GP Partnerships and **Engagement**

A team dedicated to supporting GP practices to optimise the care of our mutual patients.





GP Partnerships and Engagement Team



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Support Officer



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GP Liaison Unit

- Improving communication between the hospital and general practice
- Support your interactions with the health service
- Develop new approaches to optimise the care of our mutual patients.
- Represents the interests of General Practice at Gold Coast Health



Components of GP practice support

HealthPathways Smart Referrals Secure Transfer Service (STS) / STS Address Book **Health Provider Portal (The Viewer) Electronic Discharge Summaries: Clinical Document Architecture (CDA)** format **GP News GP Telephone Support Lines**





Referral management

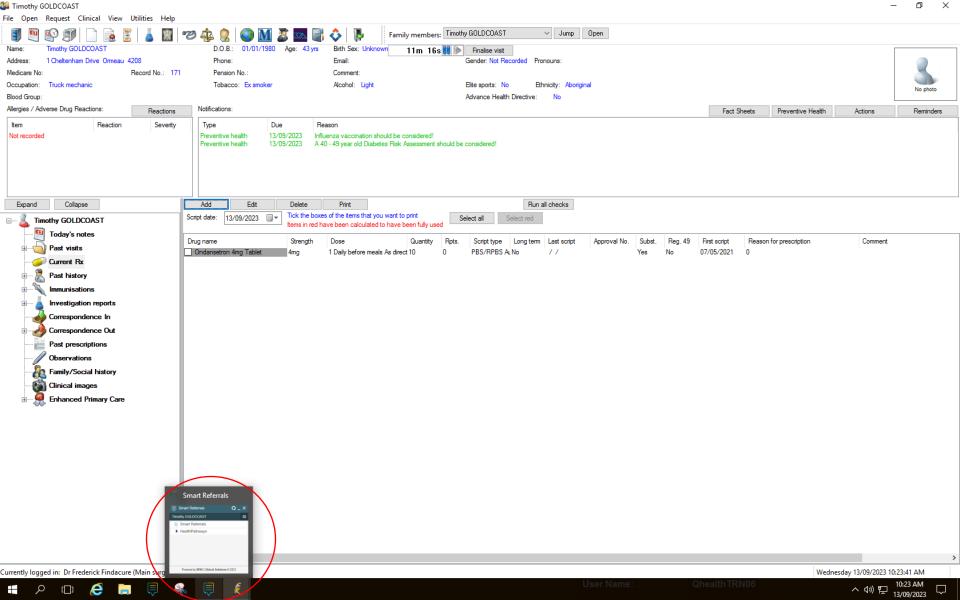
- No emails
- Continue to mark 'urgent' referrals
- Option 1: Smart Referrals
- Option 2: Medical Objects/HealthLink
- Option 3: Kiteworks
- Option 4: Fax to 07 5687 4497

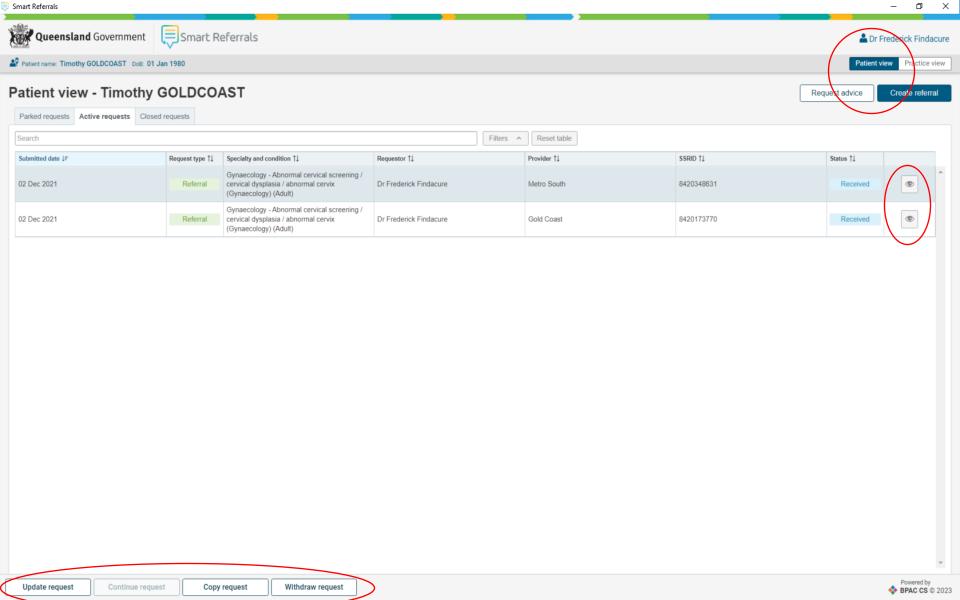
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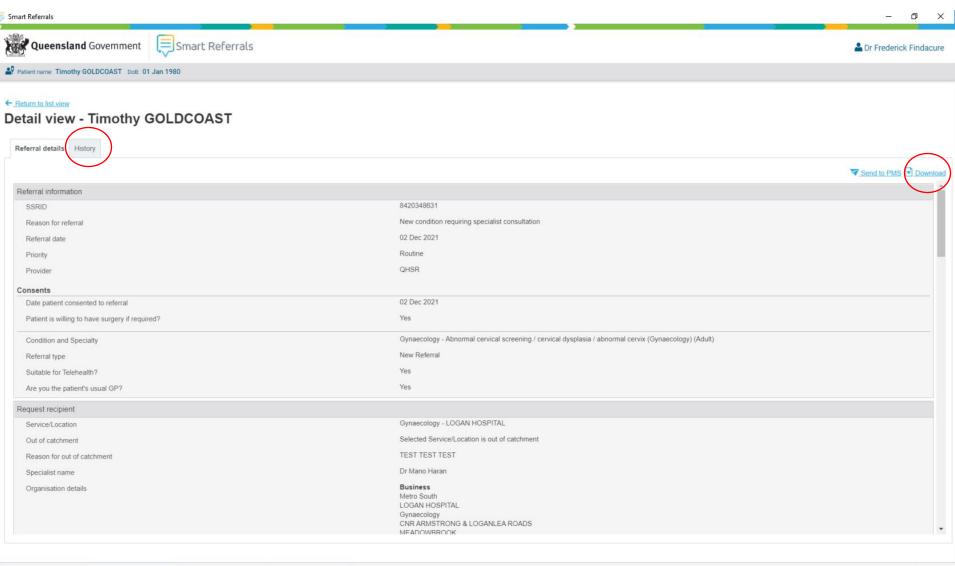


- Integrates with BP or MD
- Populates patient information
- •Prompts for essential referral criteria as per Clinical Prioritisation Criteria
- •Reduction in referral rework, lost, duplicate or invalid referrals
- Easier to send attachments
- Tracks referrals
- Specialists can send correspondence to GPs
- Request Advice
- Training and support available

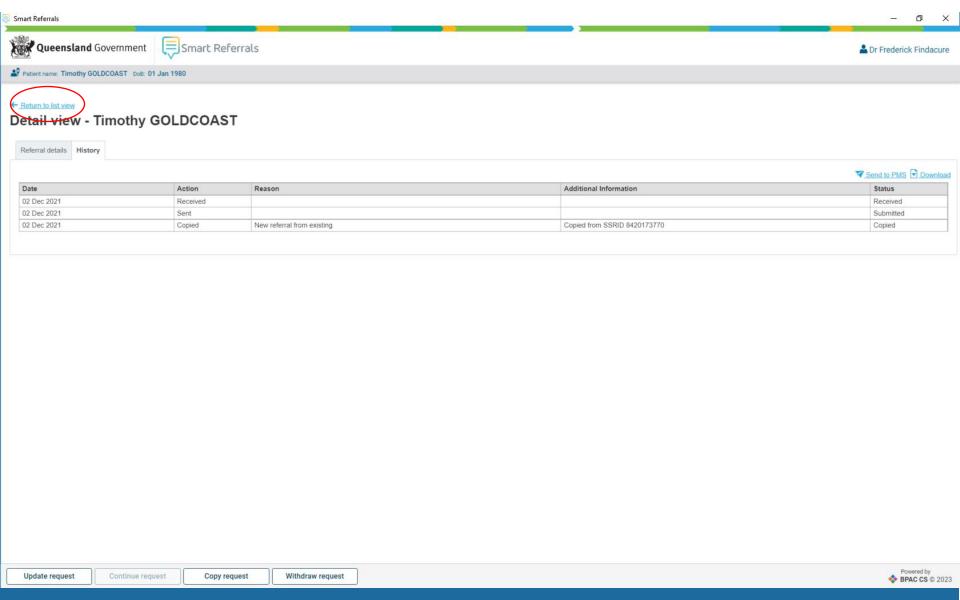


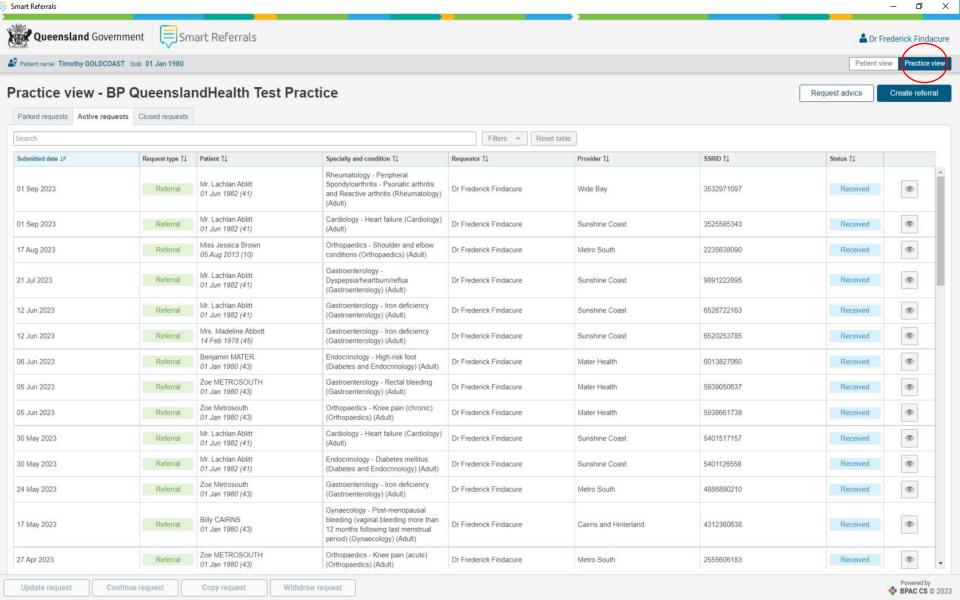


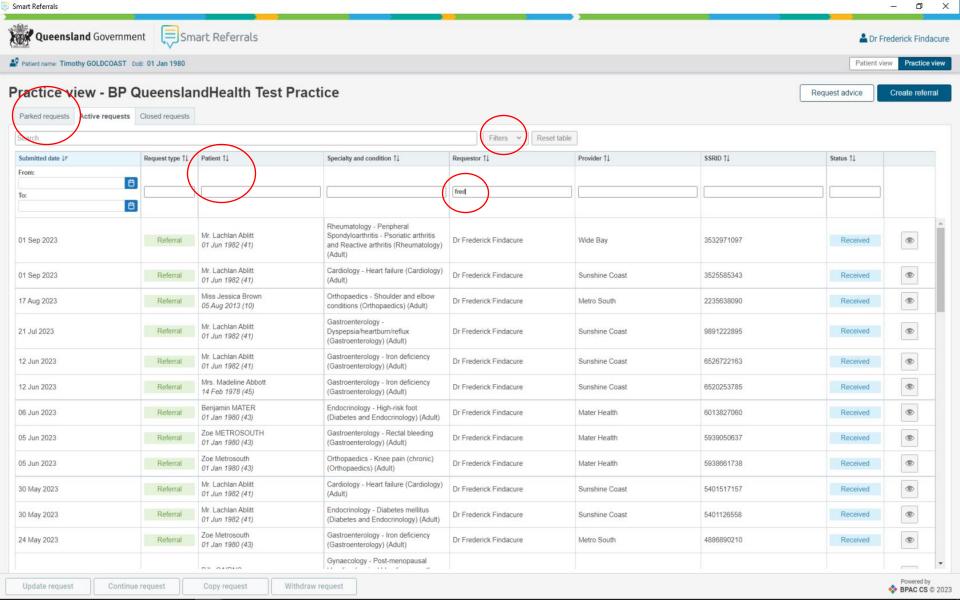


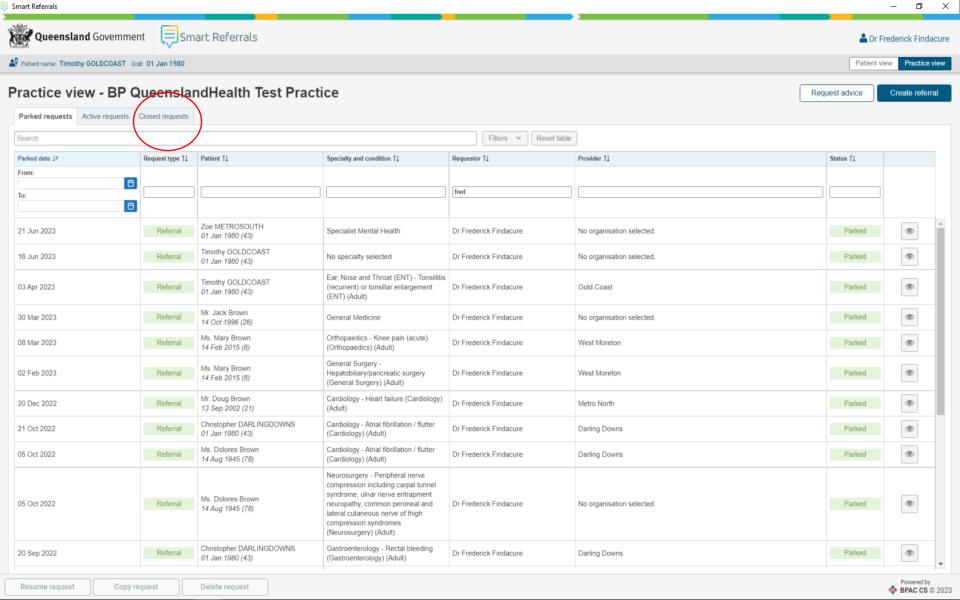


Update request











Queensland Government Smart Referrals

A Dr Frederick Findacure

Practice view

Patient name: Timothy GOLDCOAST DoB: 01 Jan 1980

Practice view - BP QueenslandHealth Test Practice

Create referral Request advice

6				Fig	4.4-6.1-			
Search				Filters Y Rese	et table			
Submitted date 1F	Request type 1	Patient †↓	Specialty and condition ↑↓	Requestor †↓	Provider †↓	SSRID †↓	Status 11	
From:								
To:				fred				
01 Sep 2023	Referral	Mr. Lachlan Ablitt 01 Jun 1982 (41)	Cardiology - Heart failure (Cardiology) (Adult)	Dr Frederick Findacure	Sunshine Coast	3532612979	Withdrawn	
21 Jul 2023	Referral	Mr. Felix Adams 30 Dec 1928 (94)	Respiratory - Recurrent respiratory infections without known lung disease (Respiratory and Sleep Medicine) (Adult)	Dr Frederick Findacure	West Moreton	9891440484	Withdrawn	•
21 Jul 2023	Referral	Mr. Felix Adams 30 Dec 1928 (94)	Respiratory - Recurrent respiratory infections without known lung disease (Respiratory and Sleep Medicine) (Adult)	Dr Frederick Findacure	West Moreton	9891503844	Withdrawn	•
12 Jun 2023	Referral	Mrs. Madeline Abbott 14 Feb 1978 (45)	Gastroenterology - Iron deficiency (Gastroenterology) (Adult)	Dr Frederick Findacure	Sunshine Coast	6520398609	Withdrawn	•
30 May 2023	Referral	Mr. Lachlan Ablitt 01 Jun 1982 (41)	Endocrinology - Diabetes mellitus (Diabetes and Endocrinology) (Adult)	Dr Frederick Findacure	Sunshine Coast	5401055931	Withdrawn	•
14 Apr 2023	Referral	Mr. Jason Ahern 31 May 1977 (46)	Endocrinology - Adrenal mass (Diabetes and Endocrinology) (Adult)	Dr Frederick Findacure	Sunshine Coast	1424976491	Withdrawn	•
31 Mar 2023	Referral	Mrs. Madeline Abbott 14 Feb 1978 (45)	Neurosurgery - Brain/spinal tumours (Neurosurgery) (Paediatric)	Dr Frederick Findacure	Gold Coast	0215435148	Withdrawn	•
15 Feb 2023	Referral	Mr. Lachlan Ablitt 01 Jun 1982 (41)	Cardiology - Heart failure (Cardiology) (Adult)	Dr Frederick Findacure	Sunshine Coast	6408884830	Withdrawn	•
14 Feb 2023	Referral	Mr. Roger Testing 01 Jan 1990 (33)	Ear, Nose and Throat (ENT) - Allergic rhinitis/nasal congestion/obstruction (ENT) (Adult)	Dr Frederick Findacure	Metro South	6320745970	Withdrawn	•
27 Jan 2023	Referral	Mr. Jason Ahern 31 May 1977 (46)	Cardiology - Heart failure (Cardiology) (Adult)	Dr Frederick Findacure	Sunshine Coast	4787052247	Withdrawn	•
27 Jan 2023	Referral	Mr. Jason Ahern 31 May 1977 (46)	Rheumatology - Polymyalgia Rheumatica (Rheumatology) (Adult)	Dr Frederick Findacure	Wide Bay	4781073246	Withdrawn	•
12 Jan 2023	Referral	Mr. Ashley Ackerman	Gastroenterology - Abnormal liver function tests / jaundice (Hepatology)	Dr Frederick Findacure	Metro South	3488048608	Withdrawn	•











Patient name: Ruby MACKAY DoB: 01 Jan 1980

Patient view

Practice view

Patient view - Ruby MACKAY

Parked requests Active requests Closed requests

Request advice

Create referral

Search				Filters ^	Reset table			
Submitted date	Request type †↓	Specialty and condition 1	Requestor †↓	Provider †↓	SSRID †↓	Status †↓		
04 Jul 2022	Referral	Orthopaedics	Dr Fred Findacure	Metro South	0004231833	Request Declined	1	-
04 Jul 2022	Referral	Orthopaedics - Basal thumb arthritis (Orthopaedics) (Adult)	Dr Fred Findacure	Caims and Hinterland	0004231452	Request Declined	®	
29 Jun 2022	Referral	Neurosurgery - Brain tumours (intracerebral, meningioma, skull base, pituitary) (Neurosurgery) (Adult)	Dr Fred Findacure	Mackay	0004226197	Received	(%)	

Copy request

Close request



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GP Education Event Hosted by Gold Coast Health & GCPHN Saturday 2nd March 2024 8:15am-1:00pm

Location: GCUH



Scan the code to reserve your spot

Mental Health, Drug & Alcohol Update

Pathways for people in crisis

GP Psychiatry Advice Services for Mental Health, Drug and Alcohol

Matching people to the right level of care

Management of severe and complex patients - an Eating Disorder Case Study

Supporting children 0-12 - mental health, developmental, behavioural and emotional challenges

Free Parking & Refreshments





Questions?



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GCGPLU@health.qld.gov.au
1300 004 242 (3)



