

Advancing Healthcare Excellence: MyMedicare, Population Health, and Data- driven Quality Improvement

National Improvement Network Collaborative (NINCo)

Conference Agenda

4 – 5 September 2023

Pullman Melbourne on the Park

Objectives:

- To bring together PHN staff for collegial networking, skills development, and introduction to NINCo's program of works and PHN priorities.
- To showcase PHN improvement activity and associated outcomes
- To consider the primary healthcare policy direction and budget intent
- To consider the PHN role and contribution to the introduction of MyMedicare and the relevance of a QI approach to change and adoption. To introduce you to the QI capability development program and developing community of practice

Speakers:

Dr. Walid Jammal

Principal and Business Owner, Hills Family Practice, Sydney; member of various committees and advisory bodies with the Ministry of Health in NSW and Commonwealth Department of Health and Aged Care; member of the Medicare Services Advisory Committee; Board member WentWest - Western Sydney PHN

Dr. Paresh Dawda

Founder, Director, and Principal | Prestantia Health; Principal and Business Owner Next Practice Deakin; member of various committees and advisory bodies with the Commonwealth Department of Health and Aged Care, Ministry of Health NSW, and numerous peak bodies; professorial affiliations with UNSW and University of Canberra

Angelene True

Principal Consultant, Prestantia Health

Maria Fraser

RAGCP CPD Operations Manager | CPD Operations | CPD Education

Matthew Carrodus

Chief Executive Officer, Gold Coast PHN

Anthony Elliot

Executive Director Health and Wellbeing, Country to Coast, Queensland

Karin Barron

Executive Director Health System Integration and Innovation, Northern Queensland PHN

Nicole Forrester

Program Coordinator – General Practice Quality Improvement, Brisbane South PHN

Angela How

Manager - Evidence Translation and Innovation, Brisbane South PHN

DAY 1

TIME	Topic	Presenter
9:00 – 9:30	Arrivals and registration	Karin Barron
09:30 – 09:40	Welcome to Country	
09:40 – 10:00	Welcome and Brief overview of NINCo's role and workstreams	Matthew Carrodus
10:00 – 10:45	First Nations presentation	Karin Barron
10:45 – 11:15	<i>Morning tea</i>	
11:15 – 11:30	<i>Ice breaker activity</i>	
11:30 – 12:15	GP CPD Changes and Quality Improvement	Maria Fraser
12:15 – 12:45	NINCO community of practice	Nicole Forrester
12:45 – 13:30	<i>Lunch</i>	
13:30 – 14:15	Strengthening Medicare	Dr. Walid Jammal
14:15 – 14:45	Voluntary Patient Registration: Learnings from the field	Angela How and Angelene True
14:45 – 15:15	Panel discussion	Dr. Walid Jammal, Dr. Paresh Dawda, Angela How and Angelene True
15:15 – 15:30	<i>Afternoon tea</i>	
15:30 – 17:15	Human aspect of change Workshop Activities	Prestantia Health
17:15 – 17:30	Recap of the day	Karin Barron
17:30	<i>Wrap up</i>	
19:00 – 21:00	<i>Canapes and drinks</i>	

DAY 2

TIME	Topic	Presenter
08:30 – 09:00	<i>Arrival/registration</i>	
09:00 – 09:15	<i>Welcome</i>	
09:15 – 09:30	Reflections from Day 1	Karin Barron
09:30 – 10:15	MyMedicare -RACF Enduring relationships with GPs and RACF patients.	Anthony Elliott
10:15 – 11:15	Technical aspects of change and introduction to VPR toolkit	Prestantia Health NINCO
11:15 – 11:30	<i>Morning tea</i>	
11:30 – 12:00	NINCO capability building	Matt Carrodus/ Prestantia Health
11:45 – 12:45	The Cardiology in Community Program as a Continuous Quality Improvement General Practice Pharmacist using data to improve population health and ease GP workload	WentWest - Western Sydney Primary Health Network
	Primary Sense Change Management: Use of Training and Data-driven QI to support change in Practices A Data-driven approach to effectively drive Continuous Quality Improvement in General Practices using Primary Sense	Western Australia Primary Health Alliance
12:45 – 13:15	<i>Lunch</i>	
13:15 – 15:00	NINCO plan refresh and open floor discussion	Karin Barron Nicole Forrester Angelene True NINCo Working Group Leads
15:00 – 15:15	Recap of the day	Matthew Carrodus
15:15 – 15:30	Conference close – networking opportunity for those departing later	