

Primary Sense Secret

- Primary Sense Client Secrets (Password) expire and must be renewed every two years to continue using Primary Sense.
 - 80% of practices with Primary Sense will need to update their secret between April to June 2025.

What's Involved:

- 6 weeks before secret expiration, the practice will receive an email from primarysense@gcphn.com.au confirming the IT provider.
- 4 weeks before secret expiration, both the practice and IT provider will receive an automated email from primarysense@phinsights.org.au with update instructions.
- The update process is simple and is handled by your IT provider.