

COMMUNITY ADVISORY COUNCIL FEEDBACK

February 2024



Topic #1 Health and Wellbeing Queensland Clinical Prevention Framework



CAC agreed that Clinical Prevention inferred GP/Clinical intervention, or interventions in a clinical setting.



75%
agree the vision and
purpose were clear and
appropriate.

The CAC felt that there should be more
consumer representation in the vision and
purpose.

Clinical Early Intervention

The group described clinical early intervention as:

- Collaborative, interoperable care with a strong team approach.
- Emphasising holistic prevention starting early and intervening in diverse settings.



75%
agree with the
guiding principles.

Building Blocks

Emphasis on consumer inclusion and
community collaboration.



Identified Barriers

- Lack of interdepartmental collaboration and community engagement.
- Health literacy.

Additional Feedback

You considered and raised questions such as:

- Consideration in the allocation of funds and duplication of services, noting the importance of collaboration with other health services.



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Topic #2 Mental Health Community Support Services Psychosocial Supports Consultation

Psychosocial supports are non-clinical and recovery-focused support services for people whose ability to undertake everyday tasks may be compromised due to their mental illness. These supports may be provided through individual, group, and community programs.



General Feedback

- Simplify pathways and broaden criteria to enable collaboration between services and integrate AOD.
- Encourage the use of case study and imagery to assist with understanding of pathways.
- Promote PHN commissioned services to Gold Coast Health Services, in particular mental health and Emergency Departments.



75%

have not had experience
with Psychosocial
Programs.

Supporting Factors

For a Smooth Discharge:

- Lived experience coaches and empathetic support.
- Continued support and contact post-discharge.

Desired Outcomes

- Achieving equilibrium and resilience.
- Tailored, patient-focused services within the community with a plan for continuity.

Readiness Indicators

- Ability to advocate for oneself and recognise distress signs.
- Gradual transition with ample ongoing support.
- Proactivity when support is needed.

Common Challenges

Post Discharge:

- Simplify pathways and broaden criteria to enable collaboration between services and integrate AOD.
- Encourage the use of case study and imagery to assist with understanding of pathways.
- Promote PHN commissioned services to Gold Coast Health Services, in particular mental health and Emergency Departments.

