity Number *

4

Activity Title *

Service Integration, Capacity Building, System Efficiency

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Alcohol and Other Drugs

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to lead and promote a coordinated approach in relation to planning, service provision and workforce development activities. It will include ongoing development and implementation of activity associated with activity HSI 4 Joint Regional Plan for mental health, suicide prevention and AOD.

Activity aims:

- Enhance service capacity and integration and system efficiency
- Enhance AOD specialist workforce capacity and General Practitioner capability to respond to patients with AOD issues
- Build local workforce cultural and clinical skills to meet the needs of local community, particularly for Aboriginal and Torres Strait Islander people, the CALD community, and people who identify with the LGBTIQAP+ community
- Support other sectors in the region including mental health services, to increase their awareness and capability of screening, brief intervention and referral for clients who have substance misuse
- Improve drug and alcohol treatment service outcomes for clients, particularly for individuals who have high levels of complexity or co-morbidities including mental health conditions

Description of Activity *

As part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group will be used to provide advice and support to ensure future treatment options are well integrated across the service system, referral pathways are effective, and the target groups and service gaps are addressed as much as possible within the existing resources.

The Partnership Group's membership includes Gold Coast treatment providers, Kalwun, QNADA, Queensland Health, Queensland Mental Health Commission, Gold Coast Health, lived experience representatives, and a General Practitioner.

Activity objectives:

- Develop shared understanding of communication methods regarding service capacity and demand to increase transparency of system capacity and ensure responsiveness when transitioning clients between providers
- Ongoing implementation and promotion of ADIS direct referral service
- Identify opportunities to develop a consistent approach to screening and assessment across providers with a focus on providing education and training to utilise the ASSIST screening tool
- Develop shared understanding of referral and intake processes for clients that are accessing treatment and need to transition to another service (i.e detox to residential) and ensure efficient referral processes are established
- Support capacity building activities across AOD and other providers in the region to improve drug and alcohol treatment service outcomes for clients, particularly for individuals who have high levels of complexity or co-morbidities including mental health conditions. This would be in the form of education and training for the AOD and broader workforce including mental health and General Practice, in partnership with Insight/Dovetail and Gold Coast Health. Use of AH 1.5 Primary Sense™ Population Health Management and audit tool to inform targeting interventions, support and training needs.
- Improve connections with other providers including housing, mental health, corrective services, justice and primary care

A key activity during the 2021/22 period will be working with Gold Coast Health to continue implementation of Health Pathways in the region. Following the development and localisation of the pathways in 2020/21, work will commence to embed the use of Health Pathways for AOD into General Practice into existing workflows, encouraging the use of ADCAS and promotion of ADIS to providers and community.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment 2020/21-2021/22_update November 2020

Priorities

Priority	Page reference
Alcohol and Other Drugs	417



Activity Demographics

Target Population Cohort

AOD service providers, GPs, service system users, mental health service providers

In Scope AOD Treatment Type *

N/A

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

The Joint Regional Plan provides the scope of work for 2021-22. The AOD Strategic Partnership Group will lead work that aligns to the objectives of the Plan and consultation will occur with this group in a formal setting on a bi-monthly basis, and ad-hoc throughout the year.

The Partnership Group's membership includes AOD service providers in the region, Kalwun, QNADA, Queensland Health, Queensland Mental Health Commission, Gold Coast Health, lived experience representatives, and a General Practitioner.

Continued engagement with the Qld PHN AOD Network will occur to identify opportunities to coordinate and collaborate on activity to achieve efficiency and consistency.

Collaboration

Stakeholder - Role

1. Gold Coast Health HHS, Gold Coast PHN Joint Regional Plan Steering Committee, working groups, advisory groups - Planning, advice, consultation, design, prioritisation.
2. Gold Coast Health AOD Consumer and Carer Advisory Group - Consultation in relation to service reviews, Joint Regional Plan prioritisation, quality improvement activities.
3. Qld NT PHN AOD Network – Collaborate and coordinate activities.
 - Commissioned services
 - Workforce development
 - Outcomes based commissioning

4. AOD peak bodies - Advice, promotion of services, planning.

5. NPS Medicinewise

Insight

Dovetail - Advice in relation to evidence-based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.

6. Mainstream AOD Providers - Referral pathways and continuity of care. Consultation, planning, codesign and implementation of activities.



Activity Milestone Details/Duration

Activity Start Date

30/06/2020

Activity End Date

29/06/2022

Service Delivery Start Date

July 2020

Service Delivery End Date

June 2022

Other Relevant Milestones

Prior to July 2022

- Maintain AOD Strategic Partnership Group
- Implementation of ADIS direct referral service with all Gold Coast AOD service providers
- Promotion of ADIS and ADCAS across service providers, general practice and community
- Development of AOD service information resources targeting general practice and community
- Support Gold Coast Health to implement / promote AOD Health Pathways

July – June 2022

- Maintain AOD Strategic Partnership Group
- Continuation of progressing priorities from Joint Regional Plan

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Co-design elements will be used to inform the design of the workforce development activities to ensure the delivery approaches, subject areas, content and target groups are fit for purpose.

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

No



Summary of activity changes for Department

Activity Status

Ready for Submission



AOD-GPS - 1 - General Practice Support for Drug and Alcohol Treatment



Activity Metadata

Applicable Schedule *

Drug and Alcohol Treatment Services

Activity Prefix *

AOD-GPS

Activity Number *

1

Activity Title *

General Practice Support for Drug and Alcohol Treatment

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Other Program Key Priority Area Description

Aim of Activity *

- Promote the education packages and training grants for drug and alcohol treatment delivered by ACRRM and RACGP, through GCPHN communication methods and by utilising local 'champions' from general practice.
- Support general practice to identify quality improvement opportunities in relation to the identification, intervention and treatment of problematic drug and alcohol use and make available quality improvement toolkit resources and additional training.
- Improve GP knowledge and application of available alcohol and other drug referral pathways, including online and telehealth AOD treatment options, through the development of locally tailored resources, including Health Pathways.
- Improve relationships with and between AOD treatment and primary care providers by facilitating visits and placements between specialist AOD providers and primary care.
- Increase awareness of and support GPs in using the range of evidence-based resources available to improve the treatment of problematic drug and alcohol use.

Description of Activity *

A coordinated approach to the development and delivery of a range of activities that will work to achieve the primary objective of strengthening the capacity of GPs and the health workforce to deliver high quality care for clients with drug and alcohol issues and improve access to drug and alcohol treatment. It is intended that this is a long-term systemic change model that goes beyond one-off training of interested health professionals and encompasses ongoing support, monitoring and embeddedness in the system.

- Engagement of GP Champions to support education, training, peer support, and development of quality improvement activities include a continuous quality improvement toolkit to improve the screening and intervention of AOD use in patients.
- Communications and marketing strategy to increase awareness of AOD treatment sector to General Practice, service providers and community.
- Development of community of practice, or small learning groups
- Delivery of ASSIST training
- Continued promotion of RACGP and ACRRM AOD education programs

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment 2020/21-2021/22_update November 2020

Priorities

Priority	Page reference
Alcohol and Other Drugs	417



Activity Demographics

Target Population Cohort

General practice

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

This activity has been informed by consultation with a range of stakeholders

- Qld AOD PHN Network
- Gold Coast Health
- Dr Hestor Wilson, RACGP AOD Steering Committee

- GCPHN staff
- GCPHN Primary Health Care Improvement Committee (PHCIC)
- RACGP and ACRRM
- Insight, Qld Health
- Gold Coast General Practices

Activities have also been informed by consultation undertaken during the development of the Joint Regional Plan for mental health, AOD and suicide prevention services.

To ensure the project remains on track, ongoing consultation will occur with GCPHN primary care staff, PHCIC, Gold Coast Health AODs branch, and participants of the project.

Collaboration

As above



Activity Milestone Details/Duration

Activity Start Date

31/08/2020

Activity End Date

29/06/2021

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

- Not Yet Known:** No
- Continuing Service Provider / Contract Extension:** No
- Direct Engagement:** No
- Open Tender:** No
- Expression Of Interest (EOI):** Yes
- Other Approach (please provide details):** No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

Some of the elements of the activity will be co-designed with the GP Champions

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details



Summary of activity changes for Department

Activity Status

Ready for Submission

