

Digital Health for Residential Aged Care

Aged Care Symposium 2026

Emily Luhrs, Project Manager



Australian Government

Australian Digital Health Agency



What is My Health Record?



An online
summary of an
individual's key
health
information



Personally
controlled



Part of a
national
system



Accessible at all
times



Protected



My Health Record - benefits



Greater understanding and visibility between healthcare professionals involved in a patient's health and care



Enhanced continuity of care in a patient's health journey



Improved access to medication history and visibility of medications prescribed



Improved access to clinical information, especially in the context of an emergency



Enhanced capacity to better coordinate care and provide support for patients and their carers



Enhanced patient self-management



Privacy and access control settings



A consumer can choose to restrict access to specific documents in their My Health Record by setting a Limited Document Access Code (LDAC).



A consumer can restrict access to their entire record using a Record Access Code (RAC).



A consumer can choose to remove documents at any time.



Consumer can choose to receive an SMS or email alert when a health provider organisation accesses their My Health Record.



All instances of access to My Health Record are monitored and logged.



My Health Record – A legislative foundation for information sharing



Consumer choice and control

Individuals decide what's in their record, who can access it, and can appoint representatives.



Privacy-first framework

Balances the need to share health information with strong privacy protections.



Risk management through clear rules

Participation is governed by robust criteria, with proportionate penalties for misuse.



Community-aligned protections

Reflects public expectations in an opt-out system, with additional safeguards in place.



Independent governance

Data custody and system operations are managed by separate entities with the right expertise.

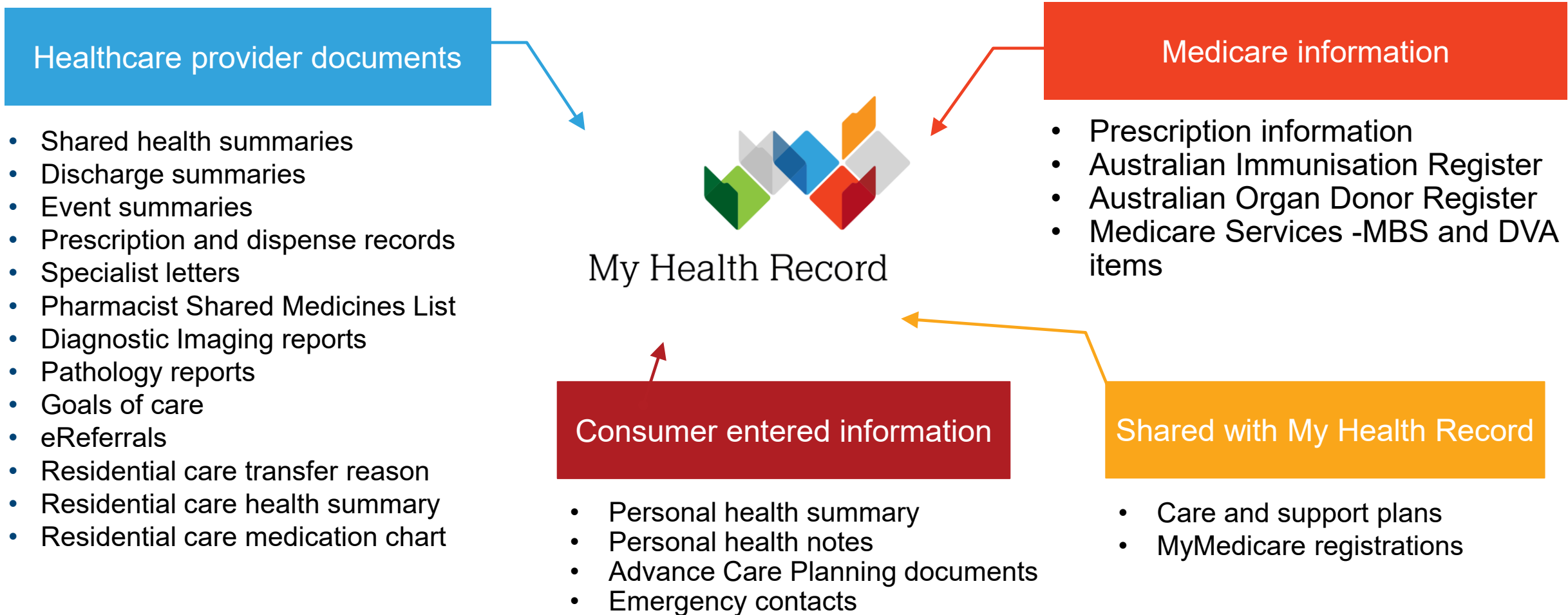
What's in My Health Record?



Australian Government
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My Health Record documents



Information Sharing - Share by Default Reform

Phase 1: Pathology and Diagnostic Imaging



Healthcare provider organisations (HPOs) are authorised to upload information about an individual to My Health Record, subject to express advice from the individual or certain State/Territory laws.



My Health Record has operated on an opt-out basis for individuals since 2019 (i.e. all individuals have a My Health Record unless they choose not to). However, participation for HPOs is currently optional.



When this reform was announced, only about half of pathology reports, and a third of diagnostic imaging reports, were being uploaded to My Health Record.



Pathology Reports Overview

Pathology Reports Overview

9 Nov 2023

Caleb DERRINGTON

DoB 15 Jun 1933 (90 years) SEX Male IHI 8003 6080 0004 5922

Reports – grouped by Test Name and ordered by Specimen collection date

01-Mar-2021 to 19-Oct-2022 (a year ago)

Organisation	Specimen collected date	Time	Test name	Status	Report	Report group
Pathway Group Pathology	19-Oct-2022 (a year ago)	19:34	Electrolytes Urea Creatinine	Final	1st Report	(View 3 more within 1 years)
		19:34	CA MG PHOS	Final	1st Report	(View 2 more within 3 months)
		19:34	C-Reactive protein	Final	1st Report	(View 2 more within 3 months)
		19:34	Full blood count	Final	1st Report	(View 3 more within 1 years)
		19:34	AUTOMATED DIFF	Final	1st Report	(View 3 more within 1 years)

End of Section - Reports - grouped by Test Name and ordered by Specimen collection date

Reports – grouped and ordered by Test Name

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		19:34	Full blood count	Final	1st Report	(View 3 more within 1 years)

End of Section - Reports - grouped and ordered by Test Name

[\[Ordered by Specimen collected date\]](#)

[\[Ordered by Test name\]](#)

[\[<<\] Previous Group](#)

[\[>>\] Next Group](#)

[\[Help\]](#)

Latest Pathology Reports for Electrolytes Urea Creatinine

01-Mar-2021 to 19-Oct-2022 (a year ago)

Conformant Clinical Software View

DERRINGTON, CALEB

DOB: 15-Jun-1933 (87 Years) Sex: Male

Enter Access Code

Close Record

Pathology Reports

Print

date the pathology service loaded the report to the My Health Record system.

All date and time information shown on this page and the menu are converted to Australian Eastern Standard Time Zone (or Australian Eastern Daylight Time Zone when applicable).

Note: Your date filter could retrieve results outside the date range where there are other results in the same report.

SPECIMEN COLLECTED DATE

From 29-Jan-2019 To 11-Jun-2021

Filter

Search Test Name

Group By Pathology Organisation

We are always looking to get customer feedback on how we can improve My Health Record. Please tell us about your experience with the new functionality so we can continue to improve! Follow this [link](#) and share your feedback.

Collapse All

SPECIMEN COLLECTED DATE	TEST NAME	PATHOLOGY ORGANISATION	REQUESTER	STATUS
HAY BILL HOSPITAL (3 REPORTS)				
PATHWEST (5 REPORTS)				
02-APR-2019	1 TESTS (SPECIMEN COLLECTED DATE FROM 02-APR-2019 TO 02-APR-2019) BY PATHWEST			FINAL ID: HIPS.FO.9CA00136-6BDA-11E9-B6CE-5056BF000A00
02-Apr-2019	GLYCATED HAEMOGLOBIN (Laboratory)	PathWest	MARINA WALLACE	Final ID: HIPS.FO.9CA00136

National Provider Portal View

Diagnostic Imaging Reports Overview

Diagnostic Imaging Reports Overview

1 Sep 2021

Mr Caleb DERRINGTON DoB 15 Jun 1933 (88 years) SEX Male IHI 8003 6080 0004 5922

Start of Document

My Health Record

Diagnostic Imaging Reports Overview (Filter range from 31-Aug-2020 to 01-Sep-2023)

Important

This view only displays Diagnostic Imaging Reports available in this patient's My Health Record and is not a complete history of all Diagnostic Imaging Reports.

This view also does not show Diagnostic Imaging results from other clinical documents, e.g. a discharge summary or event summary.

Please note:

- Diagnostic Imaging Reports shown are those collected within the date range of your software's document list filter;
- If Diagnostic Imaging Reports are not displayed, narrow the date range of the document list filter to the specimen collected date of the report.

For more information [\[Help\]](#)

View generated on 18-May-2024 09:19

Reports - grouped by Modality and ordered by Examination date

01-Mar-2021 to 01-Mar-2021 (6 months ago)

Organisation	Examination date	Time	Examination	Modality	Status	Report	Report group
Queensland Diagnostic Imaging	01-Mar-2021 (6 months ago)	17:00	Chest x-ray	x-ray	Final	Report	
		17:00	Pelvis x-ray	Pelvis x-ray	Final	Report	
		17:00	Cervical spine x-ray	Cervical spine x-ray	Final	Report	
		17:00	Neck unstable	Neck unstable	Final	Report	
		17:00	Cardiac wall structure	Cardiac wall structure	Final	Report	

End of Section - Reports - grouped by Modality and ordered by Examination data

Reports - grouped by Modality and ordered by Examination

01-Mar-2021 to 01-Mar-2021 (6 months ago)

Organisation	Examination date	Time	Examination	Modality	Status	Report	Report group
Queensland Diagnostic Imaging	01-Dec-2021 (6 months ago)	17:00	Cardiac wall structure	Cardiac wall structure	Final	Report	
		17:00	Cervical spine x-ray	Cervical spine x-ray	Final	Report	

Conformant Clinical Software View



Australian Government

Australian Digital Health Agency

DERRINGTON, CALEB

DOB: 15-Jun-1933 (87 Years) Sex: Male

[Enter Access Code](#)

[Close Record](#)

Diagnostic Imaging Reports

[Print](#)

From

11-Jun-2014

To

11-Jun-2021

Filter

Group By

Diagnostic Imaging Organisation

[Collapse All](#)

EXAMINATION DATE	EXAMINATION	MODALITY	IMAGING ORGANISATION	REQUESTER	STATUS
HAY BILL HOSPITAL (8 REPORTS)					
09-MAR-2016	2 EXAMINATIONS (IMAGING DATE FROM 09-MAR-2016 TO 09-MAR-2016) BY HAY BILL HOSPITAL				FINAL ID: 10523475
09-Mar-2016	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	Hay Bill Hospital	Doctor Good Requester	Final ID: 10523475
09-Mar-2016	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	Hay Bill Hospital	Doctor Good Requester	Final ID: 10523475
09-MAR-2016	1 EXAMINATION (IMAGING DATE FROM 09-MAR-2016 TO 09-MAR-2016) BY HAY BILL HOSPITAL				FINAL ID: 10523475
09-Mar-2016	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	Hay Bill Hospital	Doctor Good Requester	Final ID: 10523475
09-MAR-2016	1 EXAMINATION (IMAGING DATE FROM 09-MAR-2016 TO 09-MAR-2016) BY HAY BILL HOSPITAL				FINAL ID: 10523475
09-Mar-2016	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	Hay Bill Hospital	Doctor Good Requester	Final ID: 10523475
09-MAR-2016	1 EXAMINATION (IMAGING DATE FROM 09-MAR-2016 TO 09-MAR-2016) BY HAY BILL HOSPITAL				FINAL ID: 10523475
09-Mar-2016	Plain chest X-ray (procedure)	Radiographic imaging procedure (procedure)	Hay Bill Hospital	Doctor Good Requester	Final ID: 10523475

National Provider Portal View

Care and support plans

These documents can be viewed within My Health Record and via the 1800MEDICARE app



A comprehensive plan describing agreed goals of support, and outlining planned medical, nursing and allied health activities.

My Aged Care support plans:

A My Aged Care support plan records what has been discussed and agreed during a My Aged Care assessment such as: strengths, difficulties, goals, and preferences for care services.

The support plan shows what aged care services are approved, at a point in time, based on their needs and abilities – not what aged care services they are receiving.

*Please note that 'My Aged Care support plans' are shared, with consent, to **My Health Record** from the **Aged Care Portal**.*

NSW Health Advance Care Directive (ACD)

SECTION 1

YOUR DETAILS AND

Family name:

Given names:

Date of birth:

Address:

☐ I have been provided with and read the 'Making an Advance Care Directive' booklet.

☐ I have legally appointed one or more people as my Enduring Guardian.

Please tick if yes ☐

ENDURING GUARDIAN

Name:

Home phone number:

Mobile phone number:

Email address:

☐ I have not appointed an Enduring Guardian.

If, because of my medical condition, I am not able to tell the doctors or my family, my Person Responsible as defined in the Guardianship Act (1987) is:

PERSON 1

Name:

Relationship:

Home phone number:

Mobile phone number:

Email address:

Advance Health Directive

Notes:

- To make an advance health directive, you must be 18 years of age or older and have full legal capacity.¹
- A person who makes an advance health directive is called "the maker".

This advance health directive is made under the *Guardianship and Administration Act 1990* Part 9B on the _____ day of _____ 20____.

by _____ (maker's full name)

of _____ (maker's residential address)

born on _____ (maker's date of birth)

This advance health directive contains treatment decisions in respect of my future treatment.

A treatment decision in this advance health directive operates in respect of the treatment to which it applies at any time I am unable to make reasonable judgements in respect of that treatment.

Notes about treatment decisions:

- Treatment is any medical, surgical or dental treatment or other health care (including palliative care and life sustaining measures such as assisted ventilation and cardiopulmonary resuscitation).²
- A treatment decision is a decision to consent or refuse consent to the commencement or continuation of any treatment.³
- A treatment decision operates only in the circumstances that you specify.⁴
- Treatment to which you consent in this advance health directive can be provided to you.
- Treatment to which you refuse consent in this advance health directive cannot be provided to you.
- Your enduring guardian or guardian or another person cannot consent or refuse consent on your behalf to any treatment to which this advance health directive applies.⁵

NSW HEALTH ADVANCE CARE DIRECTIVE

¹ Guardianship and Administration Act 1990 s. 110P

² Guardianship and Administration Act 1990 s. 3(1), definitions of "life sustaining measure", "palliative care" and "treatment"

³ Guardianship and Administration Act 1990 s. 3(1), definition of "treatment decision"

⁴ Guardianship and Administration Act 1990 s. 110(2)

⁵ Guardianship and Administration Act 1990 s. 110(2)

- A resident, their nominated or authorised representative can add an advanced care planning document to their record.
- Some healthcare providers, including RACH staff, can upload advance care planning documents in consultation with the resident.

Please note that only certain software's will allow healthcare providers to upload advance care plans to My Health Record. Contact your software provider to check.

Residential Care Transfer Overview

An overview document generated by the My Health Record System when a Residential care transfer reason document is uploaded to My Health Record, that is viewable by healthcare providers.

This overview captures:



Residential care transfer reason document
(triggers overview)



Residential care health summary document
(if available)



Residential care medication chart document
(if available)

Other shared health information that is already existing in My Health Record:

- Advance care plan
- Advance care document custodian
- Goals of care
- Immunisation consolidated view
- Discharge summary
- Share health summary

Residential Care Transfer Documents

21 Nov 2022 | Caleb DERRINGTON | DOB 15 Jun 1933 (89 years) | SEX Male | IHI 8003 6080 0004 5922

Start of Document

Generated Fri, 18 Nov 2022 at 4:15 am AEDT

Uploaded by Aged Care Residential Services

[Transfer Reason](#)
Uploaded on: **Fri 18 Nov 2022 at 2:30 am**
By: Dr Charlotte Duncan, General Practitioner
Organisation: Adventist Aged Care - Sydney
Phone: 02 9487 0600

[Medication Chart](#)
Uploaded on: **Fri 18 Nov 2022, 2:33 am**
By: John Smith, Registered nurse
Organisation: Adventist Aged Care - Sydney
Phone: 02 9487 0600

[Health Summary](#)
Uploaded on: **Fri 18 Nov 2022, 2:35 am**
By: Jenny Evans, Registered nurse
Organisation: Adventist Aged Care - Sydney
Phone: 02 9487 0600

Advance Care Information

Source	Author	Organisation	Phone
Advance Care Planning	Dr Chris Dunn	Bright Medical Practice	02 9967 9988
Advance Care Custodian	Caroline Smith	Personal information summary	02 9986 4567
Goals of care	Mr John Smith (registered nurse)	Adventist Aged Care - Sydney	02 9487 0600

Discharge Summaries

Showing only 3 from last 3 years - There may be other older discharge summaries not listed here.

Source	Date	Organisation	Author
Discharge Summary	20 Nov 2022	Sydney Adventist Hospital	Dr Gordian Ward Fulde (ED Physician)
Discharge Summary	3 Nov 2021	Sydney Adventist Hospital	Dr Katherine Bosnic (ED Physician)
Discharge Summary	20 Oct 2020	Sydney Adventist Hospital	Dr Alexander Milosovic (ED Physician)

Immunisations

Displays all the immunisations recorded in both the Australian immunisation register and this My Health Record

[Back to top](#)

Administrative Details

Patient Details
Name: Caleb Derrington
Sex: Male
Indigenous Status: Neither Aboriginal nor Torres Strait Islander
Date of Birth: 15 Jun 1933 (89 Years) * Age is calculated from DOB
IHI: 8003 6080 0004 5922

Author Details
Generated By: My Health Record

Clinical Document Details
Document Type: TBD
Creation Date: 21 Nov 2022 4:15am (AEDT)
Date Attested: Not Available
Document ID: 24768126 467438394835 2374276242387 32857328
Document Version: 1
Completion Code: Final

Example: Health Care Provider - User Experience (UX) Mock-up

End of Document

Residential care transfer reason document:

- Captures reason for the transfer of the resident for this episode
- Must be uploaded to trigger the creation of the *Residential Care Transfer Overview* in My Health Record

Residential care health summary document:

- Recommended to be uploaded with Transfer Reason document (could be uploaded at a later stage)
- Contents will depend on what is captured in the local Clinical Information System used

Residential care medication chart document:

- Recommended to be uploaded with Transfer Reason document (could be uploaded at a later stage)



How can healthcare providers access My Health Record?



How do healthcare providers access My Health Record?

**Clinical Information System (CIS)
conformant with My Health Record**

The screenshot shows the Leecare Solutions My Health Record interface. At the top, there's a header with 'Leecare Solutions' and 'Leecare Aged Care (CMT+08:00)'. Below this, a navigation bar includes 'Home', 'Alerts', and 'Quick Search Resident'. The main content area is titled 'My Health Record' and displays a table of health records for a resident named STEVEN. The table has columns for 'Creation Time', 'Name', 'Description', and 'Document ID'. There are four rows of data, all labeled 'Shared Health Summary'.

Creation Time	Name	Description	Document ID
08/12/2012 10:41 PM	Shared Health Summary		2.25.125148488333040935564643600859333556282
08/12/2012 10:04 PM	Shared Health Summary		2.25.260156877510814217409591429450876329842
08/12/2012 9:44 PM	Shared Health Summary		2.25.114365562168266524726947822620551055096
08/12/2012 9:28 PM	Shared Health Summary		2.25.177965027595477203396397366141826505477

National Provider Portal (NPP)

The screenshot shows the National Provider Portal (NPP) Health Record Overview for a patient named PEARSALL, MATHILDA. The interface includes a navigation bar with links to 'Health Record Overview', 'Clinical Documents', 'Medicine Records', 'Consumer Documents', 'Child Development', 'Medicare Records', and 'Advance Care Planning'. The main content area is titled 'Health Record Overview' and displays a table of documents available on the My Health Record since the last Shared Health Summary. The table has columns for 'Date', 'Document Type', and 'Author'. There are four rows of data, all dated 16-Jun-2016.

Date	Document Type	Author
16-Jun-2016	Personal Health Summary	MATHILDA PEARSALL
16-Jun-2016	Discharge Summary	RN Catherine Muggenidge, Bully Hospital
16-Jun-2016	e-Referral	Dr. Good Environment, Bully Hospital
16-Jun-2016	Specialist Letter	Dr. Good Environment, Bully Hospital

Register of Conformity

www.digitalhealth.gov.au > [Conformant clinical software products](#)



Australian Government
Australian Digital Health Agency

Aged Care Industry Offers

Increasing the number conformant CIS and eMMS products in residential aged care

Achievements



The First Aged Care Industry Offer was completed in 2023, resulting in 13 software vendors with products connected to My Health Record and the HI Service.



The Second Aged Care Industry Offer Request for Tender was released in July 2023 to connect more vendors to My Health Record and enable the Residential Care Transfer Summary (RCTS) functionality.



Contracts with 13 software vendors finalised (Dec 2024) in the Second Aged Care Industry Offer, representing a significant portion of residential aged care homes across Australia.



13 vendors have achieved My Health Record and Residential Care Transfer Summary conformance (Feb 2026).

Current Status



11 vendors have successfully deployed their enhanced software to their customers.



All vendors are anticipated to deploy their conformant software to by May 2026, providing the Aged Care Sector with My Health Record connection and RCTS functionality.



Vendor-specific user guides will be developed to support the Aged Care workforce understand and use My Health Record functionality within their software by June 2026.



Over **3500 Residential Care Transfer Summary documents** are already uploaded to My Health Record, including **1050 transfer reasons** (since April 2025) supporting safer transitions of care for older Australians.

My Health Record Conformant Aged Care Software

Several software vendors have achieved My Health Record uploading and/or viewing conformance, recorded on the My Health Record Conformance Register. This includes the following Aged Care software providers:

- Humanetix (ACE)
- Unleashed Technology (AutumnCare)
- Acredia (Axis)
- Best Health Solutions (BESTMED)
- Best Practice (BP Premier)
- Carelynx
- CareMonitor
- Telstra Health (Clinical Manager)
- Modeus (DiamondCare)
- Health Metrics (eCase)
- Compact (emma)
- Management Advantage (Manad)
- Medi-Map
- Medimetrix (MADIE)
- Daughterly Care Community Services (MyCarePortal)
- Person Centred Software (PCSHHealthRecord)
- LeeCare (Platinum)
- Sarah Software Solutions (SarahMedChanges)
- Strong Room Technology (StrongCare)
- Webstercare



Software Product	Software Provider	Software Version	Shared Health Summary	Discharge Summary	eReferral	Specialist Letter	Prescription Record	Dispense Record	Diagnostic Imaging Report	Pathology Report	Event Summary	Pharmacist Shared Medicine List	Advance Care Plan	Goals of Care	Residential Care Transfer Reason	Residential Care Health Summary	Residential Care Medication Chart	Prescription and Dispense View	Observation View	Health Check Schedule	Health Record Overview	Pathology Report View	Diagnostic Imaging Report View	Medicare Overview
			Clinical Document Uploading															My Health Record Views						
4Cyte HIPS	4Cyte Pathology Pty Ltd	8.3								✓												✓		
ACE	Humanetix	23.2									✓		✓											
ACESO Platform	Aceso Group Pty Ltd	0.5.4.0																						
ACT Health	ACT Health	1.1		✓					✓	✓												✓	✓	
ACT HIPS	ACT Health	8.3.1							✓	✓								✓			✓	✓	✓	✓
Audit4	Software for Specialists (S4S)	1				✓	✓				✓							✓			✓	✓	✓	✓
AutumnCare Connect	Unleashed Technology (Aust) Pty Ltd	4.4									✓							✓						
AutumnCare Desktop	Unleashed Technology (Aust) Pty Ltd	2023					✓				✓		✓					✓						
AWD	Amfac Pty Ltd	5.0.0						✓										✓						
Axis	Acredia Pty Ltd	1.1												✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
BESTMED	Best Health Solutions Pty Ltd	2.38															✓	✓			✓	✓	✓	
BOSSnet	Core Medical Solutions	1.0		✓														✓						
Bp Premier	Best Practice Software	1.12.1	✓								✓		✓					✓				✓	✓	
BpVIP.net	Best Practice Software	2.2				✓												✓						
BreastScreen Victoria HIPS	BreastScreen Victoria	8.3							✓															
Calvary Amplar Health HIPS	Calvary Amplar Health Joint Venture	8.3		✓														✓						
Care Everywhere	ACT Health Directorate	May2022		✓																				
CareLynx	CareLynx Pty Ltd	3.16.73												✓	✓	✓	✓	✓				✓	✓	✓

How can organisations register with My Health Record?

Tailored My Health Record registration support for your organisation:

DigitalAdoptionSupport@digitalhealth.gov.au

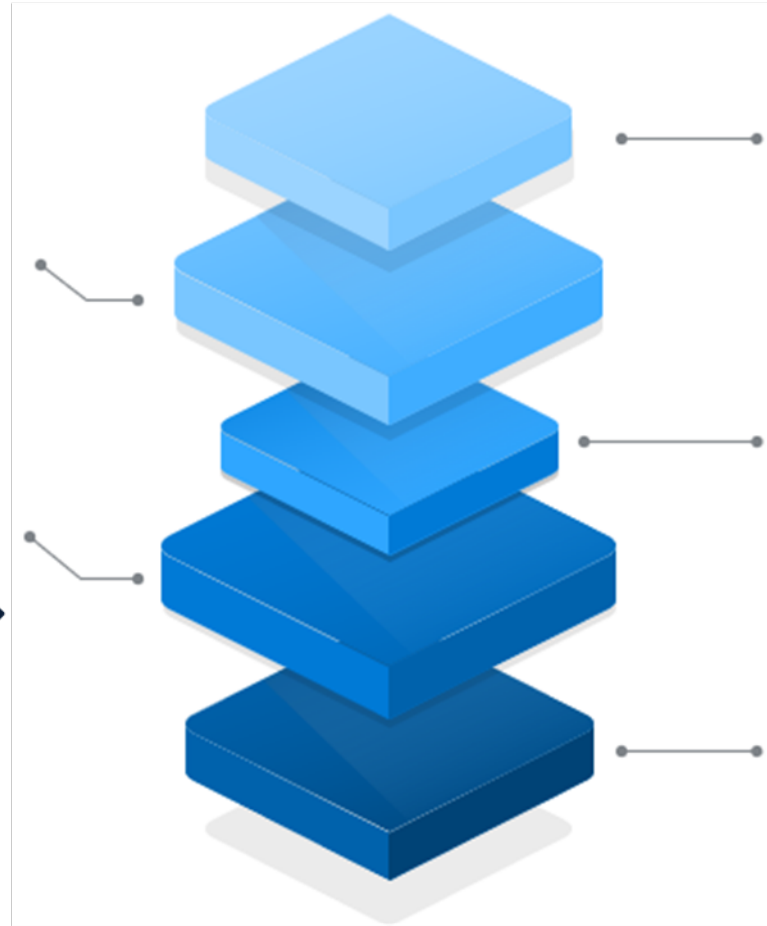
02 6223 0741



My Health Record – what do healthcare organisations need to do?

Register and set up access

Confirm the process to access My Health Record for authorised staff



Ensure there is My Health Record security and access policy

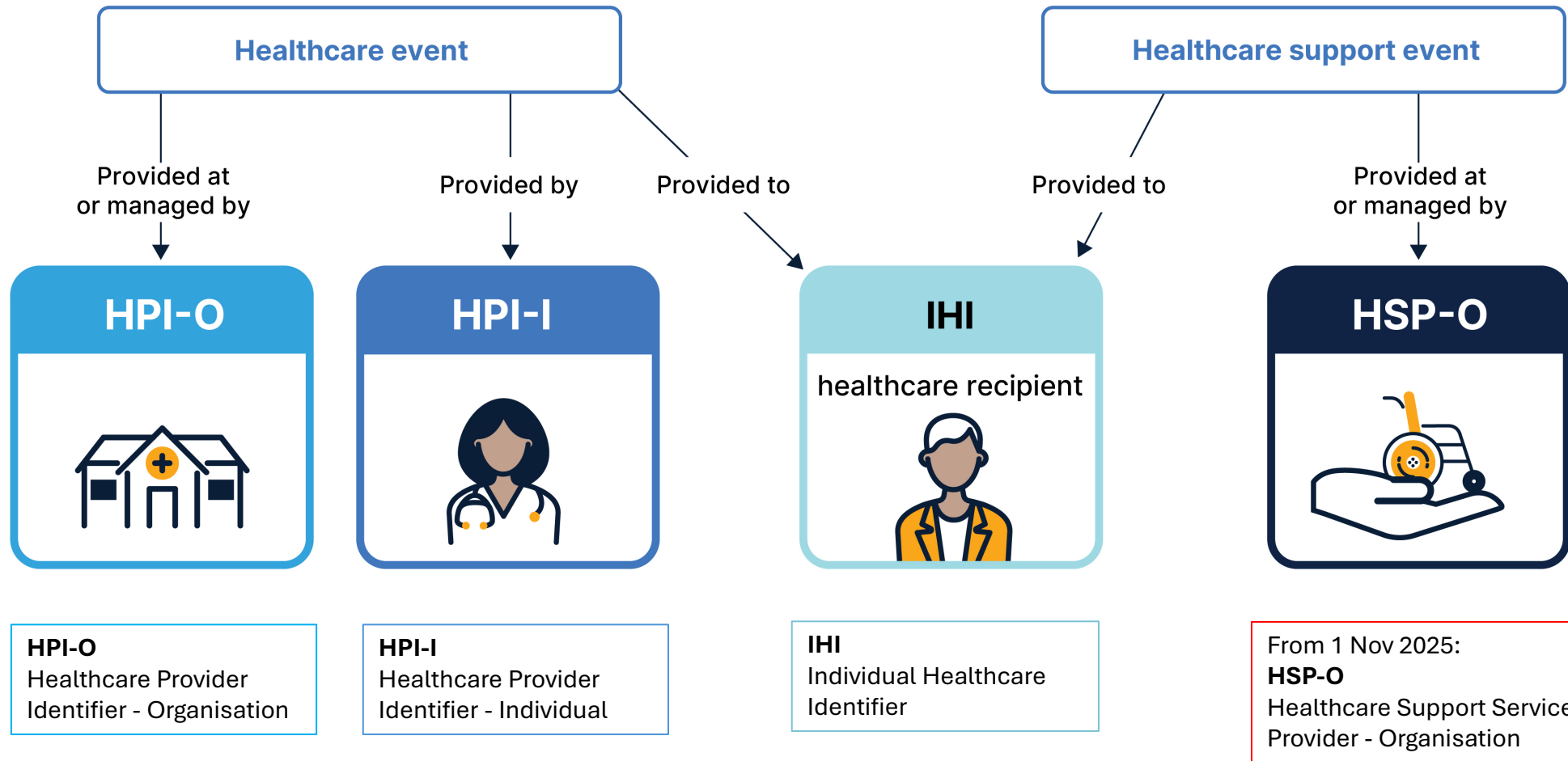


Train staff and ensure they are familiar with policies in place



Ongoing participation and obligations

Four types of healthcare identifiers





How HPI-Is are assigned

Ahpra registered

[Ahpra - National Boards](#)

HPI-I automatically assigned on registration
(8003 61 plus Ahpra user ID)

Non-Ahpra regulated

Eligible* registered professionals can apply for an HPI-I:

- through HPOS (manual process)
- via their eligible professional body

*Must hold a tertiary (AQF level 7) qualification and be governed by a recognised professional body.

1800MEDICARE app



Australian Government

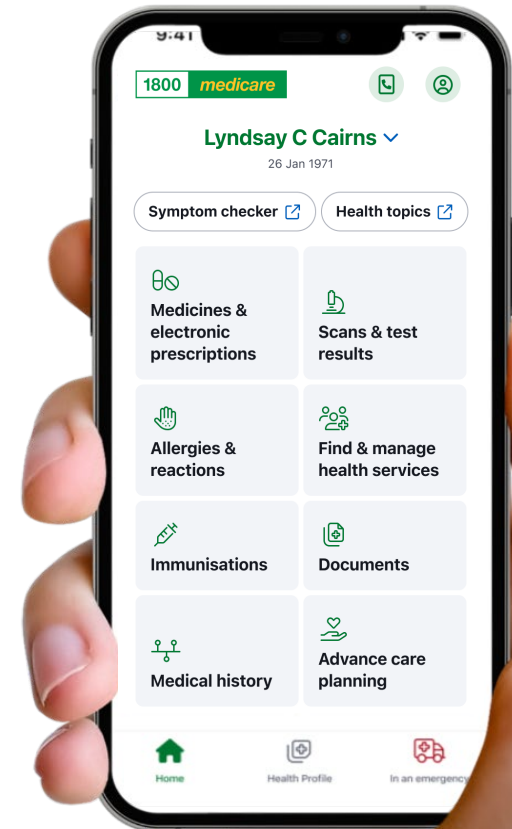
Australian Digital Health Agency



What is the 1800MEDICARE app?

Access key health information, seek trusted advice and connect with care, all from the palm of your hand.

- The 1800MEDICARE app is a secure and convenient way to view key health information that consumers, their healthcare providers or representatives have uploaded to My Health Record.
- It gives individuals access to electronic prescriptions and their Active Script List (which pharmacists will know as MySL) and has other great features like find and book a health service.
- It also gives access to Medicare services as well as links to information on how to enrol and claim, and much more.



Improving the safety and quality of clinical care in aged care

Implementing clinical information systems that align with the
Aged Care Clinical Information System Requirements



Supporting safe and high quality care for older people

The Aged Care Clinical Information System (ACCIS) Requirements are a list of software requirements for clinical information systems (CIS) including Electronic Medication Management (EMM) systems used in residential aged care homes.

The aim of these requirements is to ensure clinical information systems support efficient, interconnected and co-ordinated care in residential aged care.

When ACCIS requirements are met, data:

- are **reliable, consistent, computable** and **contemporary**.
- can be **seamlessly shared** between systems, care settings and organisations.
- are **accessible** and **transparent** and drive improved consumer choice and decision-making.
- drive **efficient** and **safe** clinical decision-making and positively impact the end user experience.
- are **captured once**, retains the original meaning, and can be **used securely many times**, as appropriate.

Source: Australian Digital Health Agency

Quality Statements and Quality Standards

ACCIS Requirements Quality Statements

- Members of residential aged care home care teams can access residents' health records digitally and other important information to support clinical-decision making.
- Data can be **shared between systems, care settings and organisations** to support access to accurate and timely information and support **safe clinical handover**.
- Transmission of data between healthcare organisations is **safe and secure**.
- Supports the provision of channels for **sharing information with residents** and **authorised representatives** who wish access to information about the health status, changes in care needs, care planning and general activities

Source: Australian Digital Health Agency

Aged Care Quality Standards

Action 2.7.2 The provider implements an information management system to securely manage records. The provider's information management system ensures that:

- a) aged care workers and individuals, supporters of the individual, and health professionals involved in the individuals care have **access to the right information at the right time to deliver and receive quality funded aged care services**
- b) **the accuracy and completeness of information collected and stored is maintained**
- c) **informed consent is sought** to collect, use and store the information of individuals or to disclose their information (including assessments) to other parties
- d) individuals understand their **right to access or correct their information** or withdraw their consent to share information
- e) **information from different sources is integrated.**

Source: Aged Care Quality and Safety Commission

For tailored My Health Record Registration Support for your organisation contact:

DigitalAdoptionSupport@digitalhealth.gov.au
02 6223 0741





Aboriginal and Torres Strait
Islander Health



Aged care



Allied health



Community health



General practitioners



Pharmacy



Hospitals



Nursing and midwifery



Pathology



Diagnostic imaging



Practice management



Specialists

Free Online Training Modules
<https://training.digitalhealth.gov.au/>

Any questions?



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