

Quality Standards – Digital Health

Aged Care Symposium
25 May 2025



Australian Government

Australian Digital Health Agency



Acknowledgement of Country



The Australian Digital Health Agency acknowledges the Traditional Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to Elders past and present.



My Health Record & my health app



What is My Health Record?



An online
summary of an
individual's key
health
information



Personally
controlled



Part of a
national
system



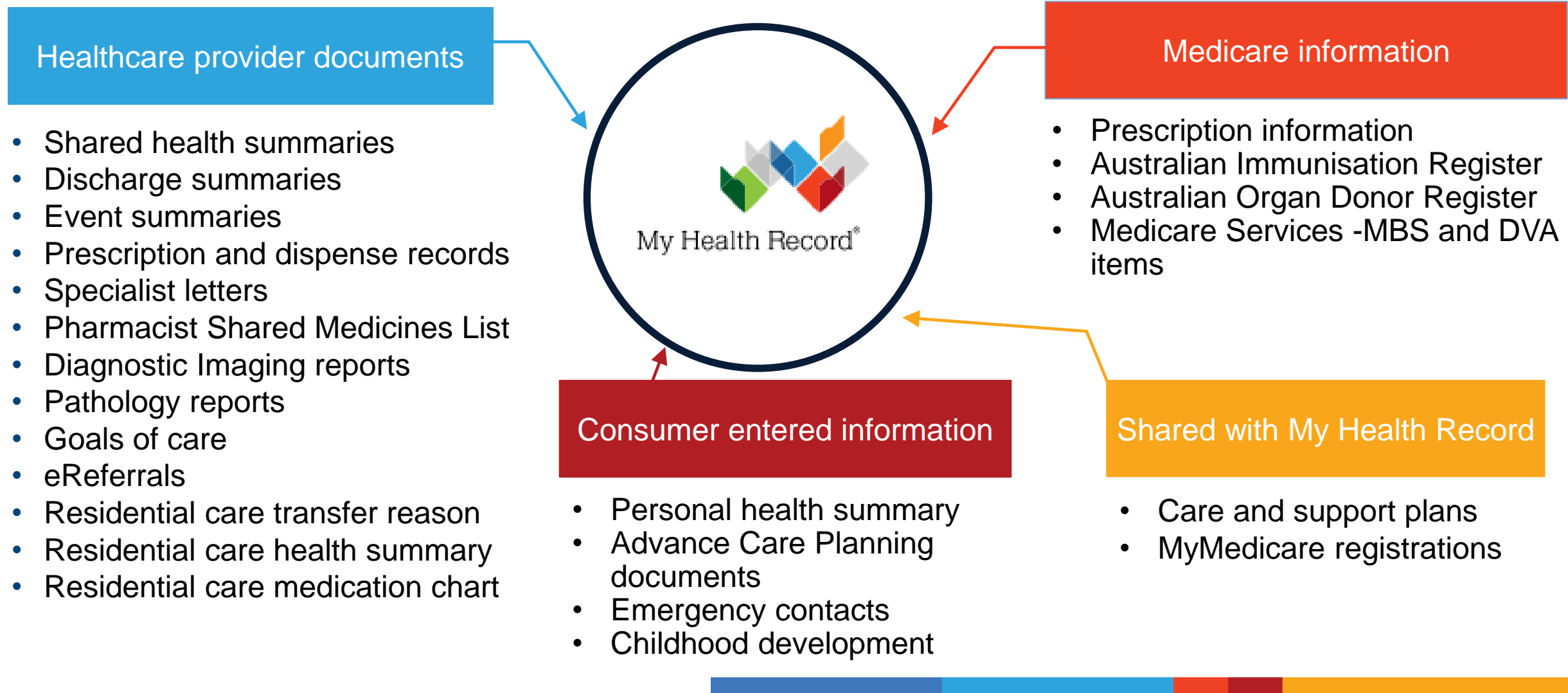
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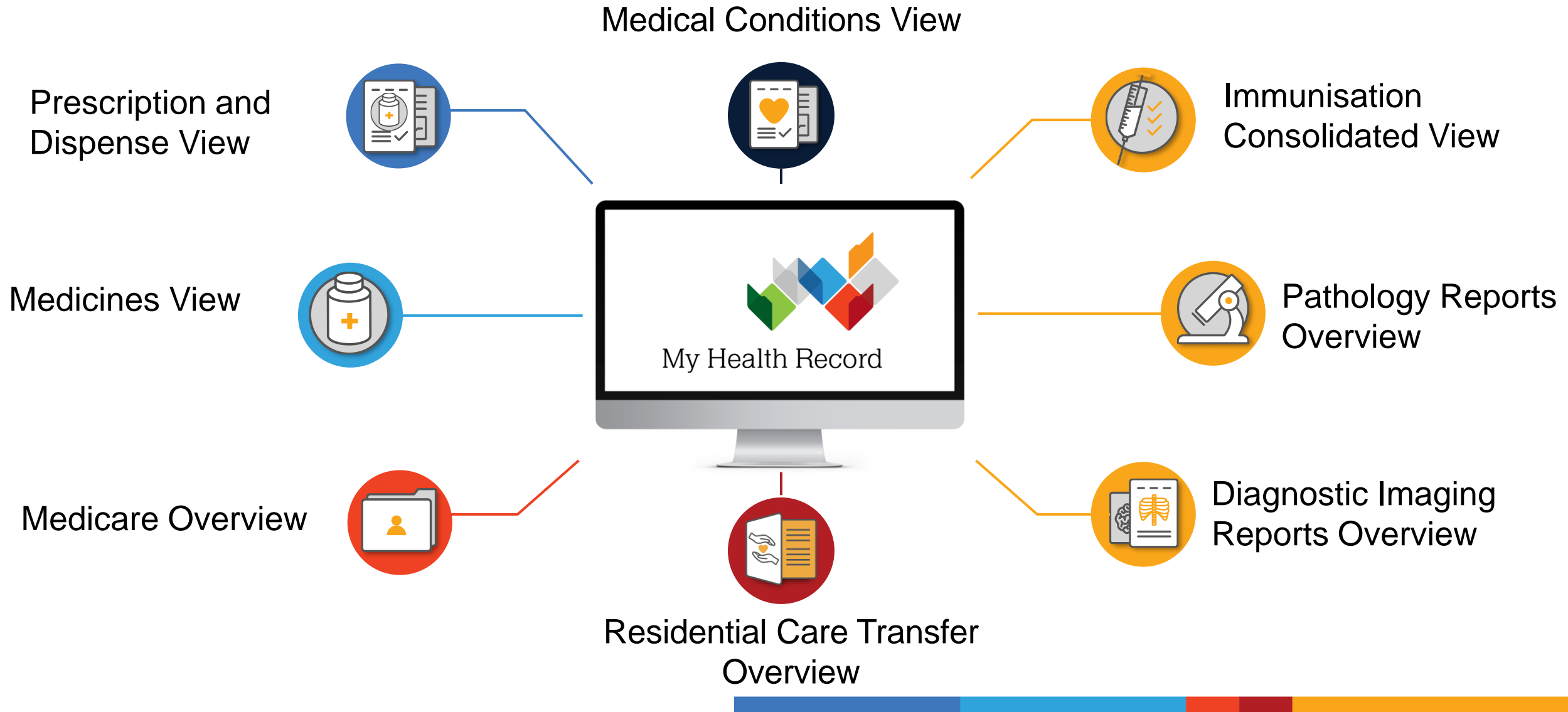
Protected



My Health Record documents



Overviews

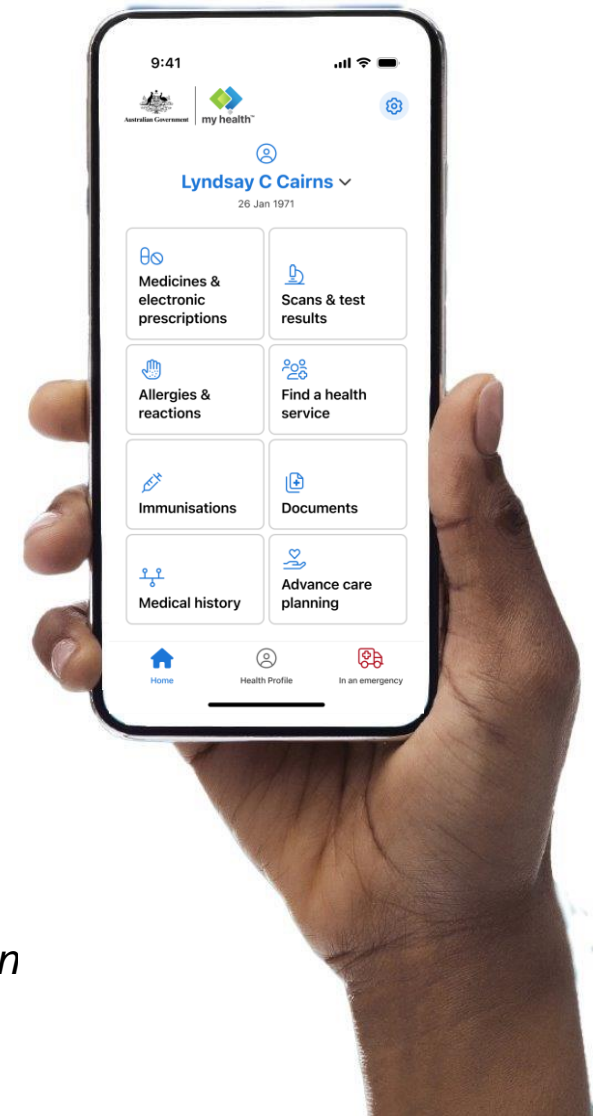


What is the **my health** app?

my health is an application which can be used to view key health information in My Health Record

- **my health** is a secure and convenient way to view key health information that consumers, their healthcare providers or representatives have uploaded to My Health Record.
- It also gives consumers access to electronic prescriptions and their Active Script List and has other great features like find and book a health service, and much more.

*Please note that **my health** app is one of many applications that can support individuals in managing their health.*



Aged Care Industry Offer 2



Aged Care Quality Standards

A digital health perspective



My Health Record provides a central location for key health information accessible by consumers, their representatives and healthcare providers

Standard 1: Consumer dignity and choice

Standard 2: Assessment & planning

Standard 3: Personal care & clinical care

Standard 4: Services & supports for daily living



My Health Record and the my health app can host consumer's care preferences, including advance care planning and goals of care documents

Standard 1: Consumer dignity and choice

Standard 2: Assessment & planning

Standard 3: Personal care & clinical care

Standard 4: Services & supports for daily living



My Health Record and the my health app allow consumers to contribute information such as medicines, allergy information and emergency contacts.

Standard 1: Consumer dignity and choice

Standard 2: Assessment & planning

Standard 3: Personal care & clinical care

Standard 4: Services & supports for daily living



My Health Record and the my health app respect consumer's privacy and choice, including who they would like to have access to their record

Standard 1: Consumer dignity and choice

Standard 2: Assessment & planning



My Health Record and the my health app provide access to important key health information including medical history, medications, allergies, adverse reactions, and pathology and diagnostic imaging reports once uploaded by a healthcare provider

Standard 2: Assessment & planning

Standard 3: Personal care & clinical care

Standard 7: Human resources



My Health Record enables the use of **Residential Care Transfer Summaries** to provide accurate health information quickly between Residential Aged Care Homes and hospitals during emergencies

Standard 3: Personal care & clinical care

Standard 4: Services & supports for daily living



The Australian Digital Health Agency is supporting a digitally capable workforce through the provision of appropriate education and training

Standard 7: Human resources





Aboriginal and Torres Strait
Islander Health



Aged care



Allied health



Community health



General practitioners



Pharmacy



Hospitals



Nursing and midwifery



Pathology



Diagnostic imaging



Practice management



Specialists

Free Online Training Modules
<https://training.digitalhealth.gov.au/>

Contact

Australian Digital Health Agency

WEB: digitalhealth.gov.au

EMAIL: help@digitalhealth.gov.au

PHONE: General enquiries 1300 901 001
My Health Record Helpline 1800 723 0471



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Digital Readiness Assessment

Tailored Support for Your Organisation

- **For General Practice, Residential Aged Care Homes & Allied Health**
- **Opens mid-June – email link coming soon**
- **Complete the survey to receive a tailored digital health action plan**
- **Assessment walk-throughs available**
- **Contact your Engagement Officer for more info**