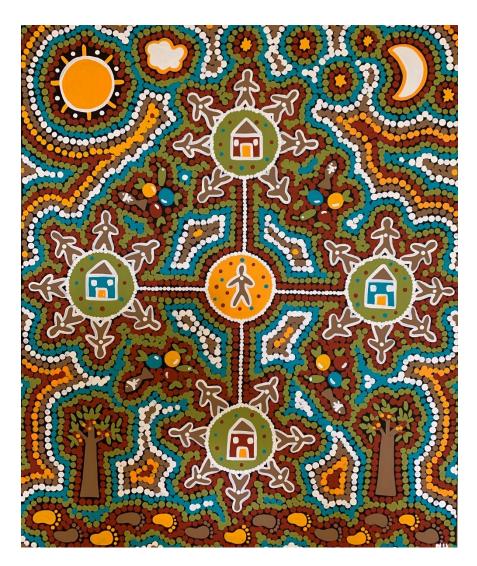




### **Acknowledgement to Country**





Gold Coast Primary Health Network would like to acknowledge and pay respect to the land and the traditional practices of the families of the Yugambeh Language Region of South East Queensland and their Elders past, present and emerging.

Artist: NARELLE URQUHART, WIRADJURI WOMAN]







Please switch mobile phones to silent during presentations



**Rest Rooms** 



Evacuation procedure





### **Kellie Trigger**

Director Health Intelligence Planning and Engagement

**Gold Coast Primary Health Network** 

### **Immunisation Impact Grants**



Gold Coast Primary Health Network (GCPHN) is offering small grants of up to \$10,000 to local primary care providers, medical organisations, and not-for-profit organisations within the GCPHN region. Funding must be <u>used to hold</u> <u>out-of-hours clinics targeting our vulnerable population</u>, with the aim of increasing immunisation rates and improving knowledge on the important benefits of immunisations within local communities. Out-of-hours-clinics must be held between 1st August 2025 and 31st October 2025.

### Who can apply:

- Primary health care providers and medical organisations (i.e. general practices, local pharmacies – must be a QLD vaccine service provider)
- Not-for-profit organisations
- Community groups (i.e. support groups or associations)
- Individual health professionals (Individual applicants must be endorsed by employing organisation)



## **Immunisation Impact Grants Cont.**



### **Funding categories:**

There are 3 funding categories available and eligible applicants can apply for multiple categories.

#### These include:

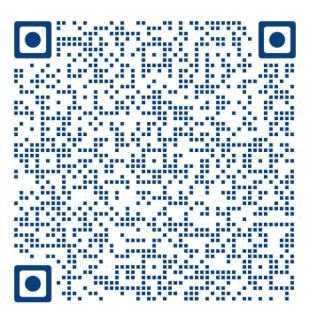
- Equipment Support (short-term equipment hire)
- Staffing and Operations (staffing costs; wages, contracting staff)
- Resources (printing costs)

### **Applications close:**

4.00pm, Friday 18 July 2025

 If you have read the guidelines and still have questions, please contact Carmen Dresser-Holmes at <u>practicesupport@gcphn.com.au</u> or 07 5612 5408 or please see one of the Engagement Officers in attendance tonight.

#### **SCAN HERE for more information**





### Digital

## READINESS



Assessment



Self-assessment tool designed to help general practices evaluate their current use of digital health technologies



Its purpose is to identify digital health use and needs in general practice, enabling GCPHN to provide more tailored support.



By completing the assessment, general practices will receive a personalised digital health action plan designed to support their unique priorities.



To acknowledge completion, GCPHN will provide practices with a **corporate-level CDM Plus licence**, including access to clinical templates, billing tools, flowcharts, and digital resources for chronic condition management.





## Event – CDM Plus Chronic Conditions Management

Tuesday 15 – Wednesday 16 July 2025

Gold Coast Primary Health Network, in partnership with CDM Plus, invite Gold Coast general practice clinical staff to a two-day Chronic Conditions Management Workshop.

#### Day 1:

A comprehensive introduction to chronic condition management.

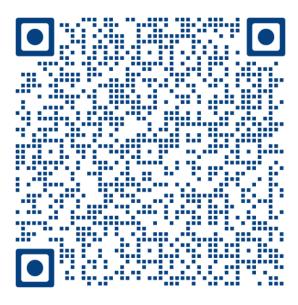
Practical tips and step by step on everything chronic condition management including:

- Medicare, using MBS online, keeping up to date with changes, CCM item numbers and MBS billing combinations
- Care plans and reviews
- Health assessments and allied health pathways
- Home Medicines Review (HMR)
- Case studies

#### Day 2:

Advanced chronic condition management including:

- Prevention, detection and management of chronic conditions such as asthma/COPD, diabetes, cancer, osteoporosis, cardiovascular disease and chronic kidney disease
- MBS item numbers for common detection and management activities
- Complex care and MBS billing pathways
- · Data and reporting, quality improvement and digital health
- Case conferences
- Case studies



### TO REGISTER SCAN THE QR CODE

## **SAVE THE DATE | Upcoming Events**



### CDM Plus Chronic Conditions Management Two – Day Workshop

• Tuesday 15 and Wednesday 16 July | 9:00am-4:00pm | GCPHN Offices

### **CDM Plus Webinar**

• Tuesday 29 July | 12:30pm - 1:30pm | Online

### **CDM Plus Webinar**

• Thursday 14 August | 6:00pm - 7:00pm | Online

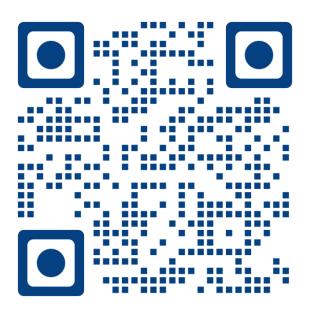
### Benmarque Group Complex Immunisation Catch-Ups Workshop

• Wednesday 20 August | 8:30am-11:30am | GCPHN Offices

### **Benmarque Group Immunisation Support in Primary Healthcare**

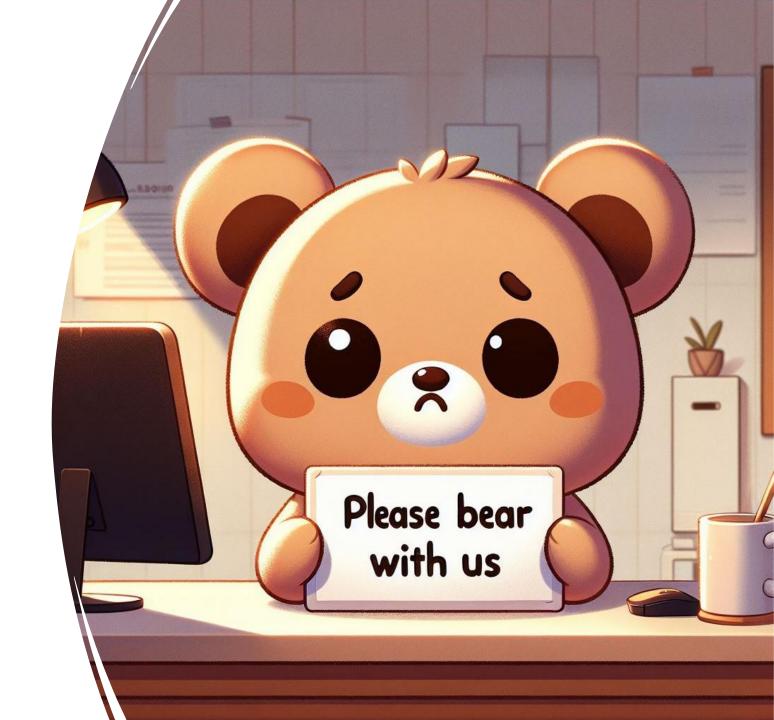
• Wednesday 3 September | 9:00am-1:00pm | Online

SCAN HERE for more information or to view the GCPHN Event Calendar



# Practice detail collection

- We are transitioning to a new CRM
- Easier online process for updating practice details coming
- Transition period will be a little clunky
- Sorry for any inconvenience







## Health Data and Data Linkage

**Kellie Trigger** 

Director Health Intelligence Planning and Engagement

**Gold Coast Primary Health Network** 

## **Growing Importance of Data**





**In Australia primary care** and general practice in particular is often seen as the cornerstone of the healthcare system. Health information from primary care is used in two ways:

#### Primary purpose

- To better coordinate care and safety including across other providers who provide care to a patient (e.g. referral to a specialist)
- To support population health planning within a practice (recalling patients due for a health assessment)

### Secondary purposes (more recently)

- Inform planning at a regional level
- Inform research to evaluate services or improve outcomes
- Combine with other data to inform planning and research (data linkage)

## Is it on the radar for patients?



Is use of the health information and data that is held in primary care something patients think about?

If so, what are their general thoughts/assumptions, questions or concerns?



## Data Sharing and Linkage - Is this something on the radar for health consumers?



#### **DISCUSSION**

GCPHN CAC Feedback Few people in everyday life actually looked at/read or thought about how data at general practice is collected and used.

Initially, focus was on how they access their data for their own information, highlighting that information to patient and My Health Record is not working that well.

Data use and privacy policies that seek patient consent to collect their information is often ignored/overlooked.

Most people were happy to share their health data for most purposes though some raised concerns and would expect an opportunity and require detail to determine if they are willing to share for specific purposes such as research.

There is a preference for data usage and privacy policies to be in easy language with links to more detailed information. Members suggested having someone in a trusted position, such as a practice manager, that they could seek clarification of these policies.

Information regarding data can be overwhelming and easily misunderstood. They also discussed concerns with privacy and cyber breaches.

## Data Sharing and Linkage - Is this something on the radar for health consumers?



### **GCPHN CAC Feedback**



of members said that acceptable use of health data included:

- Individual patient care in practice
- Sharing with other health care providers for individual patient care e.g. referral to specialist
- Practice population health management (e.g. recall for a vaccination)
- · Regional planning (deidentified information to indicate prevalence)
- Research (universities etc)
- Data linkage for research and planning (combine primary care data sets with others e.g. Qld Health)



- Is anything missing?
- What additional information, resources would you expect as a general practice to help your practice and your patients understand how health data is being used including data linkage?





**SMARTER TOOLS FOR STRONGER HEARTS** 

Preventing Heart Attacks and Stroke Events through Surveillance 5-Year Project







**Katie Garrett** 

Program Manager (Commissioning)

**Gold Coast Primary Health Network** 



Supporting Nurses in Delivering Better Wound Care



### Who is eligible?

People with diabetes with a chronic wound who are:

- Aged 65+ (or 50+ for a First Nations Person)
- Patient has a chronic wound (>6 weeks duration)
- Holds a valid Commonwealth concession card (pensioner, health care, seniors)
- Lives in the community (not in RACH or hospital)





### Covered consumables include:

- Adhesive and non-adhesive dressings
- Hydrogels, hydrocolloids, alginates
- Compression bandages
- Barrier creams and tapes

### Not covered:

- Clinical services or consultations
- Wound cleansers or antiseptic solutions
- Surgical supplies (scalpels, forceps)
- Items used for acute wounds (e.g. post-op)



### **Eligible health professionals**

- Aboriginal and Torres Strait Islander health practitioners
- medical practitioners in a primary care setting, including general practitioners
- registered nurses and nurse practitioners
- podiatrists.

\*Eligible health professionals will need to complete specified training to use the online portal





Nurses must be registered in HPOS (Health Professional Online Services) to register eligible patients.

- MyGovID required
- Link to PRODA account
- Navigate to CWCS tile in HPOS to complete registration
- Must be a nurse practitioner or registered nurse working in a participating general practice







## Osteoporosis – The Silent Disease

Tim Lyons

Nurse Practitioner - Endocrinology

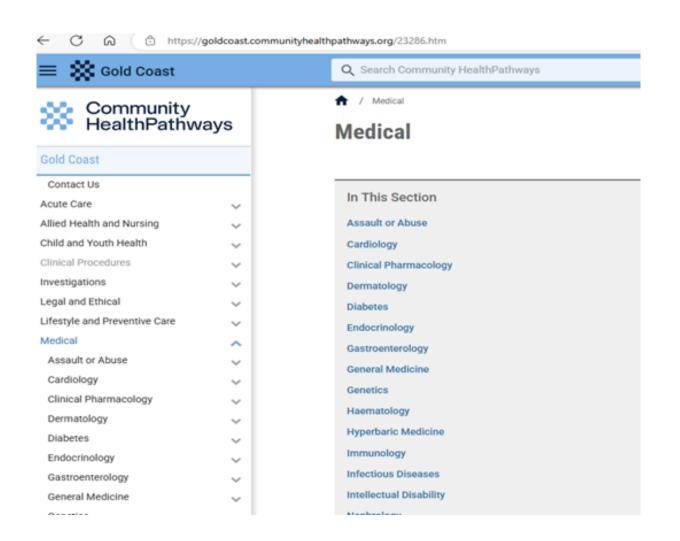
**Gold Coast University Hospital** 

## Osteoporosis

The Silent Disease

By Tim Lyons





https://goldcoast.communityhealthpathways.org/24517.htm

## Definition of Osteoporosis

- "porous bone" decrease in bone density and mass
- Bone mineral density T-Score ≤ -2.5 or presence of a minimal trauma fracture
- ➤ Asymptomatic before fracture (silent disease)
- > Women 4x more affected than men
- Post hip fracture:
  - > 25% 1-year mortality
  - > 40% need mobility aids



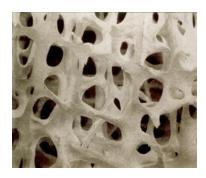
## **Bone Tissue**

There are two basic types of bone tissue:

- cortical bone (compact or dense bone)
- trabecular bone (cancellous bone)

### **Bone Turnover**

- > Trabecular bone turns over every 3 to 4 years
- Cortical bone is replaced every 10 years, approx.



Normal bone

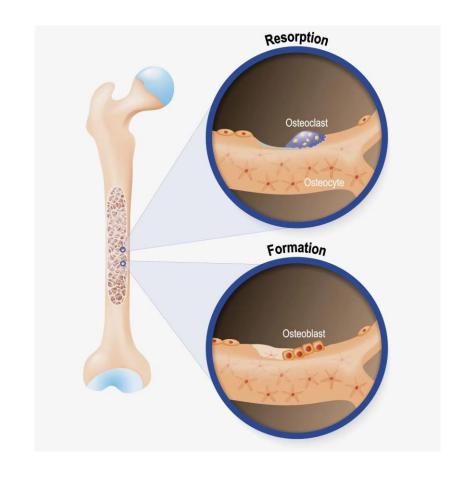


Osteoporosis

## Bone Remodelling

Osteoclasts: break down and resorb bone (Resorption)

Osteoblasts: make new bone (Formation)



### Minimal Trauma Fracture

- Low energy trauma unexpected from mechanism of injury
- Common sites: wrist, humerus, femur, pelvis, hip, spine
- Vertebral compression fracture:≥20% height loss
- > Hallmark of osteoporosis

## Clinical Osteoporosis

- ➤ Those >50 years of age PLUS a MTF of the vertebra or hip clinical osteoporosis
- ➤ Those >50 years of age PLUS other MFTs and a BMD T-score below -1.5 – clinical osteoporosis

### Assessment

### **Risk Factors**

Aged ≥ 70 years without any other risk factors

Aged > 60 years for men

Aged > 50 years for women **PLUS** any of:

- Prior fracture
- > Falls
- ➤ Early menopause (<40 years)
- Parental history
- > Smoking
- > ETOH
- > Calcium-deficient

### **Red Flags**

- Glucocorticoid use ≥ 3 months
- Heavy alcohol use
- Previous MTF

### Assessment

### Ask about...

### **Medical conditions:**

- Diabetes
- > Epilepsy
- > RA
- Malabsorption (Coeliac, IBD, bariatric surgery)
- Vitamin D deficiency
- Self-limiting acute back pain (possible vertebral #)

### **Medications:**

- Glucocorticoids (prednisolone ≥7.5mg/day, ≥ 3mths)
- > Antiepileptic drugs
- > Chemotherapy

### Assessment

- Absolute fracture risk Fracture Risk Assessment Tool
- > >50 years with lifestyle/ non-modifiable risk factors
- Those who do not clearly fit established criteria
- Consider DEXA if Major Osteoporotic Fracture (MOF) risk ≥ 10% (not recommended if <10%</p>
- ➤ Treat if >50 yrs and MOF risk is ≥20%, or if risk of hip fracture is ≥3%,
- Re-stratify with DEXA results + other criteria for treatment options





FRAX – Australian cohort
Developed by the University of Sheffield, UK
www.shef.ac.uk/FRAX/tool.aspx?country=31

### Investigations

- ➤ Thoracolumbar X-ray: if ≥3 cm height loss or back pain
- > DEXA scan:
  - > postmenopausal women >50 with MTF
  - > > 70 years
  - > Vertebral fracture
  - > Risk of osteoporosis
- Baseline pathology:
  - > FBC, LFT, Vit-D, Calcium
  - > 2<sup>nd</sup> causes coeliac tests, TSH, FSH, PTH

### Bone Mineral Density (BMD)

DEXA scan
(Dual-energy X-ray
Absorptiometry)

T-Score: Normal ≥ -1.0
Osteopenia -1.0 to -2.5
Osteoporosis ≤ -2.5

Z-Score: for <50 years low < -2.0

Predicts 10-year fracture risk

Refer to same radiologist for continuity

Repeat every 2 years based on risk



### Bone density testing in general practice

#### A guide to Dual Energy X-ray Absorptiometry (DXA)

Scanning of the axial skeleton by dual energy X-ray absorptiometry (DXA) is the gold standard in Australia for the measurement of bone mineral density (BMD). DXA is a diagnostic tool for osteoporosis or osteopenia, enabling doctors to determine the extent of bone loss for clinical decision making. This guide outlines who to refer for DXA and the basics of how to interpret a bone densitometry report. Note the terminology of osteopenia and osteoporosis based on BMD alone in intended for individuals over 50 years of age and menopausal women.

#### Poor bone health is common in Australia

An estimated 4.7 million Australians over the age of 50 years have osteoporosis or osteopenia, with over 183,000 associated fractures (2022). Early diagnosis and improved management can reduce the current annual cost of \$3.84 billion, with fracture costs accounting for up to 67% of overall costs.

In general practice, early detection can prevent a first fracture. For patients who have already fractured, investigation and initiation of osteoporosis medication is crucial to reduce the very high risk of subsequent fractures.

#### Who to send for a DXA scan

Patients over 50 with risk factors	MBS item
Family history – parent with hip fracture	No rebate
Early menopause	12312
Hypogonadism	12312
Anticipated glucocorticoids ≥ 4 months ≥ 7.5mg/day	12312
Coeliac disease/malabsorption disorders	12315
Rheumatoid arthritis	12315
Primary hyperparathyroidism	12315
Hyperthyroidism	12315
Chronic kidney or liver disease	12315
Androgen deprivation therapy	12312
Recurrent falls	No rebate
Breast cancer on aromatase inhibitors	No rebate
Treatment with antiepileptic medications	No rebate
Low body weight	No rebate
HIV and its treatment	No rebate
Major depression/ SSRI treatment	No rebate
Type 1 and type 2 diabetes mellitus	No rebate
Multiple myeloma/monoclonal gammopathy	No rebate
Organ or bone marrow transplant (item 12312 applies if treated with glucocorticoids or if kidney disease present)	No rebate

Patients with a minimal trauma fracture	MBS item
DXA is recommended to establish a baseline BMD for treatment	12306
Suspected vertebral fracture	MBS item
Refer for spinal X-ray when:  - Height loss of 3cm or more  - Thoracic kyphosis  - New onset back pain suggestive of fracture  If fracture confirmed, therapy indicated, refer for DXA	12306
Vertebral fracture assessment (VFA), also known as Lateral vertebr assessment (LVA) is offered with some DXA scans. VFA may be a of for fractures in people with height loss. MBS rebate not available for	iseful screen
Patients with osteoporosis	MBS item
T-score equal to or less than -2.5 eligible for one scan every two years	12306
Patients over 70 years of age	MBS item
For men and women over 70 years, MBS rebate applies (regardless of other risk factors)	12320
Patients with a normal result or mild osteopenia (measured by a T-score down to -1.5) eligible for one scan every 5 years	12320
Patients with moderate to marked osteopenia (as	12322

#### The DXA report

The level of detail provided in a DXA report varies. To comply with guidelines, all reports should state the make and model of the DXA machine used, BMD (measured in g/cm²), T-score and Z-score. Many DXA reports also provide an Absolute Fracture Risk result.

#### Medical Imaging Centre - Bone Densitometry Report

Dear Doctor

Re: [Patient]

This patient attended on ..... for bone densitometry of AP spine and left hip. Bone mineral density was measured by [DXA machine make and model]. The results are summarised below

Scan date: ..... Ethnicity: Age at scan: ..... years

· -2.5 or lower is osteoporosis

• T-score between -1 and -2.5 is

in over 50s and menopausal women Refer to RACGP Guidelines has minimal trauma fracture\*

- Useful indicator of increased
- At any age Z-score -2.0 or lower is 'below expected range for age' and should trigger investigation to exclude underlying disease cause

Total proximal	Scan site	Region	BMD	T-score	Z-score	Baseline (%)	last (%)
femur and femoral	AP spine	L2-L4	0.890	-2.6	-1.1	##%	##96
neck reported.	Left femur	Total	0.822	-1.5	-0.4	##96	##%
Bilateral hip scans preferable.		Neck	0.831	-1.5	-0.0	##%	##%

This percentage change in BMD the first scan performed.

FRAX - Absolute fracture risk assessment tool. Most DXA centres can provide this as part of DXA report. RACGP guidelines with a 10-year result of

L1-L4 or L2-L4

usually measured

recommend treating nationts over 50 years · 20% or greater risk of major osteoporotic fracture (MOF)

3% or greater risk of hip fracture

T-score

Absolute Fracture Risk (AFR): Major Osteoporotic Fracture: 20% Hip Fracture: 3.5%

Risk Factors: None

Trabecular Bone Score (TBS): L1-L4 is #.## -

Vertebral fracture assessment: VFA demonstrates a deformity of L3, indicating a probable vertebral fracture.

Confirmation with X-ray is recommended.

TBS - Trabecular Bone Score. Offered by some centers, to assess bone micro-architecture. TBS result can be used to adjust FRAX result. TBS

VFA (vertebral fracture assessment - also known as Lateral vertebral assessment LVA) is offered by some imaging centres. It is a useful screening tool for asymptomatic vertebral fracture. Fractures detected by VFA should be confirmed by

Osteopenia	T-score between -1.0 and -2.5	BMD between 1.0 and 2.5 SDs below young adult mean
Osteoporosis	T-score -2.5 or below	BMD 2.5 or more SDs below young adult mean

The T-score compares the patient's bone density to the peak bone density of young adults. It is the number of standard deviations (SDs) of the BMD measurement above or below the mean BMD of young healthy adults of the same sex. According to the World Health Organisation. osteopenia and osteoporosis can be diagnosed in individuals over 50. and in menopausal women, based on the T-scores.

NOTE: As outlined in RACGP Guidelines

als over 50 years with a low trauma hip or vertebral

T-score below -1.5, (BMD in the lower esteopenic or

#### Z-score

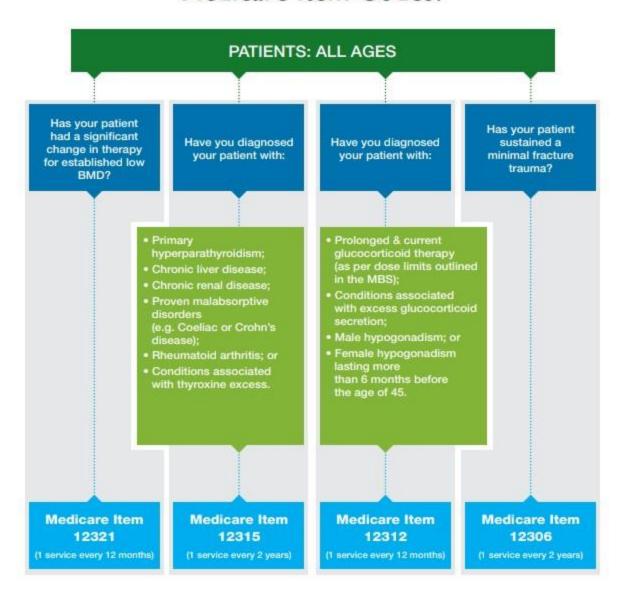
The Z-score is the number of SDs of the BMD above or below the mean BMD of adults of the same age and sex.

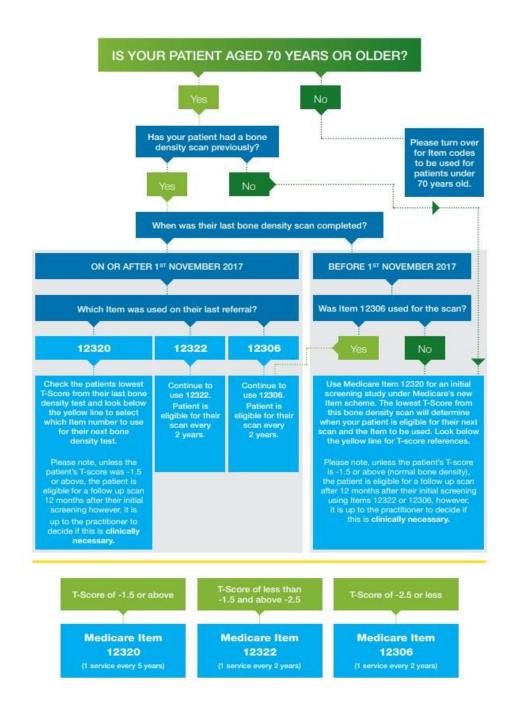
Z-score is a useful indicator of increased bone loss and is of particular importance below 50 years. At any age, a Z-score -2.0 or lower is 'below the expected range for age' and should trigger investigation to exclude underlying disease causing bone loss. A Z-score above -2.0 is 'within the expected range for age.

www.healthybonesaustralia.org.au National toll-free number for patients 1800 242 141

https://healthybonesaustralia.org.au/wpcontent/uploads/2024/03/hba-gp-bone-densitybrochure-2022-v9.pdf

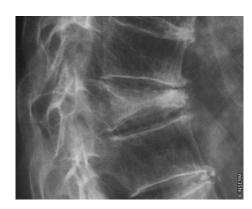
# Do you know the Bone Densitometry Medicare Item Codes?





## Management

- Review BMD/XR results
  - ➤ What is the T/Z-Score?
  - Vertebral fracture?
    - Most common
    - Most are silent
- > Lifestyle interventions
  - ➤ Optimised?
- > Pharmacological treatment
  - > Dental assessment
- Endocrinology referral for complex cases
  - Complex cases
  - Qualify for specialist treatment







**Lumbar vertebra** 

## Lifestyle Interventions

- Weight-bearing impact exercises 2– 3x/week
- High-intensity resistance training (ONERO program)
- Avoid smoking and excess alcohol (>2 drinks/day)
- Vitamin D via sunlight, supplements if needed
- Calcium optimization and patient education (Healthy Bones Australia)

### Vitamin D

- Sun exposure is dependent on skin type and cancer risk
- ➤ Gold Coast winter: 5-10 mins daily, 4 days a week, 35% of skin exposed vs 6-20 mins (deeply pigmented skin)
- > Not greatly affected by sunscreen
- ➤ Mild deficiency: 1000-2000IU orally daily
- ➤ Moderate deficiency: 3000-5000IU daily for 6-8 weeks then 1000-2000 daily
- Consider IM Vitamin D, malabsorption issues

### Calcium

- > Calcium absorption is reliant on vitamin D
- > 1000-1300mg daily (Adults/adolescents)
- > 1300mg/day for:
  - ➤ Men aged >70 years
  - ➤ Women aged >50
  - ➤ Adolescents aged 12-18 years
  - Medicated for osteoporosis
- Sourced from diet (600mg)
- Calcium/vitamin D combination

# Pharmacological Treatment

- > Anti-osteoporosis therapy can reduce future fracture risk
  - > 40-70% for vertebral fractures
  - ~25% for non-vertebral fracture
- Dental check before treatment
- Medication-related osteoporosis of the jaw
  - Bisphosphonates and denosumab
  - > 1-100 per 100,000 patients
  - Benefits outweigh small risks



# Pharmacological Treatment

- Denosumab (Prolia)
  - Inhibits bone resorption (Osteoclasts)
  - > 6-monthly SC
  - ➤ Aim ≤10-year course
  - Consolidate with bisphosphonate after stopping

Give 12-month course of an oral bisphosphonate or 1x IV dose of Aclasta 6 months after the last denosumab dose to prevent rebound rapid bone loss.

When switching to bisphosphonate after a MISSED denosumab dose, aim to start within 4 weeks or ASAP from when missed dose was due.

- Bisphosphonates
  - Oral (Fosamax, Actonel)
  - > IV (Aclasta)
    - > If intolerant to oral
    - ➤ More convenient

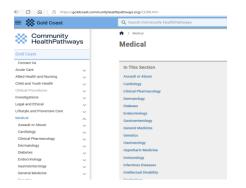


Specialist Referrals Romosozumab: T ≤ -2.5 + vertebral/hip # or 2 MTF (first line)

Romosozumab: T ≤ -3.0 +
 2 MTF after antiresorptives (second line)

Teriparatide: T ≤ -3.0 + 2
 MTF post-treatment

# **Community HealthPathways**



# **Healthy Bones Australia**

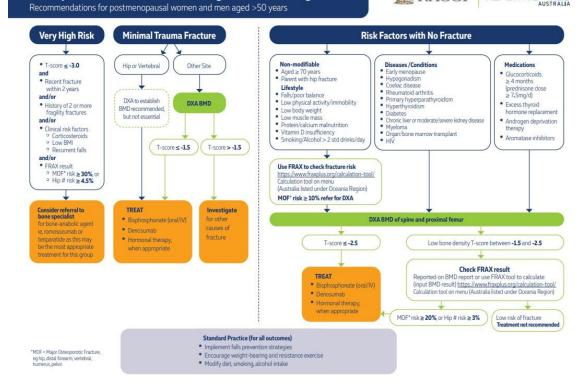


The Bone Clinic - ONERO Program



### Osteoporosis Risk Assessment, Diagnosis and Management





### Osteoporosis Management and Fracture Prevention

Recommendations restricted to postmenopausal women and men aged >50 years

Section	Recommendation (Recommendation Number with Evidence Grade)
Identifying patients to investigate for osteoporosis	All individuals over the age of 50 years who sustain a fracture following minimal trauma (such as a fall from standin height, or less) should be considered to have a presumptive diagnosis of osteoporosis. (Recommendation 1.A.)
osteoporosis	Conduct a clinical risk factor assessment in post-menopausal women and men over the age of 50 years with one o more major risk factors for minimal trauma fracture to guide bone mineral density (BMD) measurement and promp timely referral and/or drug treatment. (Recommendation 2 A)
	A presumptive diagnosis of osteoporosis can be made in a patient with a vertebral fracture or hip fracture in whom there is no history of significant trauma.
	Caution regarding diagnosis and treatment should be exercised if only a single mild vertebral deformity (height los is detected, especially in a patient under the age of 60 years. (Recommendation 3 B)
Case-finding	Those ≥ 50 years of age with a current or prior minimal trauma fracture (MTF) should be assessed and appropriate treated. (Recommendation 7 A)
	For those ≥ 50 years of age with lifestyle and non-modifiable risk factors (eg, parent with hip fracture) use FRAX® to calculate absolute fracture risk.
	When FRAX® risk for Major Osteoporotic Fracture (MOF) is ≥ 10%, refer for DXA. If < 10%, DXA not recommended.
	Re-stratify risk with FRAX* after DXA using BMD reading and treat when:  • BMD T-score ≤ -2.5, or
	<ul> <li>BMD T-score between -1.5 and -2.5 and FRAX® risk for MOF ≥ 20% and/or hip fracture risk ≥3%.</li> </ul>
	(Recommendation 9 C)
Calcium, Protein.	For frail and institutionalised older people:
Vitamin D	Calcium and vitamin D supplementation, together with adequate protein intake are recommended for fracture prevention. Optimisation of calcium and vitamin D should be the standard of care for this group of people. (Recommendation 12 B)
Exercise	Exercises recommended to reduce fracture risk:
	<ul> <li>muscle resistance (strength) training should be regular (at least twice a week), moderate-vigorous and progressive         <ul> <li>weight-bearing impact exercises should be performed nost days (at least 50 moderate impacts) and include             moderate-to-high loads in a variety of movements in different directions</li> </ul> </li> </ul>
	balance training activities should be challenging
	Limit prolonged sitting (sedentary behaviour). (Recommendation 17 B)
Medication related osteonecrosis of the jaw (MRONJ)	MROULD as area complication of desegonosis through sud most patients will not be at increased risk of MROU. Consider patient risk of MROUL prior to starting subcoprosis therapy and ensure high-risk patients receive detail reversifies for the largery industria. Given the long in vin hell if first of biphystophorates, there is little bender detailed to the largery industrial to the largery of

This guide is based on Osteoporosis management and fracture prevention in postmenopausal women and men over 50 years of age (February 2024). For the full list of evidence-based recommendations, explanation of grades, practice tips and background information, access the full

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	Information for patients	Information for general practitioners		
	Healthy Bones Australia healthybonesaustralia.org.au	Healthy Bones Australia healthybonesaustralia.org.au/health-care-professionals/		
Know Your Bones knowyourbones.org.au		NPS MedicineWise nps.org.au		
		Therapeutic guidelines tg.org.au		

https://healthybonesaustralia.org.au/wp-content/uploads/2024/03/hbaracgp-gp-flowchart-2-side-web.pdf

Community HealthPathways. Retireved on 27.06.2025 from <a href="https://goldcoast.communityhealthpathways.org/23286">https://goldcoast.communityhealthpathways.org/23286</a>

Dempster DW. In: Favus MJ, ed. *Primer on the Metabolic Bone Diseases and Disorders of Mineral Metabolism*. 6th ed. Washington, DC: American Society for Bone and Mineral Research; 2006:7-11.

Healthy Bones Australia. Bone density testing in general practice. Retrieved 30.06.25 from hba-gp-bone-density-brochure-2022-v9.pdf

Healthy Bones Australia. Osteoporosis Risk Assessment, Diagnosis and Management Retrieved on 27.06.2025 from <a href="https://healthybonesaustralia.org.au/wp-content/uploads/2024/03/hba-racgp-gp-flowchart-2-side-web.pdf">https://healthybonesaustralia.org.au/wp-content/uploads/2024/03/hba-racgp-gp-flowchart-2-side-web.pdf</a>

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# **Chronic Condition Management Framework**

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# New Chronic Condition Management Framework



From 1 July 2025, GPMPs and TCAs will be replaced with a single GP chronic condition management plan (GPCCMP).

- Overview of changes commencing July 1, 2025
- Care planning workflow
- Team roles and responsibilities
- Tips to get prepared
- Discussion points

# **New Chronic Condition Management Framework**



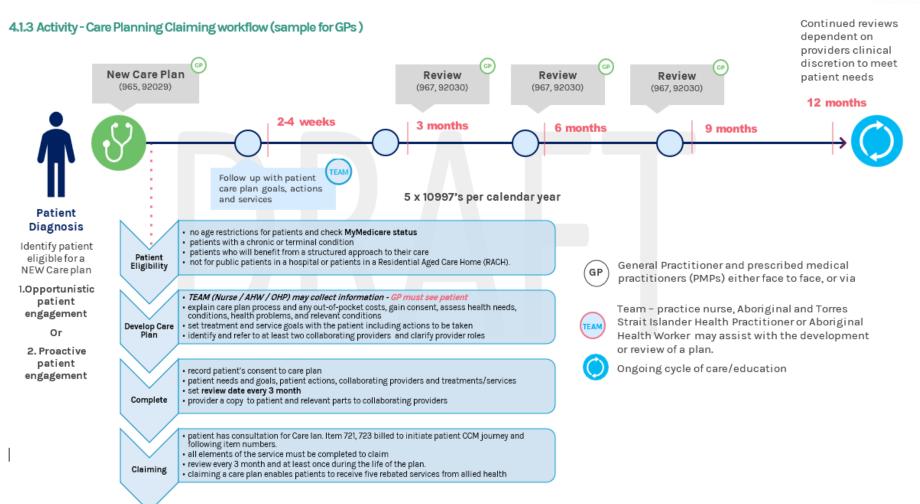
Aspect	Current (pre-1 July 2025)	Future (from 1 July 2025)
Planning Items	GPMPs (Items 229, 721, 92024, 92055), TCAs (230, 723, 92025, 92056)	GPCCMPs: Single plan system (Items 965, 392, 92029, 92060)
Review Items	Separate TCA/GPMP reviews (Items 233, 732, 92028, 92059)	Unified review (Items 967, 393, 92030, 92061)
Fee Structure	Varied: e.g. GPMP \$164.35, TCA \$130.25, Review \$82.10	Standardised: \$156.55 for GPs, \$125.30 for PMPs
Referral Requirements	Formal referral forms required; two collaborating providers for TCA	Referral letters only; no requirement for multiple collaborators
Allied Health Access	Up to 5 individual + group services via TCA	Same access but under GPCCMP; valid for 18 months from first service
Transition Arrangements	Current plans valid until 30 June 2027	Post-1 July 2027, GPCCMP mandatory for access
Support Roles	Assistance by practice nurses, Aboriginal health workers (within TCA)	Same support roles, also assist with GPCCMP
Eligibility	Chronic condition ≥6 months or terminal illness	Same eligibility, clinical discretion remains
MyMedicare Requirement	Not required	Mandatory use of enrolled practice for MyMedicare patients

Source: Preparing for Changes to Chronic Condition Management Brisbane South PHN & Prestantia Health

## **Care Planning Workflow**



An Australian Government Initiative



Source: CCM Quality Improvement Toolkit (unpublished)

## **Team Roles & Responsibilities**

Define roles, timelines

Update workflows/policies

Register practice in PRODA

Plan CCM/MyMedicare

model & billing



An Australian Government Initiative

4.1.4 Activity - Swim Lane - Roles and Responsibility Use this swim lane process map to visually clarify which team members roles and responsibilities performed each task in a Reception care process, identify inefficiencies, and collaboratively redesign workflows to ensure everyone works at the top of their scope. Practice Nurse/AHW/OHP END General Practitioner START Follow-up Consultation Proactive Patient check-in Patient check-out Check upcoming Assist with registration appointments (HPOS/PRODA) Care plan Check HPOS for MBS and Book/rebook review appointme MyMedicare eligibility Monitor PRODA/HPOS nt booked? Distribute patient info & Monitor de-registrations MyMedicare status consent forms Book patient with nurse/GP. Assist with 10997 bookings Use BP MD appointment type perform screenings, Monitor health metrics (BP, Book 5 appointments for observations Produce a patient list and/or Opportunistically eligible Book a case conference patients for care planning input system prompts Prepare Care Plan with GP -Support vaccinations, documentation patient goals Book medication review Proactive review patient list or Review patients file & Set review intervals Update GPMP & schedule Lead care plan creation system prompts pathology results reviews Is case conference needed Confirm eligibility for Work with nurse to complete Refer to allied health/other Finalise and bill MBS MyMedicare and care Care Plan and bill care plan services Is medication review is Coordinate team follow-ups

Train team on MyMedicare

Monitor MyMedicare

targets & MBS usage

Source: CCM Quality Improvement Toolkit (unpublished)

Update patient engagement

Celebrate success as a team

Monitor GP and team

availability

Maintain processes for

MBS compliance

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# Preparing a GPCCMP will be defined as preparing a written plan which describes:



- The patient's chronic condition(s) and associated health care needs
- Health and lifestyle goals developed by the patient and medical practitioner using a shared decision-making approach;
- Actions to be taken by the patient
- Treatment and services the patient is likely to need if the patient would benefit from multidisciplinary care to manage the chronic condition(s) the services that the medical practitioner will refer the patient to (including the purposes of those treatments or services)
- arrangements to review the plan, including the proposed timeframe for review (3 months allowed)
- Need patient consent
- Need to offer to the patient
- "Encouraged" to upload to the MHR

## Tips to get prepared



- Patients on existing GPMP and TCA booked in for reviews from July 1 will need
   to be transitioned to a GPCCMP
  - Check MyMedicare the patient is registered for MyMedicare
    - Consider the patient journey and where MyMedicare is introduced, patients are registered, and patient registrations are validated
  - Prepare a GPCCMP Plan
  - Book review appointment (at the time of the appointment)
- Updating CDM resources, templates
- Data cleansing
- Use Primary Sense
  - Identify patients with current care plans booked in for a review/due for a review
    - Patients with High Complexity (level 5 & 4)
  - Patients with Moderate Complexity (level 3)
    - Identify patients with 1 chronic condition (eligible for GPCCMP)

### Resources



- MBS framework for managing patients with chronic conditions in primary care.
   MBS Online Upcoming changes to the MBS Chronic Disease Management
   Framework
- MBS Transition Arrangements for Existing Patients <u>PDF Version Upcoming Changes to Chronic Disease Management MBS Items Transition Arrangements for Existing Patients.PDF</u>
- MBS 965 Item Description
- MBS 967 Item Description

### **Upcoming Chronic Condition Management Events:**

CDM Plus Webinars on the <u>29th of July at 12:30pm</u> and <u>14th of August at 6pm</u> <u>CDM Plus Chronic Conditions Management 2-Day Workshop</u> on 15<sup>th</sup> –16<sup>th</sup> July

### Resources



- Validate MyMedicare Registrations
  - How to Download a MyMedicare Patient Registration List in PRODA
  - How to Upload a MyMedicare Patient Registration List in Medical Director
  - How to Import a MyMedicare Patient Registration List CSV in Best Practice
- Ensure all patients attending the General Practice for a GPMP review or TCA review appointment are transitioned to a new GPCCMP (View the MBS Item Description for details about what to include in a GPCCMP)
- Order MyMedicare brochures





# Wednesday 13 August 2025



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