

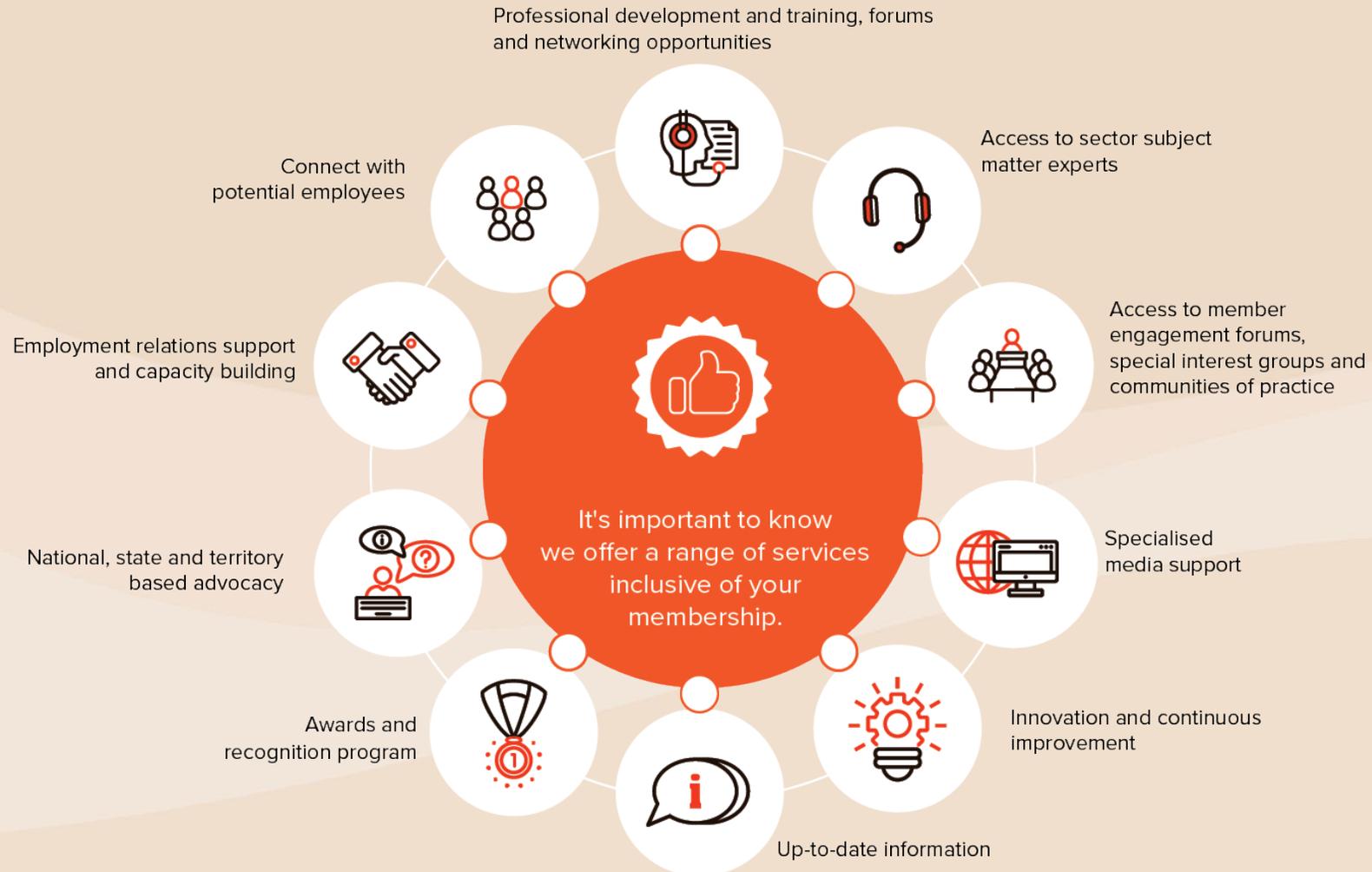
Practice Manager Breakfast

Gold Coast PHN

5 February 2026



What does Ageing Australia do?





The new Aged Care Act

- New Aged Care Act commenced on 1 November 2025
- Addresses 58 Royal Commission recommendations
- The Statement of Rights incorporated into the Act, includes the right for identity, culture, spirituality and diversity to be valued and supported
- In short, we have the principles right, but we don't have the policy settings to meet the objectives
- The amount spent on aged care services in Australia reflects the available funding envelope rather than the cost of delivering high quality care
- Strengthened Aged Care Quality Standards improve the quality of care
- New regulatory model ensures stronger working relationships, transparency and engagement



Current Transition Issues

- Delays or inappropriate outcomes from My Aged Care assessments and priority algorithms.
- Issues with Assistive Technology & Home Modifications (requests for changes to inclusions/exclusions).
- Inconsistencies between legislation and guidance on participant contributions.
- Long delays (2+ months) in means testing assessments affecting RAD cashflow.
- Significant problems with HELF (extra services program) – evaluation commenced following advocacy.



GP in Aged Care Incentive

- Quarterly payments, \$300 to GP, \$130 to practice per year
 - Requires enrolment in MyMedicare
 - 10 services over 12 months (with plenty of other additional requirements)
 - <https://www.health.gov.au/our-work/gpaci>
 - <https://www.servicesaustralia.gov.au/general-practice-aged-care-incentive?context=20>
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- About 80% of residents switch GPs at entry to RACH
 - GPs providing care in RACHs has decreased from about 1/3 in 2019 to 1/6 in 2025.