



Gold Coast Primary Health Network commissions a range of services to meet different needs with appropriate levels of care. These services are available at no cost to patients.

Primary and Community Mental Health (Clinical Support Services)									Mental Health Community Support Services
NEED	LOW INTENSITY	MILD TO MODERATE INTENSITY			MODERATE INTENSITY	HIGH INTENSITY			
SERVICE	Kalwun Social Health – offers comprehensive social and emotional wellbeing support for Aboriginal and Torres Strait Islander people who are struggling with their mental health or for those with alcohol and other drug needs: 07 5526 1112								
	Head to Health	*New Access (Psychological Service)	headspace (Primary)	Psychological Services in Residential Aged Care Facilities	*Psychological Services Program	Youth Clinical Care Coordination - Lighthouse	headspace Early Psychosis	*Clinical Care Coordination	*Psychosocial Support
TARGET AUDIENCE	People of all ages at risk of or with emerging mental health needs	People 16 years and older who are finding it hard to manage life stress	Young people 12-25 years with emerging mental health needs	Older people living in Residential Aged Care Facilities experiencing mild depression or anxiety and those having trouble adjusting to changes or coping with loss	People who have a current health care/pension card and identify with any of the target groups (exceptions for suicide prevention, homelessness, children in out of home care 0-12 years)	Young people 12-18 years with severe and/or complex mental health needs	Young people 12-25 years at risk of or experiencing a first episode of psychosis	Adults 18 years and older who experience the impacts of severe mental illness and who are not currently case managed or accessing Gold Coast Health mental health services	Adults 18 years and older who experience severe and complex mental health concerns and who do not have an NDIS package
DESCRIPTION	Online portal that brings together apps, online programs, online forums, and phone services, as well as a range of digital information resources	A mental health coaching program, designed to provide accessible, quality structured psychological therapy services. People can access six coaching sessions delivered over the phone, via Skype or in person by trained mental health coaches	An accessible 'one-stop-shop' for young people that helps promote wellbeing: mental health, physical health, work/ study support and alcohol and other drug services	Offers structured psychological therapies and can also support people experiencing dual diagnosis of mental health and dementia or neurocognitive disorder (including brain injury/ developmental disability) where behaviours are identified as mental health related	Offers short term structured psychological therapies. Target groups include; <ul style="list-style-type: none"> <li>Aboriginal and Torres Strait Islander</li> <li>Culturally and Linguistically Diverse</li> <li>LGBTIQAP+</li> <li>Perinatal - have had a baby in the last 12 months</li> <li>Children up to 12 years old, including children in out of home care</li> <li>Experiencing or at risk of homelessness</li> <li>People who have attempted or are at risk of suicide or self-harm</li> </ul>	Provides trauma informed, recovery-orientated clinical care coordination and specialised treatment	A multidisciplinary service of consultant psychiatrists, peer workers and clinicians that support young people aged 12-25 at risk of or experiencing a first episode of psychosis. The Early Psychosis team is equipped to intervene early to improve the lives of young people, and their families, who are impacted by psychosis	A comprehensive, high intensity clinical support service that includes structured, recovery and goal-oriented services focused on creating significant improvements in quality of life, health and wellbeing	High intensity practical assistance and personalised support through individual and group based supports. Activities include life skills development, employment, housing, education goals, and learning how to maintain health and wellbeing
PROVIDER(S)	Various - <a href="http://www.HeadToHealth.gov.au">www.HeadToHealth.gov.au</a>	Primary and Community Care Services (PCCS) 07 3186 4000	Lives Lived Well headspace Southport 07 5509 5900  headspace Upper Coomera 07 5600 1999	Changes Futures 07 5648 0424	Various Contracted Providers Intake: 07 3186 4000	Lives Lived Well 07 5699 8248	Lives Lived Well 0423 614 781	Primary and Community Care Services (PCCS) Plus Social 07 3186 4000  Kalwun Social Health 07 5526 1112	Primary and Community Care Services (PCCS) 07 3186 4000  Stride 07 5562 4300 <i>(not open to direct referrals)</i>
REFERRAL INFO	Any source including self-referrals	Any source including self-referrals			General Practitioner, Psychiatrist or Pediatrician	Any source including self-referrals		General Practitioner or Psychiatrist	Any source including self-referrals

\* The Primary and Community Care Services (PCCS) Referral and Triage Service provides a central point of information for GCPHN funded services and provides intake for all services noted with an asterisk above. Referrals accepted via referral template which can be found in compatible GP software or on the GCPHN website. Referrals can also be made by phone: 07 3186 4000.



NEED	SUICIDE PREVENTION COMMUNITY SUPPORT	ALCOHOL AND OTHER DRUGS TREATMENT SERVICES			ENGAGEMENT SUPPORTS			PRIMARY AND COMMUNITY CHRONIC DISEASE SERVICES	
SERVICE	The Way Back Support Service	QuiHN	Lives Lived Well	Kalwun Social Health	Community Pathway Connector	Expanded Horizons	*After Hours Drop-In Service	Persistent Pain Program	Integrated Team Care
TARGET AUDIENCE	Adults <b>18 years and older</b> that have presented or been discharged from either Robina or Gold Coast University Hospital <b>following a suicide attempt or suicidal crisis</b>	Adults <b>18 years and older</b> impacted by alcohol or drugs, including impacts associated with mental health issues.	People <b>12 years and older</b> impacted by alcohol or drugs, including impacts associated with mental health issues	People of <b>all ages</b> impacted by alcohol or drugs, including impacts associated with mental health issues	People of <b>all ages</b> who identify as <b>Aboriginal and Torres Strait Islander</b> or people from <b>culturally and linguistically diverse backgrounds</b>	<b>LGBTIQAP+</b> young people <b>12-25 years</b>	<b>Adults 18 years and older</b> who are seeking afterhours support for distress or to manage their mental health during times of becoming unwell and their primary care provider is not accessible. A safe alternative to hospital presentations (not crisis support).	People with <b>persistent pain which has lasted for more than 3-6 months</b> and are not suitable for surgical or urgent pain specialist interventions	<b>Aboriginal and Torres Strait Islander people with chronic health issues</b> who require help in coordinating their care and accessing services
DESCRIPTION	Delivers personalised <b>non-clinical psychosocial support</b> for up to three months after discharge. This service supports people to stay safe, to keep connected with others and to access health and community services as part of their recovery	Treatment and support to reduce problematic substance use and achieve recovery goals. Services include <b>withdrawal support, outreach in-home support, group programs, long term case management and counselling</b>	<b>Short to medium term treatment</b> and support to reduce problematic substance use, with access to all Lives Lived Well programs including family support and therapy, dual-diagnosis and complex care, residential rehabilitation and transitional housing supports	Treatment and support to reduce problematic substance use. Program works within a <b>social and emotional wellbeing framework</b> , using a person and <b>family-centred</b> approach with the ability to link to a range of internal and external support/s	Provides a culturally safe <b>connection point and referral service</b> , assisting people and agencies through tailored information, one-on-one support to navigate the services system, working with interpreters and linking with cultural awareness education as needed	Offers <b>group-based support</b> , resources, guest speakers, peer support and information to build a positive sense of identity and connection with peers	A confidential community <b>safe space</b> with clinical and lived experience staff available to provide <b>individual support</b> Monday-Friday 6pm-9pm and Saturday and Sunday 12pm-8pm	Supports people to explore a range of different strategies through <b>education program, individual case management, peer support</b> , goal setting and improved use of community health services	Provides <b>assessment, clinical care coordination, individual support, outreach, transport and monitoring and ongoing management</b>
PROVIDER(S)	Wesley Mission Queensland 1 800 448 448	QuiHN 07 5520 7900	Lives Lived Well 1 300 727 957	Kalwun Miami Clinic Social Health Manager 07 5526 1112 <a href="mailto:socialhealth@kalwun.com.au">socialhealth@kalwun.com.au</a>	CURA Community Services Multicultural Communities Council Gold Coast 07 5527 8011  Krurungal Aboriginal and Torres Strait Islander Corporation 07 5536 7911	Wesley Mission Queensland 1 800 448 448	Primary and Community Care Services 07 3186 4000  2580 Gold Coast Highway, Mermaid Beach. Qld 4218	Pain Wise 0412 327 795	Kalwun Integrated Team Care 07 55261112 Outreach Worker, Care Coordinator IUIH
REFERRAL INFO	Must be made via Gold Coast Health Acute Care Team	Any source, including self-referrals			Any source, including self-referrals	Any source, including self-referrals	Walk in 2580 Gold Coast Highway Mermaid Beach QLD 4218	Requires GP referral	Requires GP referral