

COMMISSIONED SERVICES CHRISTMAS CLOSURE INFORMATION 2022



An Australian Government Initiative

If you require urgent support during this holiday period, the following services are available:

Emergency Services – 000 Call 000 if you are in an emergency, or at immediate risk of harm to yourself or others.

Lifeline – 13 11 14 24/7 crisis support & suicide prevention services.

[Get Help home - Lifeline Australia](#)

Gold Coast Mental Health – 1300 642 255 24/7 Acute Care Team for the Gold Coast Community.

[Acute Care Team \(1300 MH CALL\) | Gold Coast Health](#)

Suicide Call Back Service – 1300 659 467 24/7 confidential and free phone and online counselling and support.

[Phone and Online Counselling | Suicide Call Back Service](#)

Beyond Blue – 1300 22 4636 24/7 confidential and free phone and online counselling and support.

[Get mental health support - Beyond Blue](#)

Kids Helpline – 1800 55 1800 24/7 free support service specifically for children and young people aged 5 to 25 years, offering confidential and private counselling and mental health and wellbeing information and referrals.

[Kids Helpline | Phone Counselling Service | 1800 55 1800](#)

Alcohol & Drug Information Service (ADIS) – 1800 177 833 24/7 confidential, anonymous, and free support and information.

[Adis QLD Homepage | ADIS \(health.qld.gov.au\)](#)

DV Connect Womensline – 1800 811 811 24/7 confidential and free crisis support and counselling, refuge referral, and safety planning for women experiencing Domestic & Family Violence

DV Connect Mensline – 1800 600 636 9am until midnight, 7 days a week, free and confidential counselling, referral and information support for men.

Other helpful services & resources:

Head to Health – if you would like to access mental health support, including apps, online programs, online forums, and phone support, as well as a range of digital information resources, you can visit: [Home | Head to Health](#)

You can call Head to Health on 1800 595 212 Monday – Friday 8:30am – 5pmPlease note the phone service is not available on Public Holidays and is not a crisis service.**

National Service Directory – [Find a health service | healthdirect](#)

MENTAL HEALTH

PSYCHOLOGICAL SERVICE PROVIDERS	CLOSURE DATE	OPENING DATE	NOTES
Accelerate Health	TBA	TBA	
Body Mind Soul Clinic	22/12/2022	09/01/2023	
CBT Professionals	23/12/2022	03/01/2023	
Compass Health	23/12/2022	16/01/2023	
Compassion Services	22/12/2022	05/01/2023	Re-opening 05/01/23 with skeleton staff (1 x practitioner only).
Dr Ashley Van Houten	TBA	TBA	
Drop of Life	23/12/2022	03/01/2023	
headspace Southport & Upper Coomera	23/12/2022	03/01/2023	22 nd December is last full business day. Will be closing at 12pm on 23 rd December.
Impact Counselling	22/12/2022	09/01/2023	
Kids Incorporated	16/12/2022	16/01/2023	
Kidz Time In	15/12/2022	06/02/2023	
Lives Lived Well Specialist Centre	23/12/2022	03/01/2023	
Louise Couper	22/12/2022	09/01/2023	Will not be available for any new clients during closure period.

Paul Matsukis		23/12/2022	03/01/2023	
PRA Psychology		23/12/2022	03/01/2023	
SKM Psychology		21/12/2022	09/01/2023	
Subhadra Rani Putta		22/12/2022	4/01/2023	
The Shrink Company		21/12/2022	03/01/2023	
The Therapy Spot		23/12/2022	10/01/2023	
OTHER SERVICE PROVIDERS	PROGRAM	CLOSURE DATE	OPENING DATE	NOTES
Change Futures	Psychological Services in Residential Aged Care Facilities	24/12/2022	09/01/2023	Closed on 24 th of December to 9 th January (inclusive).
CURA Community Services	Community Pathway Connector	ONLY CLOSED PUBLIC HOLIDAYS		
Kalwun	Social Health Program & Integrated Team Care	24/12/2022	02/01/2023	Closed 24 th of December to 2 nd January (inclusive).
Krurungal	Community Pathway Connector	TBA	TBA	
Primary & Community Care Services (PCCS)	Head to Health	<p>PCCS services including, Clinical Care (Plus Social), Psychosocial, New Access, will be closed from 26th to 30th of December 2022. Head to Health and PCCS site will have skeleton staff on site (x2) and will still operate.</p> <p>Both Safe Spaces (Mermaid Beach and Southport) will be closed on the following Public Holidays:</p> <ul style="list-style-type: none">• 25/12/2022• 26/12/2022• 01/01/2023• 02/01/2023 <p>Southport Safe Space only <u>will be open</u> on 24/12/2022 and 27/12/2022. Mermaid Safe Space will be closed on these 2 dates.</p>		
	Psychosocial			
	After Hours Safe Space Mermaid Beach			
	After Hours Safe Space Southport			
	NewAccess			
	Clinical Care (Plus Social)			
Lives Lived Well	headspace Early Psychosis Program	23/12/2022	03/01/2023	22 nd December is last full business day. Will be closing at 12pm on 23rd December. Mobile Assessment Treatment Team (MATT) will be on call every day except Christmas Day (25/12/2022).
Lives Lived Well	Lighthouse Youth Enhanced	23/12/2022	03/01/2023	22 nd December is last full business day. Will be closing at 12pm on 23rd December.
Wesley Mission QLD	The Way Back Program	ONLY CLOSED PUBLIC HOLIDAYS		Only closed on public holidays (Christmas Day and Boxing Day).
Wesley Mission QLD	Community Suicide Prevention Program	ONLY CLOSED PUBLIC HOLIDAYS		Only closed on public holidays (Christmas Day and Boxing Day).
LGBTQIAP+				
Wesley Mission QLD	Expanded Horizons	23/12/2022	08/01/2023	23 rd December 2022 to 8 th January 2023 (inclusive).

ALCOHOL & OTHER DRUGS				
SERVICE PROVIDER	PROGRAM	CLOSURE DATE	OPENING DATE	NOTES
Lives Lived Well	Community Based Treatment and Support (including Afterhours)	23/12/2022	03/01/2023	Community services programs and Specialist Centre will be closed from Friday 23 rd December and reopening 3 rd January.

Lives Lived Well Mirikai	Residential Program	SEE NOTES		Residential services will be operating as usual; however, admissions will cease from 21 st December and will re-commence on the 4 th of January.
QuiHN	Therapeutic Services	24/12/2022	03/01/2023	
QuiHN	Needle and Syringe Programs (NSPs)	24/12/2022	03/01/2023	NSPs in Southport and Burleigh Heads will be open between the hours of 10 am – 2pm on the 28th, 29th and 30th of December.

CHRONIC DISEASE				
SERVICE PROVIDER	PROGRAM	CLOSURE DATE	OPENING DATE	NOTES
Painwise	Turning Pain into Gain	16/12/2022	16/01/2023	
Bundall Medical Centre	Chronic and Complex Wound Clinic	SEE NOTES		No new referrals from 21 st December 2022 to 9 th January 2023. Existing patients will be supported over the Christmas period within the clinic's operating hours.