

# Gold Coast - Drug and Alcohol Treatment Services

## 2022/23 - 2025/26

### Activity Summary View

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## AOD - 1 - Core and Operational AOD Treatment Service Delivery



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD

**Activity Number \***

1

**Activity Title \***

Core and Operational AOD Treatment Service Delivery

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Drug and Alcohol Treatment Services - AOD AWP 2022-23 to 2025-26

## Other Program Key Priority Area Description

### Aim of Activity \*

- Increase availability of AOD treatment services in the community, particularly to young people
- Increase timely access to AOD treatment services for individuals and their families
- Improve drug and alcohol treatment outcomes for clients, particularly for individuals who have high levels of complexity or co-morbidities including mental health conditions
- Reduce harm associated with drugs and alcohol, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities align with recommendations in the National Drug Strategy 2017-2026.

### Description of Activity \*

Five (5) programs are delivered within this funding.

- Family Therapy and Support Program
- Youth Dual Diagnosis Support Services
- Youth Community Outreach Program
- Transition House Program
- Treatment Effectiveness Program (Clinical Care Coordination based within residential rehabilitation service)

These programs will continue to provide evidence-based treatment and community outreach support for:

- People who are accessing Lives Lived Well residential AOD service who have highly complex or comorbid conditions
- Young people, providing treatment and education options in the community and working collaboratively with other service providers who are working with young people
- Family members and carers of people with substance use issues
- Clients who are receiving residential AOD treatment
- Clients who transition from residential rehabilitation into transitional housing arrangements

The programs will focus on:

- Continuing to commission Lives Lived Well for the provision of the above programs, using a contract management and performance monitoring approach that includes risk management, relationship management, data analysis, and continuous reviews of the Quality Improvement Plan.
- Enhancing referral pathways between General Practice, Gold Coast Hospital and Health Service and mental health services (including GCPHN funded services) across the Stepped Care Continuum to ensure individuals who require a comprehensive dual-diagnosis response can access services
- Review of key findings and implementation of recommendations from QLD AOD State-wide Review (with the Core AOD funding flexible as of 1 July 2020, there is the need to ensure that commissioned activity aligns to local needs. Findings from the QLD AOD State-wide Review project will inform next steps to support this in Gold Coast region.)

Summary of findings from the QLD AOD State-wide Review are below for reference:

- Participate in joint planning across all QLD AOD funders through establishment of appropriate governance and processes.
- Appoint a state-wide project officer to work with Queensland Health and other funders to enable central decision-making processes and suitable governance.
- QLD PHNs to develop and implement consistent, streamlined, and concise reporting systems, process, and content, exploring a pilot if/as required.
- QLD PHNs to explore alternate funding models (e.g., activity-based).
- QLD PHNs to advocate for more government funding as required and appropriate for the region.
- QLD PHNs to establish a working group of alcohol and other drug contract managers from each PHN, with a focus on knowledge sharing and capability development.

GCPHN will review and apply current findings of the AOD State-wide Review to service models and commissioning approach for 1 July 2023 onwards. This will involve utilisation of Program Logics across all AOD commissioned service in the region.

### Needs Assessment Priorities \*

#### Needs Assessment

Drug and Alcohol Treatment Services - AOD AWP 2022-23 to 2025-26

**Priorities**

Priority	Page reference
Alcohol and other drugs	468

**Activity Demographics****Target Population Cohort**

- Young people aged 12-35 residing in the Gold Coast area requiring treatment and support for alcohol and/or other drug use
- Individuals experiencing co-occurring mental health and substance related disorders in residential rehabilitation
- Family members and carers of those accessing treatment
- People exiting from residential rehabilitation and into transitional housing.

**In Scope AOD Treatment Type \***

Screening, Brief Intervention, Counselling, Case Management, Aftercare

**Indigenous Specific \***

No

**Indigenous Specific Comments****Coverage****Whole Region**

Yes

SA3 Name	SA3 Code
Beaudesert	31101
Gold Coast Hinterland	30904
Surfers Paradise	30910
Southport	30909
Robina	30908
Ormeau - Oxenford	30907
Nerang	30906
Mudgeeraba - Tallebudgera	30905
Broadbeach - Burleigh	30901
Gold Coast - North	30903
Coolangatta	30902

**Activity Consultation and Collaboration**

## Consultation

As part of the Joint Regional Plan, consultation to identify AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers, and family members. The outcomes sought by the Joint Regional Planning will inform future commissioning activity. As part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group has an established workplan and has prioritised key activities in this plan for delivery over the past 12 months; outcomes have been achieved in governance and leadership, transition of care and establishment of improved referral pathways.

Collaboration with all QLD PHNs and QLD Health occurred in 2021/22 within the QLD AOD State-wide Review. A report of key findings and recommendations has been completed. Further collaboration with all QLD PHN CEOs and QLD Health is expected over the coming 12 months to assist with progression of recommendations from this Review. It is anticipated that all QLD PHNs will:

- ☑ Participate in joint planning across all QLD AOD funders
- ☑ Establish a central PHN representative to work with Queensland Health and other funders to enable central decision-making processes and suitable governance.
- ☑ Develop and implement consistent, streamlined, and concise reporting systems, process, and content, exploring a pilot if/as required
- ☑ Explore alternate funding models if/as appropriate to region (e.g., activity-based)

GC PHN will review and apply current findings of the AOD State-wide Review to service models and commissioning approach for 1 July 2023 onwards. This will involve collaboration with all of AOD commissioned providers in the region to support improved evaluation of service outcomes through use of Program Logics.

## Collaboration

1. JRP Stakeholders - Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, regional mental health and AOD services to support regional Planning, referral pathways, continuity of care and integration of care.
2. GCPHN Primary Health Care Improvement Committee, Clinical Council, Consumer Advisory Council, Joint Regional Plan governance - advice, consultation, codesign and linkages to primary care and clinical services.
3. AOD peak bodies - Regional planning advice, promotion of services, engagement in outcomes framework activity.
4. Queensland Mental Health Commission - Regional planning input and advice, consultation regarding planned activities in the Achieving Balance Drug and Alcohol Plan (2022 – 2027).
5. Insight / Dovetail-Advice and possible partnering in relation to evidence-based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.
6. Queensland Primary Health Networks (PHNs) - Partnerships with Queensland PHNs to maximise investment opportunities and economies of scale for workforce development opportunities, quality improvement opportunities with providers, primary care improvement strategies.



## Activity Milestone Details/Duration

### Activity Start Date

31/05/2020

### Activity End Date

29/06/2024

### Service Delivery Start Date

July 2020

### Service Delivery End Date

June 2024

## Other Relevant Milestones

AOD State-wide Review Report has been completed.

Prior to July 2021

- o Ongoing service delivery and performance management of commissioned program
- o Participation in the QLD PHN AOD project

July 2021 – June 2022

- o Consultation with QulHN and Lives Lived Well
- o Contract negotiation and contract offers
- o Development of program logics
- o Implementation of Program Commissioning of service for 2022/23 period

July 2022 – June 2023

- o Ongoing service delivery of commissioned programs (LLW)
- o Implementation of program logics
- o Participation in the QLD PHN AOD project

July 2023 – June 2024

- o Ongoing service delivery of commissioned programs (LLW)
- o Ongoing consolidation and update of program logics
- o Participation in the QLD PHN AOD project



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

Dependent on outcomes of review

**Co-design or co-commissioning comments**

Dependent on outcomes of review

**Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?**

Yes



## **Summary of activity changes for Department**

### **Activity Status**

Ready for Submission



# AOD - 2 - NIAS Mainstream AOD Treatment Service Delivery



## Activity Metadata

### Applicable Schedule \*

Drug and Alcohol Treatment Services

### Activity Prefix \*

AOD

### Activity Number \*

2

### Activity Title \*

NIAS Mainstream AOD Treatment Service Delivery

### Existing, Modified or New Activity \*

Modified



## Activity Priorities and Description

### Program Key Priority Area \*

Alcohol and Other Drugs

### Other Program Key Priority Area Description

### Aim of Activity \*

- Increase availability of AOD treatment services in the community, particularly through outreach options
- Increase timely access to specialist AOD treatment services for individuals and their families
- Improve AOD treatment outcomes for clients
- Reduce harm associated with drugs and alcohol use, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities align with recommendations in the National Drug Strategy 2017-2026.

The expected outcome of these activities is:

- People in the PHN region are able to access appropriate drug and alcohol treatment services
- Decrease in harm to population in PHN region from problematic drug and alcohol use

### Description of Activity \*

GCPHN will continue to commission QuIHN and Lives Lived Well during 2023/24 for the provision of community-based alcohol and other drugs treatment services for individuals in the Gold Coast community experiencing substance-related disorders and those who may have co-occurring mental health issues.

These activities build on and enhance the existing service system by increasing overall service delivery capacity through flexible and outreach-based service provision. Services will also be provided via a service hub and outreach in the community.

Services will provide timely access for clients wanting to address their alcohol and/or drug use, responding to the motivation for change exhibited by the individual, and will operate within harm reduction frameworks.

In 2023/24 GCPHN will focus on:

- Ongoing service delivery and performance management of commissioned programs (LLW and QuiHN)
- Continuation of the AOD Strategic Partnership Group
- Activities under the Joint Regional Plan
- Participation in the QLD PHN AOD State-wide project recommendations as required and appropriate
- Implementation of program logic with providers

### **Needs Assessment Priorities \***

#### **Needs Assessment**

GCPHN Needs Assessment\_2022

#### **Priorities**

<b>Priority</b>	<b>Page reference</b>
Alcohol and other drugs	468



### **Activity Demographics**

#### **Target Population Cohort**

Individuals 18+ requiring treatment support for alcohol and/or other drug use including individuals experiencing co-occurring mental health and substance related disorders.

#### **In Scope AOD Treatment Type \***

Screening, Brief Intervention, Counselling, Case Management, Aftercare

#### **Indigenous Specific \***

No

#### **Indigenous Specific Comments**

#### **Coverage**

##### **Whole Region**

Yes



SA3 Name	SA3 Code
Beaudesert	31101
Gold Coast Hinterland	30904
Surfers Paradise	30910
Southport	30909
Robina	30908
Ormeau - Oxenford	30907
Nerang	30906
Mudgeeraba - Tallebudgera	30905
Broadbeach - Burleigh	30901
Gold Coast - North	30903
Coolangatta	30902



## Activity Consultation and Collaboration

### Consultation

As part of the Joint Regional Plan, consultation to identify AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers, and family members. The outcomes sought by the Joint Regional Planning will inform future commissioning activity. As part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group has an established workplan and has prioritised key activities in this plan for delivery over the past 12 months; outcomes have been achieved in governance and leadership, transition of care and improved referral pathways.

Collaboration with all QLD PHNs and QLD Health has occurred over the past 12 months within the QLD AOD State-wide Review. A report of key findings and recommendations has been completed. Further collaboration with all QLD PHN CEOs and QLD Health is expected over the coming 12 months to determine next steps. It is anticipated that all QLD PHNs will:

- Participate in joint planning across all QLD AOD funders
- Establish a central PHN representative to work with Queensland Health and other funders to enable central decision-making processes and suitable governance.
- Develop and implement consistent, streamlined, and concise reporting systems, process, and content, exploring a pilot if/as required
- Explore alternate funding models if/as appropriate to region (e.g., activity-based)

GC PHN will review and apply current findings of the AOD State-wide Review to service models and commissioning approach for 1 July 2023 onwards. This will involve collaboration with all of AOD commissioned providers in the region to support improved evaluation of service outcomes through use of Program Logics.

### Collaboration

1. JRP Stakeholders - Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, regional mental health and AOD services to support regional Planning, referral pathways, continuity of care and integration of care.
2. GCPHN Primary Health Care Improvement Committee, Clinical Council, Consumer Advisory Council, Joint Regional Plan governance - advice, consultation, codesign and linkages to primary care and clinical services.
3. AOD peak bodies - Regional planning advice, promotion of services, engagement in outcomes framework activity.
4. Queensland Mental Health Commission - Regional planning input and advice, consultation regarding planned activities in the Achieving Balance Drug and Alcohol Plan (2022 – 2027).
5. Insight / Dovetail-Advice and possible partnering in relation to evidence-based treatment delivery, workforce

development, education and training opportunities across the generalist and specialist workforce.  
6. Queensland Primary Health Networks (PHNs) - Partnerships with Queensland PHNs to maximise investment opportunities and economies of scale for workforce development opportunities, quality improvement opportunities with providers, primary care improvement strategies.



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2020

### Activity End Date

29/06/2024

### Service Delivery Start Date

July 2020

### Service Delivery End Date

June 2024

### Other Relevant Milestones

Prior to July 2021

- Ongoing service delivery and performance management of commissioned programs
- Ongoing review and implementation of quality improvement activities including improved methods to collect client satisfaction data
- Participation in the QLD PHN AOD Investment review project

July 2021 – June 2022

- Ongoing service delivery of commissioned programs (LLW and QuiHN)
- Development of program logics
- Participation in the QLD PHN AOD Investment review project

July 2022 – June 2023

- Ongoing service delivery and performance management of commissioned programs (LLW and QuiHN)
- Implementation of program logics
- Participation in the QLD PHN AOD State-wide project recommendations as required and appropriate

July 2023 – June 2024

- Ongoing service delivery of commissioned programs (LLW and QuiHN)
- Ongoing consolidation and update of program logics
- Participation in the QLD PHN AOD project



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

No co-design required as re-commissioning existing provider

**Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?**

Yes



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## AOD - 3 - NIAS Aboriginal and Torres Strait Islander People AOD Treatment Service Delivery



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD

**Activity Number \***

3

**Activity Title \***

NIAS Aboriginal and Torres Strait Islander People AOD Treatment Service Delivery

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description****Aim of Activity \***

- Increase access to, and responsiveness of, specialist, culturally appropriate drug and alcohol treatment services for individuals and their families
- Improve drug and alcohol treatment service outcomes for clients
- Provide holistic and coordinated care for co-occurring issues including mental health and drug and alcohol
- Reduce harm associated with drugs and alcohol, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities will continue to align with recommendations in the National Drug Strategy 2017-2026. Activities will also align with the QLD Health Equity Strategy (released by Gold Coast Hospital on 12 Aug 2022).

**Description of Activity \***

Continue to commission the NIAS Aboriginal and Torres Strait Islander People AOD Treatment funding through Kalwun as part of an integrated service for mental health and alcohol and other drug treatment to the local Aboriginal and Torres Strait Islander community. The Service is delivered through the Social Health Team and encompasses a multidisciplinary team that work collaboratively with the clinical teams throughout the three Aboriginal and Torres Strait Islander health clinics on the Gold Coast, as well as mainstream primary care, mental

health and drug and alcohol services.

The 2023/24 activity of GCPHN will focus on:

- Ongoing service delivery and performance management of commissioned programs (Kalwun)
- Activities under the Joint Regional Plan, including working closely with Gold coast Hospital to support implementation of the QLD Health Equity Strategy.
- Participation in the QLD PHN AOD State-wide project recommendations as required and appropriate
- Maintenance and update of program logic as required

## Needs Assessment Priorities \*

### Needs Assessment

GCPHN Needs Assessment\_2022

#### Priorities

Priority	Page reference
Alcohol and other drugs	468
Aboriginal and Torres Strait Islander health	486



## Activity Demographics

### Target Population Cohort

Aboriginal and Torres Strait Islander people residing in the Gold Coast area requiring treatment support for alcohol and/or other drug use including individuals experiencing co-occurring mental health and substance related disorders.

### In Scope AOD Treatment Type \*

Screening, Brief Intervention, Counselling, Case Management, Aftercare

### Indigenous Specific \*

Yes

### Indigenous Specific Comments

This activity will be delivered through an integrated clinical service for mental health and alcohol and other drug treatment to the local Aboriginal and Torres Strait Islander community. The Service, through its multidisciplinary team, will work collaboratively with the clinical teams throughout the three Aboriginal/Torres Strait Islander health clinics on the Gold Coast as well as mainstream mental health and drug and alcohol services to ensure access to treatment is facilitated for Aboriginal and Torres Strait Islander people.

### Coverage

#### Whole Region

Yes

SA3 Name	SA3 Code
Beaudesert	31101
Gold Coast Hinterland	30904
Surfers Paradise	30910
Southport	30909
Robina	30908
Ormeau - Oxenford	30907
Nerang	30906
Mudgeeraba - Tallebudgera	30905
Broadbeach - Burleigh	30901
Gold Coast - North	30903
Coolangatta	30902



## Activity Consultation and Collaboration

### Consultation

Consultation occurred with Kalwun during the 2019/20 period to inform a new model of service. This was commissioned in October 2019 and builds on the established approach of an integrated mental health, AOD and suicide prevention service.

Consultation will include all stakeholders listed below as well as GCPHN clinical and community advisory groups.

As part of the Joint Regional Plan, consultation to identify AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers, and family members. The outcomes sought by the Joint Regional Planning will inform future commissioning activity. As part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group has an established workplan and prioritised key activities for delivery over the past 12 months; outcomes have been achieved in governance and leadership, transition of care, establishment of improved referral pathways, and improved understanding of health equity goals and needs for the region. In 2023/24 Joint Regional Plan activities will include strategy and planning to support delivery of the QLD Health Equity Strategy (released by Gold Coast Hospital on 12 Aug 2022).

Collaboration with all QLD PHNs and QLD Health has occurred over the past 12 months within the QLD AOD State-wide Review. A report of key findings and recommendations has been completed. Further collaboration with all QLD PHN CEOs and QLD Health is expected over the coming 12 months to determine next steps. It is anticipated that all QLD PHNs will:

- Participate in joint planning across all QLD AOD funders
- Establish a central PHN representative to work with Queensland Health and other funders to enable central decision-making processes and suitable governance.
- Develop and implement consistent, streamlined, and concise reporting systems, process, and content, exploring a pilot if/as required
- Explore alternate funding models if/as appropriate to region (e.g., activity-based)

GC PHN will review and apply current findings of the AOD State-wide Review to service models and commissioning approach for 1 July 2023 onwards. This will involve collaboration with all of AOD commissioned providers in the region to support improved evaluation of service outcomes through use of Program Logics.

Ad-hoc and informal consultation will continue to occur with stakeholders to inform the GCPHN needs assessment,

regional plan, and co-design activities. GCPHN will also continue to work closely with Gold Coast Hospital to further enhance its understanding of health equity goals and needs for the region.

### Collaboration

1. JRP Stakeholders - Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, regional mental health and AOD services to support regional Planning, referral pathways, continuity of care and integration of care.
2. GCPHN Primary Health Care Improvement Committee, Clinical Council, Consumer Advisory Council, Joint Regional Plan governance - advice, consultation, codesign and linkages to primary care and clinical services.
3. AOD peak bodies - Regional planning advice, promotion of services, engagement in outcomes framework activity.
4. Queensland Mental Health Commission - Regional planning input and advice, consultation regarding planned activities in the Achieving Balance Drug and Alcohol Plan (2022 – 2027).
5. Insight / Dovetail-Advice and possible partnering in relation to evidence-based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.
6. Queensland Primary Health Networks (PHNs) - Partnerships with Queensland PHNs to maximise investment opportunities and economies of scale for workforce development opportunities, quality improvement opportunities with providers, primary care improvement strategies.



### Activity Milestone Details/Duration

#### Activity Start Date

30/06/2020

#### Activity End Date

29/06/2024

#### Service Delivery Start Date

July 2020

#### Service Delivery End Date

June 2024

#### Other Relevant Milestones

Prior to July 2021

- Ongoing service delivery and performance management of commissioned programs
- Ongoing implementation of quality improvement activities including new methods to collect client satisfaction data and identified workforce development activities drawing on resources from Insight and Dovetail

July 2021 – June 2022

- Ongoing service delivery of commissioned programs (Kalwun)
- Development of program logics
- Participation in the QLD PHN AOD Investment review project

July 2022 – June 2023

- Ongoing service delivery and performance management of commissioned programs (Kalwun)
- Implementation of program logic with providers
- Participation in the QLD PHN AOD State-wide project recommendations as required and appropriate

July 2023 – June 2024

- Ongoing service delivery of commissioned programs (Kalwun)
- Ongoing consolidation and update of program logics
- Participation in the QLD PHN AOD project



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

N/A

Co-design or co-commissioning comments

No co-design required as re-commissioning existing provider

Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?

Yes



## Summary of activity changes for Department

Activity Status

Ready for Submission





## AOD - 5 - Drug and Alcohol Treatment Services Maintenance



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD

**Activity Number \***

5

**Activity Title \***

Drug and Alcohol Treatment Services Maintenance

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description**

**Aim of Activity \***

- Increase availability of AOD treatment services in the community, particularly to young people
- Increase timely access to AOD treatment services for individuals and their families
- Improve drug and alcohol treatment outcomes for clients, particularly for individuals who have high levels of complexity or co-morbidities including mental health conditions
- Reduce harm associated with drugs and alcohol, with a focus on methamphetamine use

Gold Coast PHN commissioned AOD treatment activities align with recommendations in the National Drug Strategy 2017-2026.

**Description of Activity \***

Five (5) programs are delivered within this funding.

- Family Therapy and Support Program
- Youth Dual Diagnosis Support Services
- Youth Community Outreach Program
- Transition House Program
- Treatment Effectiveness Program (Clinical Care Coordination based within residential rehabilitation service)

These programs will continue to provide evidence-based treatment and community outreach support for:

- People who are accessing Lives Lived Well residential AOD service who have highly complex or comorbid conditions
- Young people, providing treatment and education options in the community and working collaboratively with other service providers who are working with young people
- Family members and carers of people with substance use issues
- Clients who are receiving residential AOD treatment
- Clients who transition from residential rehabilitation into transitional housing arrangements

The programs will focus on:

- Continuing to commission Lives Lived Well for the provision of the above programs, using a contract management and performance monitoring approach that includes risk management, relationship management, data analysis, and continuous reviews of the Quality Improvement Plan.
- Enhancing referral pathways between General Practice, Gold Coast Hospital and Health Service and mental health services (including GCPHN funded services) across the Stepped Care Continuum to ensure individuals who require a comprehensive dual-diagnosis response can access services

Review of key findings and implementation of recommendations from QLD AOD State-wide Review (with the Core AOD funding flexible as of 1 July 2020, there is the need to ensure that commissioned activity aligns to local needs. Findings from the QLD AOD State-wide Review project will inform next steps to support this in Gold Coast region.)

Summary of findings from the QLD AOD State-wide Review are below for reference:

- Participate in joint planning across all QLD AOD funders through establishment of appropriate governance and processes.

Appoint a state-wide project officer to work with Queensland Health and other funders to enable central decision-making processes and suitable governance.

- QLD PHNs to develop and implement consistent, streamlined, and concise reporting systems, process, and content, exploring a pilot if/as required.
- QLD PHNs to explore alternate funding models (e.g., activity-based).
- QLD PHNs to advocate for more government funding as required and appropriate for the region.
- QLD PHNs to establish a working group of alcohol and other drug contract managers from each PHN, with a focus on knowledge sharing and capability development.

GCPHN will review and apply current findings of the AOD State-wide Review to service models and commissioning approach for 1 July 2023 onwards. This will involve utilisation of Program Logics across all AOD commissioned service in the region.

## Needs Assessment Priorities \*

### Needs Assessment

GCPHN Needs Assessment\_2022

#### Priorities

Priority	Page reference
Alcohol and other drugs	468



## Activity Demographics

### Target Population Cohort

- Young people aged 12-35 residing in the Gold Coast area requiring treatment and support for alcohol and/or other drug use
- Individuals experiencing co-occurring mental health and substance related disorders in residential rehabilitation

- Family members and carers of those accessing treatment
- People exiting from residential rehabilitation and into transitional housing.

#### **In Scope AOD Treatment Type \***

Screening, Brief Intervention, Counselling, Case Management, Aftercare

#### **Indigenous Specific \***

No

#### **Indigenous Specific Comments**

### **Coverage**

#### **Whole Region**

Yes



## **Activity Consultation and Collaboration**

### **Consultation**

As part of the Joint Regional Plan, consultation to identify AOD priorities occurred with a broad range of stakeholders including Gold Coast Health, Gold Coast AOD and mental health service providers, primary care providers, consumers, carers, and family members. The outcomes sought by the Joint Regional Planning will inform future commissioning activity. As part of the implementation of the Joint Regional Plan, the Gold Coast AOD Strategic Partnership Group has been established. This group has an established workplan and has prioritised key activities in this plan for delivery over the past 12 months; outcomes have been achieved in governance and leadership, transition of care and establishment of improved referral pathways.

Collaboration with all QLD PHNs and QLD Health occurred in 2021/22 within the QLD AOD State-wide Review. A report of key findings and recommendations has been completed. Further collaboration with all QLD PHN CEOs and QLD Health is expected over the coming 12 months to assist with progression of recommendations from this Review. It is anticipated that all QLD PHNs will:

- Participate in joint planning across all QLD AOD funders
- Establish a central PHN representative to work with Queensland Health and other funders to enable central decision-making processes and suitable governance.
- Develop and implement consistent, streamlined, and concise reporting systems, process, and content, exploring a pilot if/as required
- Explore alternate funding models if/as appropriate to region (e.g., activity-based)

GC PHN will review and apply current findings of the AOD State-wide Review to service models and commissioning approach for 1 July 2023 onwards. This will involve collaboration with all of AOD commissioned providers in the region to support improved evaluation of service outcomes through use of Program Logics.

### **Collaboration**

1. JRP Stakeholders - Gold Coast Health, General Practice, Aboriginal and Torres Strait Islander services, regional mental health and AOD services to support regional Planning, referral pathways, continuity of care and integration of care.
2. GCPHN Primary Health Care Improvement Committee, Clinical Council, Consumer Advisory Council, Joint Regional Plan governance - advice, consultation, codesign and linkages to primary care and clinical services.
3. AOD peak bodies - Regional planning advice, promotion of services, engagement in outcomes framework activity.
4. Queensland Mental Health Commission - Regional planning input and advice, consultation regarding planned activities in the Achieving Balance Drug and Alcohol Plan (2022 – 2027).

- 5. Insight / Dovetail-Advice and possible partnering in relation to evidence-based treatment delivery, workforce development, education and training opportunities across the generalist and specialist workforce.
- 6. Queensland Primary Health Networks (PHNs) - Partnerships with Queensland PHNs to maximise investment opportunities and economies of scale for workforce development opportunities, quality improvement opportunities with providers, primary care improvement strategies.



### Activity Milestone Details/Duration

**Activity Start Date**

30/03/2022

**Activity End Date**

29/06/2023

**Service Delivery Start Date**

1 July 2022

**Service Delivery End Date**

30 June 2023

**Other Relevant Milestones**

July -September 2023

Increase in staffing to the following programs

- Treatment Effectiveness Program
- Youth Community Outreach Program
- Youth Dual Diagnosis Support Services
- Family Therapy and Support Program



### Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** Yes

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**

**Is this activity in scope for data collection under the Alcohol and Other Drug Treatment Services?**

Yes



**Summary of activity changes for  
Department**

**Activity Status**

Ready for Submission



## AOD-GPS - 1 - General Practice Support for Drug and Alcohol Treatment



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD-GPS

**Activity Number \***

1

**Activity Title \***

General Practice Support for Drug and Alcohol Treatment

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description****Aim of Activity \***

- Promote the education packages and training grants for drug and alcohol treatment delivered by ACRRM and RACGP, through GCPHN communication methods and by utilising local 'champions' from general practice.
- Support general practice to identify quality improvement opportunities in relation to the identification, intervention and treatment of problematic drug and alcohol use and make available quality improvement toolkit resources and additional training.
- Improve GP knowledge and application of available alcohol and other drug referral pathways, including online and telehealth AOD treatment options, through the development of locally tailored resources, including Health Pathways.
- Improve relationships with and between AOD treatment and primary care providers by facilitating visits and placements between specialist AOD providers and primary care.
- Increase awareness of and support GPs in using the range of evidence-based resources available to improve the treatment of problematic drug and alcohol use.

**Description of Activity \***

A coordinated approach to the development and delivery of a range of activities that will work to achieve the primary objective of strengthening the capacity of GPs and the health workforce to deliver high quality care for

clients with drug and alcohol issues and improve access to drug and alcohol treatment. It is intended that this is a long-term systemic change model that goes beyond one-off training of interested health professionals and encompasses ongoing support, monitoring and embeddedness in the system.

- Engagement of GP Champions to support education, training, peer support, and development of quality improvement activities include a continuous quality improvement toolkit to improve the screening and intervention of AOD use in patients.
- Communications and marketing strategy to increase awareness of AOD treatment sector to General Practice, service providers and community.
- Development of community of practice, or small learning groups
- Delivery of ASSIST training
- Continued promotion of RACGP and ACRRM AOD education programs

### Needs Assessment Priorities \*

#### Needs Assessment

GCPHN Needs Assessment\_2022

#### Priorities

Priority	Page reference
Alcohol and other drugs	468



## Activity Demographics

### Target Population Cohort

General Practice

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

This activity has been informed by consultation with a range of stakeholders

- QLD AOD PHN Network

- Gold Coast Health
- Dr Hestor Wilson, RACGP AOD Steering Committee
- GCPHN staff
- GCPHN Primary Health Care Improvement Committee (PHCIC)
- RACGP and ACRRM
- Insight, QLD Health
- Gold Coast General Practices

Activities have also been informed by consultation undertaken during the development of the Joint Regional Plan for mental health, AOD and suicide prevention services.

To ensure the project remains on track, ongoing consultation will occur with GCPHN primary care staff, PHCIC, Gold Coast Health AODs branch, and participants of the project.

#### Collaboration

As above



### Activity Milestone Details/Duration

#### Activity Start Date

31/08/2020

#### Activity End Date

29/12/2022

#### Service Delivery Start Date

July 2020

#### Service Delivery End Date

December 2022

#### Other Relevant Milestones



### Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No



**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

Some of the elements of the activity will be co-designed with the GP Champions



### Summary of activity changes for Department

**Activity Status**

Ready for Submission



## AOD-Op - 1 - AOD Operational



### Activity Metadata

**Applicable Schedule \***

Drug and Alcohol Treatment Services

**Activity Prefix \***

AOD-Op

**Activity Number \***

1

**Activity Title \***

AOD Operational

**Existing, Modified or New Activity \***

Existing

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

Activity Status

Ready for Submission