

News Release

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Gold Coast Medicare Urgent Care Clinic unveils new expansion

The Gold Coast's only Medicare Urgent Care Clinic (UCC) has expanded with a dedicated new treatment area available to patients from Monday 15 April at Oxenford.

Located at the fast-growing northern end of the Gold Coast, the UCC complements the broad range of public and private hospital, emergency and general health care services available across the Gold Coast.

Gold Coast Primary Health Network CEO Matt Carrodus said the expanded upstairs facility will make it easier for Gold Coasters to receive the right care at the right place at the right time.

"The clinic will ease pressure on the Gold Coast University Hospital, so its doctors and nurses can focus on higher priority emergencies," Mr Carrodus said.

"It provides a great healthcare alternative to people living on the northern Gold Coast, so they don't have to drive as far or wait for extended periods to be seen urgently," he said.

The UCC is located at level 1, 2 Leo Graham Way, Oxenford, off Exit 57 of the M1.

The Urgent Care Clinic (UCC) is open every day from 8am until 10pm to provide walk-in, bulk-billed urgent medical care for non-emergency situations when people can't secure a regular appointment with their GP and where GPs can refer patients when their clinics are closed, or they are unable to take urgent cases.

It provides one-off, same-day treatments for minor illnesses or injuries that don't require a hospital admission.

Conditions treated may include minor infections, minor fractures, sprains, sports injuries, minor cuts and minor eye and ear infections and the like.

Mr Carrodus said the Urgent Care Clinic is not the place to go for major trauma or complex conditions which need to be seen at an emergency department.

"People should call 000 or go to their nearest emergency department if they have chest pain or tightness, breathing difficulties, uncontrollable bleeding, severe burns, poisoning, numbness or paralysis, or seizures.

Infants with ongoing fever should be taken to the Children's Emergency Department at the Gold Coast University Hospital," he said.

The UCC is not a replacement for seeing a GP and won't see patients for chronic-illness management, preventative screening, or non-urgent matters.



"Building one world class health system for the Gold Coast."

Gold Coast Primary Health Network would like to acknowledge and pay respect to the land and the traditional practices of the families of the Yugambeh Language Region of South East Queensland and their Elders past, present and emerging.

Visit www.gcphn.org.au/urgent-care-clinic or <https://www.ourmedicalhome.com.au/blog/gold-coast-urgent-care-clinic> for more information.

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Attached: Media Backgrounder



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