



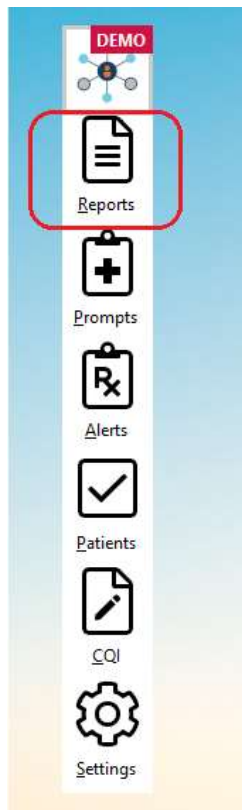
phn  
GOLD COAST  
An Australian Government Initiative

PRIMARY  
SENSE

# Gold Coast Primary Health Network

Improve your practice PIP QI Improvement Measures using Primary Sense

# View PIP QI report in Primary Sense



## Primary Sense™ Reports

GPs - Important clinical information about your patients are in most of these reports.  
Select a report

### Patient Lists

- Benzodiazepine in substance misuse  
High risk patients
- COVID-19 Vulnerable Patients  
Vaccination eligibility and status
- Pregnant and Vaccinations  
Due influenza and/or pertussis
- Haemochromatosis  
Associated risk indicators
- Diabetes Mellitus  
Diagnosed and undiagnosed
- Patients with Moderate Complexity (band 3)  
Eligible or due care planning items
- Patients with High Complexity (5 and 4)  
Eligible or due care planning items
- Bowel and Breast Cancer Screening  
Patients eligible
- Chronic Lung Disease and Asthma  
Associated modifiable risk factors
- Cardiovascular Disease Risk Factors  
Modifiable risk factors
- Health Assessments  
Eligible or due

### Practice/PHN Reports

- Characteristics of the Practice Patient Population  
For comparison to the PHN version
- Accreditation  
% compliance
- Summary Report of Practice Improvements  
Monitors changes
- Your Practice Data Quality  
Compared to PHN average

### PIP QI

- PIP QI report - 10 measures  
% compliance
- Patients missing PIP QI or accreditation Measures  
All patients missing measures
- Patients booked in with missing PIP QI measures  
With appointments in the next 2 weeks

### Primary Sense Information

- What's New & FAQ  
Keep up to date
- Troubleshooting Guide  
Technical options and support

Keyword filter:

Clear

- Alcohol
- Allergy
- Anti-Hypertensives
- Benzodiazepine
- Blood Pressure
- BMI
- Cancer
- Care Plan
- Cervical
- Cholesterol
- Chronic Disease Risk
- Coded Conditions
- Complexity Bands
- COPD
- COVID-19
- CV Risk
- Data Quality
- Diabetes
- Ethnicity
- FAQ
- Fasting Glucose
- Ferritin

# View accreditation report in Primary Sense



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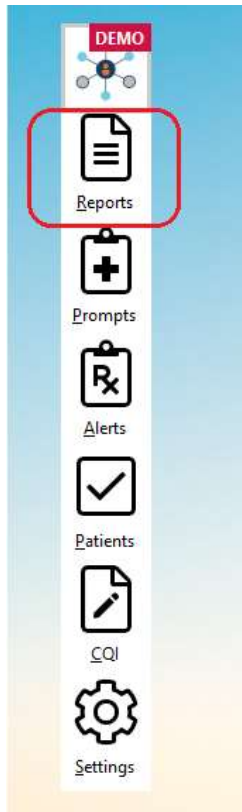


# Identify patients who have missing PIP QI measures

- Patients booked in with missing PIP QI measures
  - Patients with upcoming appointments in the next 2 weeks who have missing PIP QI measures - Active Patients (based on RACGP criteria of 3 visits in past 2 years)
  - (N indicates not recorded)
- Patients with missing PIP QI or accreditation measures
  - This report lists active patients who are missing one or more accreditation or PIPQI measures
    - (N indicates not recorded)
    - Filter for RACGP active



# Identify patients who have missing PIP QI measures



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# Identify patients who have missing PIP QI measures



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|---|--|
| Benzodiazepine in substance misuse<br>High risk patients                          | Patients with High Complexity (5 and 4)<br>Eligible or due care planning items |
| COVID-19 Vulnerable Patients<br>Vaccination eligibility and status                | Bowel and Breast Cancer Screening<br>Patients eligible                         |
| Pregnant and Vaccinations<br>Due influenza and/or pertussis                       | Chronic Lung Disease and Asthma<br>Associated modifiable risk factors          |
| Haemochromatosis<br>Associated risk indicators                                    | Cardiovascular Disease Risk Factors<br>Modifiable risk factors                 |
| Diabetes Mellitus<br>Diagnosed and undiagnosed                                    | Health Assessments<br>Eligible or due  |
| Patients with Moderate Complexity (band 3)<br>Eligible or due care planning items |  |

### Practice/PHN Reports

- |   |   |
|---|---|
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### PIP QI

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|--|--|
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### Primary Sense Information

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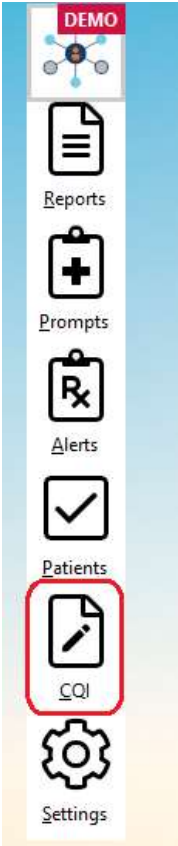
# Continuous Quality Improvement

- Templates
  - Generic CQI action plans
  - Generic PIP QI meeting template
- Examples
  - A selection of pre-filled CQI Action Plans that you can edit to support your practices CQI activities
- Guides
  - Includes guides on Primary Sense Desktop navigation and functionality, how to use the templates and tips for undertaking CQI



# Continuous Quality Improvement templates

DEMO



Reports

Prompts

Alerts

Patients

CQI

Settings



### Primary Sense™ Templates

Select a template. Double-click to download.

**Templates** Examples Guides

Keyword filter:

- Generic
- Meeting
- Template

 CQI Generic Template General template to complete a CQI topic	 PIP QI Meeting template Template to record PIP QI practice meetings
--	--



# Continuous Quality Improvement templates

DEMO

Reports

Prompts

Alerts

Patients

CQI

Settings

## Primary Sense™ Templates

Select a template. Double-click to download.

Templates **Examples** Guides

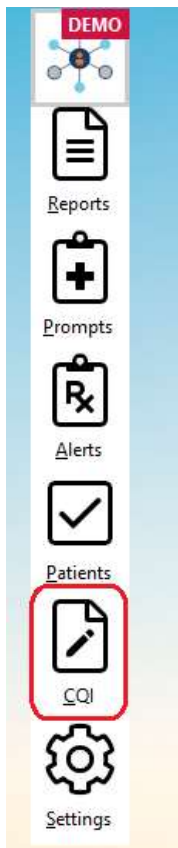
- |  |   |
|--|---|
| PIP QI Allergy Example<br>This template helps you improve the quality of patient care...               | PIP QI Diabetes Diagnosis Example<br>Worked CQI example to identify indicated not coded ...               |
| PIP QI Meeting Example<br>Worked example of PIP QI meeting template                                    | PIP QI Pregnancy and vaccinations Example<br>Worked PIP QI example targeting pregnancy and mis...         |
| PIP QI Smoking Status Example<br>Worked example to identify which patients have smok...                | PIP QI Health Assessments 75+ years Example<br>CQI worked example focusing on Health Assessments...       |
| PIP QI ATSI Health Assessments Example<br>CQI worked example focusing on improving uptake a...         | PIP QI Care of patients with Mult morbidity<br>This worked example will support the identification of ... |
| PIP QI Asthma Example<br>CQI worked example focusing on care of patients wit...                        | PIP QI COPD Example<br>CQI worked example focusing on care of patients wit...                             |
| PIP QI Cardiovascular Disease Example<br>CQI worked example focusing on care of patients wit...        | PIP QI Care of patients 70-74yrs Example<br>CQI worked example focusing on care of patients 70-...        |
| PIP QI Care of patients with Cancer Example<br>CQI worked example focusing on care of patients wit...  | PIP QI Care of patients with Diabetes<br>CQI worked example focusing on care of patients wit...           |
| PIP QI 10 measures – Influenza Immunisation<br>CQI worked example to increase influenza vaccination... |   |

Keyword filter:

Clear

- Allergy
- Asthma
- Blood Pressure
- Cancer
- Cardiovascular
- Care Plan
- Complexity Bands
- COPD
- COVID-19
- CQI
- CVD
- Diabetes
- Ethnicity
- Example
- Fluvax
- Frailty
- GPMP
- Health Assessments
- High Complexity
- High Risk

# Continuous Quality Improvement templates



## Primary Sense™ Templates

Select a template. Double-click to download.

Templates Examples **Guides**

- |   |  |
|---|--|
| <b>CQI Template Guide</b><br>This document is a guide to completing the CQI temp...                               | <b>Tips to complete CQI template</b><br>Tips to support completion of the questions on the C...          |
| <b>PIP QI COVID-19 Vulnerable and at Risk Patients</b><br>This CQI example provides strategies to implement to... | <b>Desktop Navigation Guide</b><br>Overview User guide to support use of Primary Sense...                |
| <b>Desktop Performance Dashboard Guide</b><br>User guide to explain how to interpret data in this da...           | <b>Using Reports in Primary Sense Desktop</b><br>User guide to support the use of Primary Sense repor... |
| <b>Managing Medication Safety Alerts</b><br>User guide to support the use of Medication Alerts in...              | <b>Using CQI in Primary Sense Desktop</b><br>This guide provides information on how to use the C...      |
| <b>Desktop Patient opt in/out Guide</b><br>This guide provides options to opt patients in and ou...               | <b>Using Prompts in the desktop</b><br>How to use and manage Primary Sense Prompts                       |

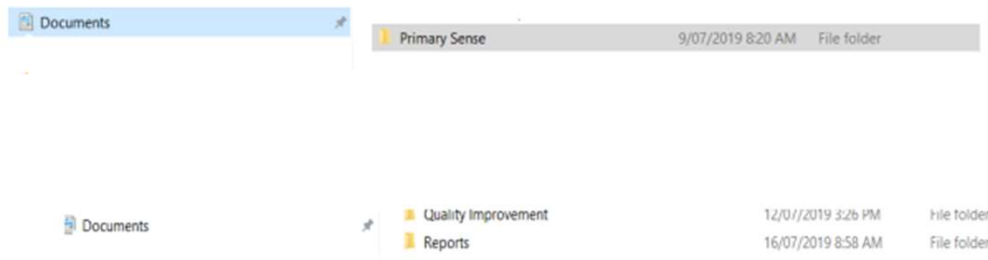
Keyword filter:

- Alerts
- Coded Conditions
- Complexity Bands
- COPD
- COVID-19
- CQI
- Data Quality
- Data Sharing
- Desktop
- Desktop Performance...
- Example
- Guide
- Influenza
- Medication Alert
- Patient opt in/out
- Pertussis
- PIP QI
- Pneumovax
- Practice Resource
- Pregnancy

# Automatic document save

- When a document or report is opened in Primary Sense, a folder is automatically created on the computer in use.
- Documents > Primary Sense (see image below)
  - Primary Sense data reports will be saved in the “Reports” folder
  - When a “Template” is opened it will automatically save into a secondary folder named “Quality Improvement”

Documents > Primary Sense™ (see image below)





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An Australian Government Initiative

***Building one world class health service for the Gold Coast***

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[www.gcphn.org.au](http://www.gcphn.org.au)

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