

Gold Coast - PHN Pilots and Targeted Programs

2022/23 - 2024/25

Activity Summary View

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PP&TP-GP-Ad - 1 - Strengthening Medicare - General Practice Grants - Admin



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GP-Ad

Activity Number *

1

Activity Title *

Strengthening Medicare - General Practice Grants - Admin

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description**Aim of Activity ***

To support general practice to expand patient access and support quality, safe, and accessible primary care.

Description of Activity *

- PHN to administer and manage the grants program for general practices.
- Through this activity, the PHN will:
 - Support Practices with the application process, including reviewing applications and assessing eligibility of applicants for the grant.
 - Promote the program and liaise with general practices on a regular basis.
 - Encourage those practices currently not accredited to use grants to support accreditation.
 - Execute agreements and process and pay invoices.
 - Ensure practices complete financial acquittals.
 - Collect data, monitor grant expenditure and report as required.
 - Assist the Department with compliance activity as required.

Needs Assessment Priorities ***Needs Assessment**

GCPHN Needs Assessment_2022

Priorities

Priority	Page reference
General Practice and Primary Care	37

**Activity Demographics****Target Population Cohort**

General Practice

In Scope AOD Treatment Type ***Indigenous Specific ***

No

Indigenous Specific Comments**Coverage****Whole Region**

Yes



Activity Consultation and Collaboration

Consultation

Gold Coast region general practice

Collaboration

N/A



Activity Milestone Details/Duration

Activity Start Date

28/02/2023

Activity End Date

30/12/2024

Service Delivery Start Date

April 2023

Service Delivery End Date

July 2024

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



Summary of activity changes for Department

Activity Status

Returned



PP&TP-GP - 1 - Strengthening Medicare - General Practice Grants



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GP

Activity Number *

1

Activity Title *

Strengthening Medicare - General Practice Grants

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Workforce

Other Program Key Priority Area Description**Aim of Activity ***

To support general practice to expand patient access and support quality, safe, and accessible primary care.

Description of Activity *

- PHN to administer and manage the grants program for general practices.
- Through this activity, the PHN will:
 - Support Practices with the application process, including reviewing applications and assessing eligibility of applicants for the grant.
 - Promote the program and liaise with general practices on a regular basis.
 - Encourage those practices currently not accredited to use grants to support accreditation.
 - Execute agreements and process and pay invoices.
 - Ensure practices complete financial acquittals.
 - Collect data, monitor grant expenditure and report as required.
 - Assist the Department with compliance activity as required.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment_2022

Priorities

Priority	Page reference
General Practice and Primary Care	37



Activity Demographics

Target Population Cohort

General Practice

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Gold Coast region general practice

Collaboration

N/A



Activity Milestone Details/Duration

Activity Start Date

28/02/2023

Activity End Date

30/12/2024

Service Delivery Start Date

April 2023

Service Delivery End Date

July 2024

Other Relevant Milestones

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: Yes

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

**Summary of activity changes for
Department**

Activity Status

Returned



PP&TP-EPP - 1 - Endometriosis and Pelvic Pain GP Clinics



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-EPP

Activity Number *

1

Activity Title *

Endometriosis and Pelvic Pain GP Clinics

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

To provide greater more timely access to specialised multidisciplinary primary care services for endometriosis and pelvic pain clinical services for women in the Gold Coast region.

Description of Activity *

- GCPHN to support application process and liaise with provider selected by Commonwealth to negotiate and execute contract.
- Service details:
 - o Overall, the clinic will provide a multi-disciplinary, team-based approach to the care of patients with pelvic pain, which is a chronic condition that can be complex. It also involves collaboration with local health services including the broader general practice community, private allied health as well as MDT meeting for patients with complex disease with the Gold Coast Hospital and Health Service and private specialists. The goal is to have an operational clinic 5 days per week seeing a target of 30 patients per week. The clinic is committed to supporting access for vulnerable people and will deliver services with no out of pocket costs for children and pension cared holders.
 - o The service will comprise establishment of:
 - ☐ Pelvic Pain Diagnostics Clinic – the Pelvic Pain Diagnostics Clinic is the Initial Assessment Clinic and will be conducted by a General Practitioner with Special Interest (GPSI) and a Clinical Nurse. At the diagnostics clinic, a full

assessment will be conducted including clinical history, physical examination and diagnostics investigations including specialised diagnostic testing to be completed at the clinic comprising a complete assessment of the pelvic floor. The specialised diagnostic testing will include manometry assessment and pelvic floor physiology testing for the presence of pelvic floor dyssynergia and dysfunction. Specialised diagnostic equipment and associated consumables for manometry assessment and pelvic floor physiology testing for pelvic floor dyssynergia and dysfunction will be purchased. Additional investigations (pathology and radiology) may be requested as indicated by the Diagnostic team. These investigations will inform the further management of the patient. It is intended this component will be provided with no out of pocket costs for all patients.

☐ Pelvic Floor Physiotherapy Clinic – Patients will receive pelvic floor physiotherapy as indicated upon referral from the Pelvic Pain Diagnostics Clinic. For patients with existing private allied health providers, the diagnostic clinic will provide information to existing providers to support ongoing service delivery.

☐ Specialist Clinic – develop referral protocols, health pathways and protocols to support effective MDT care for patients with complex disease with the Gold Coast Hospital and Health Service and (for those with private health insurance) private specialists to support effective integrated care, facilitating specialist treatment for those patients that require it as indicated by Pelvic Pain Diagnostics Clinic, including patients who may require operative surgical management.

☐ Pelvic Pain Therapy Clinic – All patients will also receive ongoing treatment and follow-up by the multi-disciplinary team including by the GPSI and Clinical Nurse in the Pelvic Pain Therapy Clinic as indicated by the patient's condition.

o Initial planning and preparation including the establishment of administration and clinical protocols to support the above service delivery.

o Clinical staff including General Practitioners and nurses will undergo additional training to ensure they have detailed up to date knowledge of current clinical practice in relation to endometriosis and pelvic pain

o Development and promotion of referral pathways to include:

☐ Information webinars for the broader local general practice sector regarding endometriosis symptoms diagnosis and treatment and the clinic's service offerings

☐ Development of online referral templates for secure electronic messaging from the broader local general practice sector (with support from GCPHN), with feedback to be provided to the referring clinician in due course.

☐ Communications activities to promote service to local target population

o Following initial establishment funding will be specifically applied to support the operations of the Clinics:

☐ Payment of nurse salaries for direct involvement in clinics;

☐ Payment of practitioner salaries for activities where there is no MBS item number (e.g. webinars, developing pathways and protocols etc);

☐ Payment of administration salaries for direct involvement in clinics;

☐ Purchase of specialised diagnostic consumables for patient investigations;

☐ Marketing and communications activities to promote this service to the target population;

☐ Collaboration with local services including the Gold Coast University Hospital and the Endometriosis MDT (Multi-disciplinary Team) Meeting for the management of patients with complex disease, and;

☐ Administration including measurement and reporting of outcomes

• GCPHN will also:

o support the clinic with service establishment including communications support to inform public and other local general practices and a formal launch of extended service offering.

o Liaise with Gold Coast Health, clinic and broader general practice sector to support development of localised health pathways

o Review and document additional detail for Endometriosis and Pelvic pain in HNA by Dec 2023

o Monitor contract and report as required

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment_2022

Priorities

Priority	Page reference
Persistent Pain	246



Activity Demographics

Target Population Cohort

Women in Gold Coast Region with symptoms of endometriosis and chronic pelvic pain.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Broader Gold Coast general practice sector
Public

Collaboration

Benowa Super Clinic (service provider)
Gold Coast Health (pathways development and specialist clinics)
Gold Coast general practice (referral pathways and increased awareness)
Private allied health - Gold Coast general practice (referral pathways and increased awareness)
Private specialists (specialist clinics)



Activity Milestone Details/Duration

Activity Start Date

31/10/2022

Activity End Date

29/06/2026

Service Delivery Start Date

1 July 2023

Service Delivery End Date

30 June 2026

Other Relevant Milestones**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

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Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

**Summary of activity changes for
Department**

Activity Status

Returned



PP&TP-EPP-Ad - 1 - Endometriosis and Pelvic Pain GP Clinics



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-EPP-Ad

Activity Number *

1

Activity Title *

Endometriosis and Pelvic Pain GP Clinics

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

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Description of Activity *

- GCPHN to support application process and liaise with provider selected by Commonwealth to negotiate and execute contract.
- Service details:
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☐ Pelvic Pain Therapy Clinic – All patients will also receive ongoing treatment and follow-up by the multi-disciplinary team including by the GPSI and Clinical Nurse in the Pelvic Pain Therapy Clinic as indicated by the patient's condition.

o Initial planning and preparation including the establishment of administration and clinical protocols to support the above service delivery.

o Clinical staff including General Practitioners and nurses will undergo additional training to ensure they have detailed up to date knowledge of current clinical practice in relation to endometriosis and pelvic pain

o Development and promotion of referral pathways to include:

☐ Information webinars for the broader local general practice sector regarding endometriosis symptoms diagnosis and treatment and the clinic's service offerings

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☐ Payment of administration salaries for direct involvement in clinics;

☐ Purchase of specialised diagnostic consumables for patient investigations;

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☐ Collaboration with local services including the Gold Coast University Hospital and the Endometriosis MDT (Multi-disciplinary Team) Meeting for the management of patients with complex disease, and;

☐ Administration including measurement and reporting of outcomes

• GCPHN will also:

o support the clinic with service establishment including communications support to inform public and other local general practices and a formal launch of extended service offering.

o Liaise with Gold Coast Health, clinic and broader general practice sector to support development of localised health pathways

o Review and document additional detail for Endometriosis and Pelvic pain in HNA by Dec 2023

o Monitor contract and report as required

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment_2022

Priorities

Priority	Page reference
Persistent Pain	246



Activity Demographics

Target Population Cohort

Women in Gold Coast Region with symptoms of endometriosis and chronic pelvic pain.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Broader Gold Coast general practice sector
Public

Collaboration

Benowa Super Clinic (service provider)
Gold Coast Health (pathways development and specialist clinics)
Gold Coast general practice (referral pathways and increased awareness)
Private allied health - Gold Coast general practice (referral pathways and increased awareness)
Private specialists (specialist clinics)



Activity Milestone Details/Duration

Activity Start Date

31/10/2022

Activity End Date

29/06/2026

Service Delivery Start Date

1 July 2023

Service Delivery End Date

30 June 2026

Other Relevant Milestones**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments

**Summary of activity changes for
Department**

Activity Status

Returned



PP&TP-GCPC - 1 - Greater Choice for At Home Palliative Care



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-GCPC

Activity Number *

1

Activity Title *

Greater choice for at home palliative care

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

The Greater Choice for at Home Palliative Care measure seeks to achieve the following objectives:

- improved access to palliative care at home and support end-of-life care systems and services in primary health care and community care
- enable the right care at the right time and in the right place to reduce unnecessary hospitalisation
- generate and use data to support continuous improvement of services across sectors
- use available technologies to support flexible and responsive palliative care at home, including in the after-hours

These objectives contribute to achieving the following intended overarching outcomes of:

- improved capacity and responsiveness of services to meet local needs and priorities
- improved access to quality palliative care services in the home
- improved coordination of care for patients across health care providers and integration of palliative care services in the region

The activities to be implemented for the Gold Coast region (2021-2025) will aim to increase the number of

*healthcare providers trained in, and applying, the Palliative Care approach across the GCPHN region. Ongoing promotion of Advance Care Planning (ACP) to health care providers and consumers using the ACP Health Literacy

resource and ACP Quality Improvement Toolkit developed during the pilot phase of Greater Choices for at Home Palliative Care program.

The activity will also maintain the Aged and Palliative Care Leadership Group as key stakeholders in Palliative care on the Gold Coast to provide a local perspective of emerging needs to inform activities moving forward and support the development of an integrated approach to service delivery.

The expected outcomes of these activities are to:

- build a skilled primary care workforce to provide evidenced based end of life care, supporting consumers to receive this care at their place of choice (in the community and RACHs)
- increase awareness of palliative care resources and referral pathways
- support the development of a community of practice to build clinical champions in delivering palliative care, and provide mentoring and support for the broader primary care workforce in the Gold Coast region
- increase awareness and completion of ACP documents for the broader population – not just those requiring palliative care.

* Health Care providers will include general practitioners, allied health, nursing professionals (general practice, community and RACHs), personal care workers and Aboriginal and Torres Strait Islanders health care workers)

Description of Need

National research show that most Australians would prefer to die at home, but many don't, with over half of deaths occurring in hospital. While the accessibility and use of palliative care services is increasing, the proportion of people who receive palliative care services is still relatively low. Additionally, the 2020-2021 Palliative Care Needs Assessment identified that not all Gold Coast providers are skilled and competent in delivering high quality palliative and end of life care. There is limited access to integrated palliative care systems across the health and social sectors in the Gold Coast region.

This activity will support the development of a skilled and confident primary care palliative care workforce to enable Gold Coast residents to die in their place of choice, minimising the need to access hospital services.

During 2021-2023 of the funding period, sponsorship for one of two Graduate Certificates in Palliative Care (one general practitioner and one nurse) were offered to further build the workforce capability. These are expected to be completed by June 2025

Access to bereavement services has also been identified as a gap in the Gold Coast region. Further scoping of how this could be addressed is planned for 2023-2025.

Description of Activity *

Palliative care training for health care providers: (2021-2023)

Target groups: general practitioners and nurses – completed training for 10 nurses and 10 general practitioners.

- Commission Program of Experience of the Palliative Approach (PEPA) to deliver training and support clinical placements at Gold Coast Health Specialist Palliative Care unit for primary health care providers (Funding period 2021-2023 to align with PEPA contract initially)

For 2023-2025:

- Continue to commission Program of Experience in Palliative Approach (PEPA), upon confirmation of ongoing funding to 2025, to deliver palliative care training and support clinical placements at Gold Coast Health Specialist Palliative Care unit, for allied health providers, personal care workers, and Aboriginal and Torres Strait Islander health care workers
- Support post- placement workshops for all groups after training and placements completed, to consolidate learning and support the development of a community of practice of palliative care providers for the Gold Coast region.
- Completion of two Graduate Certificates of Palliative Care sponsorships for one general practitioner and one nurse to further enhance primary clinicians' knowledge and skills supporting delivery of quality palliative care in the community setting
- Support the creation, and maintenance of, a community of practice for PEPA training participants.
- Ongoing promotion of ACP Health literacy resource and ACP Quality Improvement via emailed bulletins and social media
- Employ up to 2 FTE each year

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment_2022

Priorities

Priority	Page reference
Palliative Care	136
Older People	87



Activity Demographics

Target Population Cohort

Individuals with a known life-limiting condition

Health care providers delivering palliative care to people in the Gold Coast region (community and RACH settings)

In Scope AOD Treatment Type *

Indigenous Specific *

Yes

Indigenous Specific Comments

Aboriginal and Torres Strait Islander Health Care workers will be one of the target groups offered Palliative Care Training and clinical placements in 2024-2025

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

- GCPHN Community Advisory Council (consumers)
- GCPHN Primary Health Care Improvement Committee (general practitioners, practice managers, practice nurses, allied health provider)
- GCPHN Aged and Palliative Care Leadership Group (consumers (including CALD community), general practitioners, QLD Health Specialist Palliative Care team, QLD Health ACP Clinical Nurse Consultant, NGP representatives)
- QLD Health: Supportive and Specialist Community Palliative Care Service Delivery committee (NGOs, GCH Health and GCPHN)
- PHNs involved in Pilot phase of Greater Choice for at Home Palliative Care
- Program of Experience of the Palliative Approach (PEPA)
- Department of Health (Greater Choice for at Home Palliative Care branch)

Collaboration

All of the above



Activity Milestone Details/Duration

Activity Start Date

31/10/2021

Activity End Date

30/10/2025

Service Delivery Start Date

January 2022

Service Delivery End Date

June 2023 (PEPA agreement with planned extension until 2025 dependent on ongoing funding for PEPA)

Other Relevant Milestones

Contract renewed by July 1, 2023 with PEPA to complete the training for the remaining three target groups (30 positions) by June 2025

Graduate Certificate applicants will complete qualifications by June 2025

Review of feedback from PEPA placements completed by October 2025 to inform future activities.



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

Extensive consultation has been undertaken with primary care providers and specialist palliative care providers to seek endorsement of proposed approach.



**Summary of activity changes for
Department**

Activity Status

Returned



PP&TP-Op - 1 - Wounds Management Pilot - Operational



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-Op

Activity Number *

1

Activity Title *

Wounds Management Pilot - Operational

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To pilot a nurse led in reach wound management clinic for Residential Aged Care Facilities (RACFs) across the Gold Coast region. With the aim to improve outcomes for people with chronic and complex wounds who are living in RACFs.

Description of Activity *

The nurse led in reach program will provide access to specialist wound advice and mentoring that supports the effective assessment, care plan development and management for these patients in their usual place of residence, the RACF, with the aim of reducing the requirement to transfer residents to hospital for clinical interventions. The program includes:

- Development of service delivery model in partnership with industry expert group
- Development of patient-centered wound assessment and management plans
- Coordination of care across the residents usual General Practitioner, RACF staff and other treating clinicians including a local GP with special interest in wound care and hospital specialist services.
- On-site mentoring and coaching of staff to embed best practice within specific RACF environment.
- Support via telephone and secure electronic messaging.

- Development of a local care pathway, standardised guidelines, information and resources.
- An expert reference group has and will continue to inform the program.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment_2021

Priorities

Priority	Page reference
Chronic Disease	170
Older People	241
General Practice and Primary Care	41



Activity Demographics

Target Population Cohort

Residents and staff of aged care facilities.
General Practitioners

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

GCPHN Staff- engagement and implementation
General Practice Staff- engagement and implementation
Residential aged care staff - engagement and implementation
GCPHN Primary Health Care Improvement Committee comprising local general practice staff - provide input and advice into issues relating to chronic and complex wound management to residents of aged care facilities.
Gold Coast Health
Non-government organisations

Collaboration

- 1.GCPHN Staff- engagement and implementation
- 2.General Practice Staff- engagement and implementation
- 3.GCPHN Primary Health Care Improvement Committee comprising local general practice staff
- 4.Gold Coast Health - linkage to ensure collaboration and partnership
5. Non-government organisations – linkage to ensure collaboration and partnership
6. Residential Aged Care staff – linkage to ensure collaboration and partnership
7. NOUS - National evaluation of Pilot



Activity Milestone Details/Duration

Activity Start Date

30/04/2020

Activity End Date

30/12/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

December 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

The pilot program includes an education/training/mentoring component for RACF staff to build the capacity and capability of RACF staff to support effective wound management for residents working in partnership with the residents usual GP. This approach supports withdrawal of the commissioned nurse led in reach program.

Co-design or co-commissioning comments

n/a



**Summary of activity changes for
Department**

Activity Status

Returned



PP&TP-WMP - 1 - Wounds Management Pilot



Activity Metadata

Applicable Schedule *

PHN Pilots and Targeted Programs

Activity Prefix *

PP&TP-WMP

Activity Number *

1

Activity Title *

Wounds Management Pilot

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To pilot a nurse led in reach wound management clinic for Residential Aged Care Homes (RACHs) across the Gold Coast region. With the aim to improve outcomes for people with chronic and complex wounds who are living in RACHs.

Description of Activity *

The nurse led in reach program will provide access to specialist wound advice and mentoring that supports the effective assessment, care plan development and management for these patients in their usual place of residence, the RACH, with the aim of reducing the requirement to transfer residents to hospital for clinical interventions.

The program includes:

- Development of service delivery model in partnership with industry expert group
- Development of patient-centered wound assessment and management plans
- Coordination of care across the residents usual General Practitioner, RACH staff and other treating clinicians including a local GP with special interest in wound care and hospital specialist services.
- On-site mentoring and coaching of staff to embed best practice within specific RACH environment.
- Support via telephone and secure electronic messaging.
- Development of a local care pathway, standardised guidelines, information and resources.

An expert reference group has and will continue to inform the program.

Needs Assessment Priorities *

Needs Assessment

GCPHN Needs Assessment_2022

Priorities

Priority	Page reference
Chronic Disease	262
General Practice and Primary Care	37
Older People	87



Activity Demographics

Target Population Cohort

Residents and staff of aged care homes.

General Practitioners

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

GCPHN Staff- engagement and implementation

General Practice Staff- engagement and implementation

Residential aged care staff - engagement and implementation

GCPHN Primary Health Care Improvement Committee comprising local general practice staff - provide input and advice into issues relating to chronic and complex wound management to residents of aged care homes.

Gold Coast Health

Non-government organisations

Collaboration

1. GCPHN Staff- engagement and implementation
2. General Practice Staff- engagement and implementation
3. GCPHN Primary Health Care Improvement Committee comprising local general practice staff
4. Gold Coast Health - linkage to ensure collaboration and partnership
5. Non-government organisations – linkage to ensure collaboration and partnership
6. Residential Aged Care staff – linkage to ensure collaboration and partnership
7. NOUS - National evaluation of Pilot



Activity Milestone Details/Duration

Activity Start Date

30/04/2020

Activity End Date

30/12/2022

Service Delivery Start Date

July 2021

Service Delivery End Date

December 2022

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: Yes

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

The pilot program includes an education/training/mentoring component for RACH staff to build the capacity and capability of RACH staff to support effective wound management for residents working in partnership with the residents usual GP. This approach supports withdrawal of the commissioned nurse led in reach program.

Co-design or co-commissioning comments

n/a



**Summary of activity changes for
Department**

Activity Status

Returned