





Annual Gold Coast Mental Health Symposium 2024

Wednesday 30 May Southport Sharks, 9:00am - 4:30 pm

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AGENDA		Speaker		
1.1 9:00 am 10 min	Welcome to Country and Opening	Yugambeh Region Aboriginal Corporation Alliance (YRACA)		
1.2 9:10 am 10 min	Regional Suicide Prevention Initiatives Highlights	Suicide Prevention implementation Group - including lived experience representatives		
1.3 9:20 am 60 min	Recent Highlights - Joint Regional Plan Journey, including Bilateral and Better Care Together Innovations Universal Aftercare Head to Health Kids - Queensland Gold Coast Supporting Minds - Children in Care Mental Health - Hospital in the Home	Wesley Mission QLD Gold Coast Hospital & Health Service Kalwun Gold Coast Hospital & Health Service		
2. Morning Tea 10:20-10:50 am (30 min)				
3.1 10:50 am 10 min	Next Steps on the Joint Regional Plan Journey	Malcolm McCann, Executive Director — Gold Coast Mental Health and Specialist Service Matt Carrodus, CEO — Gold Coast Primary Health Network		
3.2 11:00 am <i>60 min</i>	 Innovation in consumer experience Enhancing Consumer Experience through Digital Innovation in Mental Health and Substance Use Services. 	Lives Lived Well		
	 Innovation Hub: Using consumer feedback to inform service innovation for children in mental distress. 	Wesley Mission Queensland		
	 Evolution of program design over time; utilisation of consumer feedback; consumer focus group feedback; active learning approach, consumer experiences to shape different ways of doing things. 	Goldbridge		







3.2 12:00 pm	What are the needs in our region?	GCPHN & GCH Planning Teams
30 min	 Table discussions – What do consumers want Regional consumer needs How organisations are capturing consumer experience Creating a culture to turn feedback into practice Overview and opportunity for input into Regional Needs Assessment Findings: CALD, homelessness, youth, AOD etc 	

4. Lunch 12:30-1:10 pm (40mins)				
5.1 1:10 15 min	 Gold Coast Community Models – Preparing for the Future Future Workforce Future Service Models and New Investment 	Gold Coast Hospital & Health Service & Gold Coast PHN		
5.2 1:25pm 80 min	 Innovative models across stepped care QLD Alliance of Mental Health (QAMH) - Wellbeing First Social Prescribing – futureproofing and enhancing services headspace in-reach – improving transitions across tertiary and primary care services 	Jennifer Black, CEO – QAMH JR Baker, CEO – Australian Social Prescribing Institute of Research and Education (ASPIRE) Lives Lived Well (headspace) and Gold Coast Hospital and Health Service		
6. Afternoon Tea 2:40 – 3:00 (20 min)				
6.1 3:00- 4:00 60 min	Co-design, key components of new local community models • Table discussions ○ Reimagining our approach to mental fitness for consumers ○ Enablers: workforce, transition of care, partnerships	Gold Coast Hospital & Health Service & Gold Coast PHN		
6.2 4:00 30 min	Concluding remarks followed by networking			